

Canada | Alaska

Escorted Touring Holidays 2025



distantjourneys
Your Time to Explore



Attentive service, Rocky Mountaineer train, Canada

“A Warm Welcome Awaits”



I am delighted to introduce our Canada & Alaska 2025 brochure, showcasing meticulously designed and insightful tours that allow you to truly explore these true wanderlust destinations with Distant Journeys.

The awe-inspiring Canadian Rockies and their shimmering glacier-fed lakes, unforgettable mountainscapes, alpine forests and world-famous wildlife make for a holiday like no other.

Visit beautiful Banff, Lake Louise, Jasper and more as we explore this spectacular country. Board the iconic Rocky Mountaineer, one of the world's most famous rail journeys, weaving along scenic valleys whilst looking for Grizzly bears and enjoying world-class service. Discover the cosmopolitan city of Vancouver, spot whales in Victoria and cruise the wilderness of Alaska, all with excitement and ease.

Distant Journeys recently celebrated its 10 year anniversary, and as we reflect on this milestone, I am reminded of what we set out to do from the very beginning. Our aim was, and still is, simple – to make every moment of your holiday as memorable as it should be.

With a wealth of experience and the support of an immensely passionate and knowledgeable team, both here in the UK and overseas, we have created unforgettable holidays for thousands of happy travellers. The exceptional quality of our touring holidays means that Distant Journeys has been a winner on 18 occasions at the prestigious British Travel Awards, and was also awarded a 'Platinum Trusted' rating by independent reviews provider Feefo, for consistently delivering an excellent level of customer service.

We are so proud our customers love what we do, and I wanted to take this opportunity to thank every single one of you for the loyalty and trust shown over the years. It has been our absolute honour to create these holidays of a lifetime for you, and we look forward to helping you plan your next adventure soon.

And, for those of you who haven't travelled with Distant Journeys yet, a very warm welcome. Our friendly travel professionals are experts in the destinations we visit and would love the opportunity to share their passion with you at any time.

With best wishes for the season ahead,

Simon Whittle
Managing Director

OUR DISTANT JOURNEYS...

The scenery in Canada is out of this world. The Rockies have this ability to swallow you up – you are totally in awe of the majesty of it all. The bright blue and emerald lakes have to be seen to be believed, surrounded by towering peaks and diverse wildlife. It's an incredible holiday, and our tours take a leisurely approach – it is well worth spending a little longer in each place to try and soak up as much of the experience as you can. The Rocky Mountaineer was the most beautiful rail journey I've ever experienced.



Simon Whittle
Managing Director

OUR DISTANT JOURNEYS...

Canada welcomes you with open arms. The country has magic around every corner and it's so easy to travel around the likes of Banff, Victoria and Vancouver. My top highlights were travelling GoldLeaf on Rocky Mountaineer, quite rightly regarded as one of the world's greatest train journeys, a ride on the Banff Gondola, a trip to Butchart Gardens and whale watching in Victoria.



Alex Helsby-Glass
Senior Reservations & Development Consultant

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Why Choose Distant Journeys?



Award-winning holidays

Our aim is to offer exceptional value for money without compromising on the quality of your holiday. Our success is evident, with Distant Journeys winning at the prestigious British Travel Awards 18 times.



Meticulously designed tours

Many years of planning go into every detail of our holidays, and each element is carefully chosen with our customers' enjoyment in mind.



Personal knowledge and expert advice

Distant Journeys has a team of professional travel specialists with personal knowledge of the countries we visit, our selected hotels and the experiences offered.



Freedom to explore

Our holidays operate at a relaxed pace to give you plenty of time to fully explore and savour each area, as well as giving you some time to unwind. Many of our tours also have Freedom Days, to spend as you wish.



Hand-picked hotels

We only select accommodation which meets the high standards of quality, service and location our guests have come to expect.



Once in a lifetime experiences

From exciting rail journeys and cruises to exploring lesser-known gems, our holidays feature many incredible experiences which provide memories to cherish forever.



Expert Tour Managers, Train Managers and Cruise Managers

Our Tour Managers, Train Managers and Cruise Managers are all greatly experienced in their field, and have the right balance of organisational skills and local knowledge, coupled with warm, friendly personalities.



Personalise your travel arrangements

Flying from regional UK airports, typically at no extra cost, upgrading your flight and extending your holiday are just a few of the ways in which you can personalise your tour so it's perfect for you.



Book with confidence

Distant Journeys are fully bonded by the Civil Aviation Authority and The Association of Bonded Travel Organisers Trust Limited, meaning you can book in confidence, knowing your money is 100% safe.



Clockwise from top: Moraine Lake, Banff National Park, Alberta, Canada; Elk, Canada; Ice Explorer tour, Athabasca Glacier, Columbia Icefield, Canada; Totem pole, Ketchikan, Alaska, USA

Price Promise

Early booking offers

Our philosophy is simple – the earlier you book the better the offer you will receive.

No last minute discounts

Distant Journeys never discount our holidays at the last minute, so you can be confident you will never see your holiday at a lower price than you paid.

No additional charges

Irrespective of any additional costs incurred by Distant Journeys as a result of currency fluctuations, air fare increases or other costs associated with your holiday, surcharges will never be added once you have confirmed a booking.

Price match

We want you to have the peace of mind when booking a Distant Journeys holiday that you are receiving the best possible price. So, if you see the same holiday cheaper, not only will we match that price, we will also give you £200 off a future holiday with Distant Journeys.

For more information on our Price Promise, please see our Booking Conditions on pages 48-51.

YOUR CRUISE MANAGER SAYS...

We take our guests to some of the most exclusive and far-reaching regions, as we cruise along Alaska's Inside Passage, showcasing pristine landscapes, the opportunity to see wildlife, and the adventure of being in the Alaskan wilderness. It's a location unlike any other in the world.



Bettyann Chun
Holland America Line

YOUR TRAIN MANAGER SAYS...

Rocky Mountaineer is a unique experience offering spectacular scenery that's best experienced by train. Guests dine on dishes showcasing the ingredients and flavours of each region, whilst the team offer award-winning service and rich, historic storytelling, creating an unparalleled way to travel through some of the world's most picturesque scenery.












Wendy McMichael
Rocky Mountaineer

Exceptional Value

We are passionate about what we do, passionate about the countries we visit, the experiences we include, the service we offer and the value for money we deliver to our guests, without compromising on the quality of your holiday experience.

With Distant Journeys, value for money means we will provide you with the opportunity to discover Canada and Alaska in comfort and style, with so much flexibility and so many experiences included in the itinerary, without it costing the earth.

So much included

-  Return international flights from the UK on award-winning scheduled airlines, with all on-board meals and drinks included
-  Choice of regional UK airports on selected tours
-  Carefully selected hotels offering quality and comfort. Daily breakfast is included in addition to a selection of other meals
-  Overseas transfers and transport in modern air-conditioned coaches
-  Porter service for your luggage
-  All pre-payable airport and resort taxes. All the entrance fees to the many incredible places you will visit
-  Experienced Tour, Train and Cruise Managers or local guides on all escorted tours
-  Once in a lifetime experiences
-  Visits to lesser-known hidden gems



Banff Gondola, Alberta, Canada



CUSTOMER TESTIMONIALS...

"Distant Journeys are first class. Their expertise is unrivalled, you will not be disappointed." **Mrs Jones**

"I would definitely recommend Distant Journeys to anyone. Everything from the booking to the last plane ride was so easy." **Mrs Penfold**

Award-winning Customer Service

Great customer service is at the heart of everything we do, and we never lose sight of what matters most – you, our valued customers. We are with you every step of the way; before, during and after your tour. We recognise our guests are individuals, with different requirements, tastes and needs, and we tailor our support accordingly.

Our commitment to excellence has won us many awards, which recognise the superb customer service and high standards throughout the entire experience of booking and travelling with Distant Journeys. We are determined to continue to exceed expectations when it comes to our guests and their well-deserved holiday.

A team of dedicated travel experts

Our travel experts are friendly, well-travelled individuals with a passion for the destinations we visit, and love to share their experience and knowledge with you. We have travelled on our tours and visited the places you will visit, so we can offer advice from personal experience and give you practical recommendations.

Experienced Tour, Train and Cruise Managers

Distant Journeys' personally-selected Tour Managers work tirelessly to ensure your tour runs smoothly. They use their experience, local knowledge and organisational skills to make sure our guests can relax, knowing they are accompanied by a friendly and resourceful presence who is always on hand to help.

When travelling on the Rocky Mountaineer, your Train Manager and hosts are dedicated to making your onboard experience as memorable as the scenery outside, from refreshing your wine glass to sharing stories and helping out with special requests. Should you be travelling to Alaska, Holland America Line's Cruise Managers and crew will be there to take care of your every need.



Host on the Rocky Mountaineer train, Canada

Hand-Picked Hotels

Distant Journeys appreciate the hotels in which you stay are an integral part of your holiday, which is why we take great care in hand-picking all the accommodation featured in our itineraries.

Location and quality are always paramount considerations, and we always strive to provide the best of both.

Hotel ratings

Each property has been personally inspected whilst planning our holidays, and you can be confident the hotels featured in this brochure have been carefully selected for their location, facilities and level of service.

We understand from many years of experience that accommodation ratings may vary from country to country. We therefore provide our own ratings, which are based on the expectations of guests from the United Kingdom, alongside the official hotel rating. Please review our hotel directory on pages 43-44 for more information regarding the hotels included.

Location, location, location

Relax in the knowledge that every hotel has been carefully chosen to allow you to make the most of each destination you visit. For instance, we stay at the world-famous Fairmont Chateau Lake Louise, located in the heart of Banff National Park, a UNESCO World Heritage Site. The hotel sits proudly on the shores of Canada's famous lake, with vivid turquoise waters, spectacular views of Victoria Glacier and the soaring peaks of the Rockies. Originally built as a base for outdoor enthusiasts and alpinists over 100 years ago, Fairmont Chateau Lake Louise is a year-round luxury mountain resort.

Character and charm

Designed to look like a ship coming into port when viewed from the harbour, The Inn at Laurel Point has a charming history dating back to the 1970's. Paul and Artie Arsens, the dynamic founders, were the 'brains, heart and soul' of the hotel in downtown Victoria and their vision and legacy continues today, with a commitment to the community and surroundings. The hotel has been carbon neutral since 2009 – British Columbia's first.



Fairmont Chateau Lake Louise, Banff National Park, Alberta, Canada



OUR HEAD OF PRODUCT SAYS...

Guests have the option to extend their holiday with a truly unforgettable stay at Knight Inlet Lodge, a glimpse of true wilderness. The hotel is only accessible by sea or air – its remote location providing great opportunities to spot magnificent Grizzly bears in their natural habitat.



Liz Reddy
Head of Product

Freedom & Flexibility

Imagine being able to enjoy all the benefits of travelling with a group of like-minded people; the fun, the camaraderie, the friendships, the hassle-free organisation – and at the same time being able to personalise your holiday so that it's perfect for you.

When it comes to having the freedom to tailor your touring holiday to suit your tastes and wishes, the flexibility provided by Distant Journeys cannot be beaten.

Fly from a choice of airports

To get your journey off to the best possible start, Distant Journeys include flights with Air Canada from London Heathrow or Manchester, at no extra cost.

Flight upgrades

If you would like to treat yourself to a little more comfort on your international flights, Premium Economy and Signature Class upgrades are available on selected routes. Please see page 45 for more details.

Freedom Days

For an escorted tour to be truly memorable, we believe you should have the freedom to customise your touring experiences to match your interests. That is why we ensure our tours have a number of Freedom Days for you to spend as you please.

Upgrade your Rocky Mountaineer experience

On board the Rocky Mountaineer, guests enjoy signature SilverLeaf service, with delicious meals served at your comfortable reclining seat in the glass-domed carriage. You also have an opportunity to upgrade your rail experience to GoldLeaf service to enjoy panoramic views from a two-tiered glass dome with a separate dining room, and a larger outdoor viewing area to take in the stunning Rocky Mountain views. For more information, please see pages 38-39.

Extend your holiday

To continue your adventure, Distant Journeys offer a spectacular holiday extension to Knight Inlet Lodge. This remote hotel, which is only accessible by floatplane, sits in the heart of British Columbia's great bear rainforest and offers some of the best opportunities to view magnificent Grizzly bears in their natural habitat. Please see page 42 for more information.

Alternatively, you may wish to extend your stay and combine your holiday with a visit to see family and friends or explore another area within your chosen destination. We will be happy to make arrangements for you, it's all part of the Distant Journeys service.

Grizzly bears, Knight Inlet, British Columbia, Canada

Once in a Lifetime Experiences

When you travel with Distant Journeys, you can be confident that all the must-see sights will be included, along with several extra special experiences to make your holiday as memorable as it should be.

Canada and Alaska are truly places of wonderment, and our expert team have worked hard to ensure you see the best these enthralling countries have to offer.

Rocky Mountaineer

Be entranced by the scenery of the Canadian Rockies from the comfort of the Rocky Mountaineer with its panoramic windows and viewing areas. Included as part of our Canadian tours, the journey is renowned for scenic valleys, plentiful wildlife and majestic Mount Robson, the highest peak in the Canadian Rockies.

Step aboard in Jasper, settle into your reclining chair and let the awe-inspiring scenery of the Rockies unfold before you. Following a route only accessible by rail, the Rocky Mountaineer passes the magnificent Pyramid Falls and Hell's Gate, where the Fraser River narrows to a rush of whitewater. After an overnight hotel stay in Kamloops, the Rocky Mountaineer continues its two-day journey and the scenery slowly changes to rolling hills and fertile farmlands before its arrival into Vancouver.

Alaskan Cruise

Embark on a breathtaking voyage and discover wildlife-filled fjords, tidewater glaciers and rich island scenery from the comfort of Holland America Line's Pinnacle Class ship, the Koningsdam. With its light-filled spaces, and a blend of 21st century elegance and nautical tradition, the ship is a wonderful home during your Alaskan adventure. Sophisticated yet casual, Koningsdam is a stylish haven after a busy day ashore, with abundant dining and entertainment options to enjoy before retiring to the comfort of your stateroom.

Our seven-night Alaskan cruise starts in Vancouver and visits ports rich in Alaskan history including Juneau, Alaska's remote state capital; the former gold rush town of Skagway and Ketchikan, rich in Native Alaskan history. We also cruise through the stunning Inside Passage and Glacier Bay, making this voyage an unforgettable tour highlight.



Clockwise from top: Rocky Mountaineer, Canada; Glacier Bay, Alaska, USA; Warm welcome on the Rocky Mountaineer, Canada; Holland America Line's Koningsdam ship



Clockwise from above: Moraine Lake, Banff National Park, Alberta; Rocky Mountaineer train; the town of Banff, Alberta

Grand Canadian Rockies

14 days from £6,795pp June – September 2025

The Canadian Rockies offer views of a lifetime, with majestic ice capped peaks, breathtaking alpine lakes and an abundance of diverse wildlife that must be seen to be believed.

Our adventure begins in Banff, in the rolling foothills of the Rocky Mountains, and ends in the world-class waterside city of Vancouver. As we journey through some of North America's most awe-inspiring areas on our leisurely 14-day tour, we enjoy spectacular scenery and exhilarating experiences which showcase the very best of the Canadian Rockies.

Our tour covers all the major attractions with a perfect blend of included sightseeing tours and Freedom Days to spend as you please. Highlights on this tour are frequent and include an unforgettable rail journey aboard the Rocky Mountaineer, where extraordinary sights are complemented by impeccable service.

Enjoy an overnight stay at the superb Fairmont Chateau Lake Louise, a historic, iconic hotel set in a commanding position overlooking Lake Louise's sparkling waters and surrounded by snow-capped mountains.

With superb accommodation, all breakfasts and several other meals included, this spectacular Grand Canadian Rockies tour offers exceptional value for money.



Your holiday includes

- Return economy flights with Air Canada from London Heathrow or Manchester, inclusive of all airport charges, security charges, any applicable fuel surcharges and UK Air Passenger Duty
- Carefully selected hotels in great locations, with all hotel portering and applicable taxes
- Daily breakfast and two dinners. All-inclusive on the Rocky Mountaineer train
- Unforgettable experiences including:
 - ★ Sightseeing tours in Banff, Victoria and Vancouver
 - ★ Explore Banff National Park and ride the Banff Gondola to Sulphur Mountain
 - ★ Discover Yoho National Park and Emerald Lake
 - ★ Overnight at the Fairmont Chateau Lake Louise
 - ★ Drive the stunning Icefields Parkway
 - ★ Experience the Athabasca Glacier
 - ★ Travel through Jasper National Park and cruise Maligne Lake
 - ★ Enjoy Butchart Gardens, Victoria
- Services of experienced Tour Manager
- All-inclusive on the Rocky Mountaineer:
 - ✓ Daily breakfast and lunch
 - ✓ Selected alcoholic and soft drinks
 - ✓ Gratuities for train crew
 - ✓ Services of a Train Manager
- All overseas transfers and modern, air-conditioned coaches throughout
- Your holiday is covered by our Price Promise and is fully ATOL protected

For more information on our Price Promise, please see our Booking Conditions on pages 48-51.



Banff, Alberta



Grizzly bear

Grand Canadian Rockies

Days 1 to 4: UK - Banff - Lake Louise

Day 1: Depart UK, Arrive Banff, 3 nights

Depart from London Heathrow with Air Canada. Flights from Manchester are available with a change in Toronto, at no extra cost. On arrival into Calgary, we meet our waiting coach and travel west on the Trans-Canada Highway into the rolling foothills of the Rocky Mountains. The majestic peaks of the Canadian Rockies soon fill the horizon as we enter Banff National Park. We continue to Banff, which is regarded as one of North America's most picturesque small towns and transfer to our hotel for our first three nights, the Moose Hotel & Suites. **In-flight meals and drinks included on international flights**

Day 2: Banff

The delightful town of Banff is situated in Banff National Park, the first and most famous of Canada's national parks and is an incomparable combination of towering peaks and high meadows, emerald lakes and fresh mountain air. This, combined with its sulphur hot springs, have made Banff National Park one of North America's most spectacular scenic areas. This morning we take a tour of the region. We see the landmark Banff Springs Hotel, Tunnel Mountain and Bow Falls. We also take the Banff Gondola to the top of Sulphur Mountain to enjoy panoramic views across the town and to Banff National Park beyond. **Breakfast included**



Day 3: Banff Freedom Day

Our first Freedom Day in Canada. Today, we can choose to relax or explore this beautiful region as we please. Thrill-seekers may wish to join a scenic helicopter flight. Alternatively, you may prefer to unwind with a soak in Banff's famous hot springs surrounded by incredible mountain scenery, or take an evening wildlife safari. **Breakfast included**

We Recommend

Banff evening wildlife safari

Go in search of some of Banff National Park's most visible wildlife, including bull elk, bighorn sheep and osprey.

Day 4: Lake Louise, Overnight

Tour Highlight

Today is undoubtedly one of your tour's highlights as we commence our journey north into the heart of the Canadian Rockies. Leaving Banff, we take the high mountain pass of Kicking Horse across Canada's great Continental Divide. Our first stop is Yoho National Park. Situated on the western slopes of the Rocky Mountains the park is renowned for its spectacular waterfalls and soaring peaks. We visit some of the park's many highlights including the mirror-like green waters of Emerald Lake. Crossing back into Banff National Park we make our way to Lake Louise. Named after Queen Victoria's fourth daughter, and known as the 'Jewel of the Rockies', it is considered by many to be one of the most picturesque lakes in the world. With its glittering, vivid turquoise waters, ringed by soaring mountain peaks and the majestic Victoria Glacier, it's not hard to see why. We also visit Moraine Lake (conditions permitting), set in the rugged Valley of the Ten Peaks. Perfectly situated at the foot of Lake Louise is our hotel for the night, the world-renowned Fairmont Chateau Lake Louise. Following check-in, the remainder of our day is free to savour the exclusive facilities of this truly iconic hotel. Enjoy! **Breakfast and dinner included**



Fairmont Chateau Lake Louise, Banff National Park, Alberta



Ice Explorer tour, Athabasca Glacier, Columbia Icefield



Rocky Mountaineer

Grand Canadian Rockies

Days 5 to 7: Jasper - Rocky Mountaineer

Day 5: Jasper, 2 nights

This morning, following a sumptuous breakfast in the most beautiful surroundings, we continue north along the Icefields Parkway to further experience a wealth of awe-inspiring scenery where crystal blue-green lakes, fresh mountain streams, deep forests and snow-capped mountain peaks are the order of the day. The Athabasca Glacier is one of six principal glaciers fed by the Columbia Icefields, and upon arrival at the Columbia Icefield we board our 'Snowcoach', an all-terrain ice explorer vehicle, and drive out onto Athabasca Glacier. At an altitude of 2,700 metres, our guide shares information about glaciers and the environment, whilst giving you the opportunity to walk on the ice. We continue our journey to Jasper, and our home for the next two nights will be Chateau Jasper. **Breakfast and dinner included**

Day 6: Jasper

The first Europeans came to this area in the early 1800's, searching for a fur trading route across the Continental Divide, and in 1907 the federal government made it a national park. The 10,878 square kilometres of Jasper National Park boast soaring peaks, lush valleys and peaceful lakes as well as spectacular icefields and glaciers. Today we depart on a full day sightseeing tour, firstly exploring Maligne Canyon before reaching Maligne Lake, the largest lake in the Canadian Rockies and one of the most photographed scenes in Canada. At Maligne Lake (weather permitting) we embark on a narrated cruise to tiny Spirit Island. We return to the beautiful and tranquil surrounds of our hotel mid-afternoon where the remainder of our day and evening are at leisure. Perhaps enjoy a cocktail in the hotel bar and discuss your favourite highlights of the day with your travelling companions. **Breakfast included**

Day 7: Rocky Mountaineer / Kamloops, Overnight

Tour Highlight

Today, more incredible experiences await as we board the renowned Rocky Mountaineer and roll out of Jasper to further explore the Canadian Rockies by rail. Distant Journeys' guests enjoy SilverLeaf service, where impeccable hospitality is only surpassed by the incredible views from the oversized windows of the glass-domed carriage. Sit back and savour the scenery from your comfortable reclining chair, as the friendly onboard hosts serve you delicious meals paired with excellent wines. Upgrades to Rocky Mountaineer's GoldLeaf service are available should you wish to enhance your onboard experience.

Departing Jasper, we are soon surrounded by the dramatic backdrop of the Continental Divide, and the scenic river valleys of the Monashee and Cariboo Mountains, while all the time looking out for bald eagles and giant elk. Today's highlights include Mount Robson, the tallest peak in the Canadian Rockies, and Pyramid Falls, one of the most prominent waterfalls in the area, as the Rocky Mountaineer climbs over the famous Yellowhead Pass. Head to the Rocky Mountaineer's outdoor viewing area to get closer to nature as our journey continues, skirting the North Thompson River. We arrive into Kamloops and transfer to our hotel for the night, which will be selected by Rocky Mountaineer. **Breakfast, lunch PLUS selected onboard drinks included**



Spirit Island, Maligne Lake, Jasper National Park, Alberta



Victoria, British Columbia



Orca whales

Grand Canadian Rockies

Days 8 to 12: Rocky Mountaineer - Vancouver - Victoria - Vancouver

Day 8: Rocky Mountaineer/Vancouver, Overnight

Tour Highlight

After an early breakfast, we reboard the Rocky Mountaineer. As we wind our way west towards the coastal city of Vancouver, we experience dramatic changes in scenery, from otherworldly desert landscapes to pristine forest and winding river canyons. Travel alongside the Fraser River, home to Canada's largest salmon run, and marvel at the rushing waters of Hell's Gate in the Fraser Canyon. Upon arrival into Vancouver, we disembark and transfer to our overnight accommodation, the Sheraton Vancouver Wall Centre. **Breakfast, lunch PLUS selected onboard drinks included**

Day 9: Victoria, 2 nights

Our day begins with a cruise through the beautiful Gulf Islands to Vancouver Island. On arrival, we visit Butchart Gardens – one of the world's great botanical gardens, where there will be ample time to browse the impressive displays. Later, we continue to Victoria, British Columbia's provincial capital and a former gold rush town. Its pioneering heritage and traditions are well preserved in its museums, art galleries, pioneer homes and great mansions. Our home for the next two nights is the Inn at Laurel Point, situated overlooking Victoria's harbour. **Breakfast included**

Day 10: Victoria

Victoria is known as the 'Sunshine City of Gardens', because of its abundance of green spaces and spectacular floral gardens. The hanging flower baskets, the buskers along the Inner Harbour, ocean vistas and the relaxing pace of life make this a captivating place to stay. This morning, enjoy a sightseeing tour of Victoria including highlights such as Beacon Hill Park, Thunderbird Park and Oak Bay. The rest of the day is at leisure, or you may wish to take an optional whale watching cruise for an opportunity to spot humpbacks, orcas, minke and gray whales. Other wildlife we may encounter include harbour and elephant seals, sea lions, porpoises, otters, cormorants and bald eagles. **Breakfast included**

Day 11: Vancouver, 2 nights

Today we return to Vancouver. Our journey includes a pleasant cruise through the Gulf Islands resort region, a summer retreat for residents of both British Columbia and Washington State. Vancouver is a cosmopolitan city, which grew from a mill town into a metropolis in less than a century. Upon arrival, enjoy a sightseeing tour including Stanley Park, a 400-hectare green oasis offering scenic views along the famous Seawall. We explore its many landmarks, monuments and gardens, including the First Nations collection of totem poles.

We also visit English Bay, a bustling neighbourhood of beaches, shopping, and dining; Canada Place, an iconic national landmark welcoming residents, visitors and ships to the west coast; the trendy downtown area of Gastown and the vibrant culture of Chinatown. Later we arrive at our hotel for the next two nights, the Sheraton Vancouver Wall Centre. **Breakfast included**

Day 12: Vancouver Freedom Day

A full day at leisure to explore the beautiful city of Vancouver. A large part of the city's appeal is found in its wonderful location. Behind the sweep of its beaches soar high rise buildings. The city's harbours and inlets are freckled with pleasure craft and ocean-going vessels from around the world. To the north of Vancouver are inviting mountain peaks, such as Grouse Mountain; to the south and east are the fertile farmlands of the Fraser River Valley. On your Freedom Day, why not take a tour to Grouse Mountain and Capilano Suspension Bridge, including scenic chair rides and guided eco-walks? Another option is to take a cruise of Vancouver's inner harbour. **Breakfast included**



Rocky Mountaineer, Mount Robson, Canadian Rockies, British Columbia



Vancouver, British Columbia



Totem poles, Stanley Park, Vancouver



Canadian Mounties

Grand Canadian Rockies

Days 13 to 14: Vancouver - UK

Day 13: Depart Vancouver

For those travelling on the direct flight to London Heathrow, your Air Canada flight departs in the early evening. Enjoy your final hours exploring Vancouver before transferring to the airport late afternoon. Guests travelling to Manchester can enjoy a leisurely morning before transferring to the airport for an afternoon flight. Manchester customers will connect via Toronto. **Breakfast, in-flight meals and drinks included on international flights**

Day 14: Arrive UK

Our flights arrive into the UK this morning bringing our incredible Canadian adventure to a close. **In-flight meals and drinks included on international flights**

Holiday Extensions from only £3,225 per person

Deep in the sheltered waters of Knight Inlet and accessible only by sea or air, Knight Inlet Lodge provides guests with an opportunity to see Grizzly bears and marine wildlife in one of the most beautiful settings in the world. This four night extension is a very special way to round off your Grand Canadian Rockies tour.



Knight Inlet Lodge

Four nights from only £3,225 per person

Your Knight Inlet extension includes: one night's accommodation in Campbell River, two nights accommodation at Knight Inlet Lodge and one night's accommodation in Vancouver. All breakfasts, lunches and dinners whilst staying at Knight Inlet. All transfers to/from Vancouver and flights between Vancouver – Campbell River – Knight Inlet. Activities at Knight Inlet, as detailed on page 42. All park, research & environmental fees and staff gratuities whilst at Knight Inlet Lodge.

Please see page 42 for more details on this Holiday Extension.

Departure Dates & Prices

2025 Departures

	SilverLeaf	GoldLeaf
	<i>(Rocky Mountaineer suites)</i>	
09 Jun 2025	£6,795pp	£7,395pp
30 Jun 2025	£6,995pp	£7,595pp
08 Sep 2025	£7,095pp	£7,695pp

We may have more dates and prices, as well as Special Offers, available on our website. For more information, visit distantjourneys.co.uk/GCR

Prices

Prices are per person based on two people sharing a twin or double room.

Single occupancy supplement

09 June 2025 £1,795
30 June / 08 September 2025 £1,975

Deposit

£1,000 per person if travelling Economy Class, £1,950 per person if travelling Premium Economy Class, and £3,750 per person for Signature Class.

Flight upgrades

Upgrade to Premium Economy Class from £1,595 per person return, or Signature Class from £3,795 per person return.

Fairmont Chateau Lake Louise

Upgrades to Lakeview rooms may be possible. Please call for prices and availability.

Visa information

You are required to obtain an ETA (Electronic Travel Authorisation) before travelling to Canada. For more information on applying for your visa and the associated costs, please refer to our Important Information on pages 46-47.

Important Information

Prices and flight upgrades are subject to fuel surcharges and the availability of flights. The correct price will be confirmed before you book.

Full Booking Conditions are available on pages 48-51.

Call to book

Our award-winning travel experts are happy to answer any questions you may have, and to help you book your holiday with Distant Journeys.

Call FREE on 0800 141 3766

Monday - Friday 9.00am - 5.30pm **Saturday** 9.00am - 5.00pm
Sunday Open in peak season. See website for details.

Should you prefer, please feel free to email us with your enquiry.
Email: enquiries@distantjourneys.co.uk





Clockwise from above:
Whale watching in Alaska, USA; Rocky Mountaineer, Canada

Grand Canadian Rockies & Alaskan Cruise

21 days from £7,895pp June – September 2025

Our Grand Canadian Rockies & Alaskan Cruise itinerary includes a wonderful escorted tour through the Canadian Rockies, from Banff to Vancouver; and an awe-inspiring scenic cruise through Alaska's renowned Inside Passage, aboard a luxury cruise ship.

Canada's Rocky Mountains cut a swathe through the provinces of Alberta and British Columbia, the jagged peaks soaring above a landscape of forests, lakes and glaciers. Our tour takes in the best of the natural environment with sightseeing tours and exciting activities interspersed with Freedom Days to explore at leisure.

Beginning in the alpine resort town of Banff, our tour includes stops in the great waterside cities of Victoria and Vancouver, staying along the way in a mix of charming hotels and landmark properties, such as the Moose Hotel & Suites in Banff and Fairmont Chateau Lake Louise. Among the tour's many highlights is a fabulous two-day journey aboard the Rocky Mountaineer, one of the world's most scenic railway journeys.

From Vancouver we join our cruise ship, Holland America Line's Koningsdam, for a relaxing yet thrilling seven-night cruise through Alaska's famed Inside Passage. Ports of call include Skagway, Juneau and Ketchikan, with visits to Glacier Bay and Tracy Arm Inlet before the cruise ends in Vancouver, bringing to a close our Grand Canadian Rockies & Alaskan Cruise itinerary.



Your holiday includes



Return economy flights with Air Canada from London Heathrow or Manchester, inclusive of all airport charges, security charges, any applicable fuel surcharges and UK Air Passenger Duty



Carefully selected hotels in great locations, with all hotel portage and applicable taxes



Daily breakfast and two dinners. All-inclusive on the Rocky Mountaineer train. All meals on the Alaskan Cruise



Unforgettable experiences including:

- ★ Sightseeing tours in Banff, Victoria and Vancouver
- ★ Explore Banff National Park and ride the Banff Gondola to Sulphur Mountain
- ★ Discover Yoho National Park and Emerald Lake
- ★ Overnight at the Fairmont Chateau Lake Louise
- ★ Drive the stunning Icefields Parkway
- ★ Experience the Athabasca Glacier
- ★ Travel through Jasper National Park and cruise Maligne Lake
- ★ Enjoy Butchart Gardens, Victoria
- ★ Cruise Alaska's scenic Inside Passage, including visits to Tracy Arm Inlet and Glacier Bay
- ★ Opportunity to visit the Alaskan towns of Juneau, Skagway and Ketchikan



Services of experienced Tour Manager



All-Inclusive on the Rocky Mountaineer:

- ✓ Daily breakfast and lunch
- ✓ Selected alcoholic and soft drinks
- ✓ Gratuities for train crew
- ✓ Services of a Train Manager



Seven-night Alaskan Cruise with Holland America Line:

- ✓ All meals in selected restaurants
- ✓ Selected onboard entertainment and activities
- ✓ Services of a Cruise Manager



All overseas transfers and modern, air-conditioned coaches throughout



Your holiday is covered by our Price Promise and is fully ATOL protected

For more information on our Price Promise, please see our Booking Conditions on pages 48-51.



Fairmont Chateau Lake Louise, Banff National Park, Alberta, Canada



Elk, Canada

Grand Canadian Rockies & Alaskan Cruise

Days 1 to 4: UK - Banff - Lake Louise

Day 1: Depart UK, Arrive Banff, 3 nights

Depart from London Heathrow with Air Canada. Flights from Manchester are available with a change in Toronto, at no extra cost. On arrival into Calgary, we meet our waiting coach and travel west on the Trans-Canada Highway into the rolling foothills of the Rocky Mountains. The majestic peaks of the Canadian Rockies soon fill the horizon as we enter Banff National Park. We continue to Banff, which is regarded as one of North America's most picturesque small towns and transfer to our hotel for our first three nights, which will be the Moose Hotel & Suites. **In-flight meals and drinks included on international flights**

Day 2: Banff

Banff is a quaint town located within the breathtaking Banff National Park, the first and most famous of Canada's national parks and an incomparable combination of towering peaks and high meadows, emerald lakes and fresh mountain air. This, combined with its sulphur hot springs, have made Banff National Park one of North America's most spectacular scenic areas. This morning we take a tour of the region. We see the landmark Banff Springs Hotel, Tunnel Mountain and Bow Falls. We also take the Banff Gondola to the top of Sulphur Mountain to enjoy panoramic views across the town and to Banff National Park beyond. **Breakfast included**

Day 3: Banff Freedom Day

Today is our first Freedom Day in Canada. Choose to relax or explore this beautiful region at your leisure. Thrill-seekers may wish to join a scenic helicopter flight. Alternatively, you may prefer to unwind with a soak in Banff's famous hot springs surrounded by incredible mountain scenery, or take an evening wildlife safari. **Breakfast included**

We Recommend

Banff evening wildlife safari

Go in search of some of Banff National Park's most visible wildlife, including bull elk, bighorn sheep and osprey.



Day 4: Lake Louise, Overnight

Tour Highlight

Today is undoubtedly one of your tour's highlights as we commence our journey north into the heart of the Canadian Rockies. Leaving Banff, we take the high mountain pass of Kicking Horse across Canada's great Continental Divide. Our first stop is Yoho National Park. Situated on the western slopes of the Rocky Mountains the park is renowned for its spectacular waterfalls and soaring peaks. We visit some of the park's many highlights including the mirror-like green waters of Emerald Lake. Crossing back into Banff National Park we make our way to Lake Louise. Named after Queen Victoria's fourth daughter, and known as the 'Jewel of the Rockies', it is considered by many to be one of the most picturesque lakes in the world. With its glittering, vivid turquoise waters, ringed by soaring mountain peaks and the majestic Victoria Glacier, it's not hard to see why. We also visit Moraine Lake (conditions permitting), set in the rugged Valley of the Ten Peaks. Perfectly situated at the foot of Lake Louise is our hotel for the night, the world-renowned Fairmont Chateau Lake Louise. Following check-in, the remainder of our day is free to savour the exclusive facilities of this truly iconic hotel. Enjoy! **Breakfast and dinner included**



Moraine Lake, Banff National Park, Alberta, Canada



Spirit Island, Maligne Lake, Jasper National Park, Alberta, Canada



Mount Robson, British Columbia, Canada



Rocky Mountaineer, Canada

Grand Canadian Rockies & Alaskan Cruise

Days 5 to 11: Jasper - Rocky Mountaineer - Vancouver - Victoria - Vancouver

Day 5: Jasper, 2 nights

After a delightful breakfast in the most beautiful surroundings, we continue north along the Icefields Parkway to further experience a wealth of awe-inspiring scenery where crystal blue-green lakes, fresh mountain streams, deep forests and snow-capped mountain peaks are the order of the day. The Athabasca Glacier is one of six principal glaciers fed by the Columbia Icefields, and upon arrival at the Columbia Icefield we board our 'Snowcoach', an all-terrain ice explorer vehicle, and drive out onto Athabasca Glacier. At an altitude of 2,700 metres, our guide shares information about glaciers and the environment, whilst giving you the opportunity to walk on the ice. We continue to Jasper, and our home for the next two nights will be Chateau Jasper. **Breakfast and dinner included**

Day 6: Jasper

The first Europeans came to this area in the early 1800's, searching for a fur trading route across the Continental Divide, and in 1907 the federal government made it a national park. The 10,878 square kilometres of Jasper National Park boast soaring peaks, lush valleys and peaceful lakes as well as spectacular icefields and glaciers. Today we depart on a full day sightseeing tour, firstly exploring Maligne Canyon before reaching Maligne Lake, the largest lake in the Canadian Rockies and one of the most photographed scenes in Canada. At Maligne Lake (weather permitting) we embark on a narrated cruise to tiny Spirit Island. We return to the beautiful and tranquil surrounds of our hotel mid-afternoon where the remainder of our day and evening are at leisure. Perhaps enjoy a cocktail in the hotel bar and discuss your favourite highlights of the day with your travelling companions. **Breakfast included**

Day 7: Rocky Mountaineer / Kamloops, Overnight

Tour Highlight

Get ready for more incredible adventures today as we board the renowned Rocky Mountaineer and roll out of Jasper to further explore the Canadian Rockies by rail. Distant Journeys' guests enjoy SilverLeaf service, where impeccable hospitality is only surpassed by the incredible views from the oversized windows of the glass-domed carriage. Sit back and savour the scenery from your comfortable reclining chair, as the friendly onboard hosts serve you delicious meals paired with excellent wines. Upgrades to Rocky Mountaineer's GoldLeaf service are available should you wish to enhance your onboard experience.

Departing Jasper, we are soon surrounded by the dramatic backdrop of the Continental Divide, and the scenic river valleys of the Monashee and Cariboo Mountains, while all the time looking out for bald eagles and giant elk. Today's highlights include Mount Robson, the tallest peak in the Canadian Rockies, and Pyramid Falls, one of the most prominent waterfalls in the area, as the Rocky Mountaineer climbs over the famous Yellowhead Pass. Head to the Rocky Mountaineer's outdoor viewing area to get closer to nature as our journey continues, skirting the North Thompson River. We arrive into Kamloops and transfer to our hotel for the night, which will be selected by Rocky Mountaineer. **Breakfast, lunch PLUS selected onboard drinks included**

Day 8: Rocky Mountaineer/Vancouver, Overnight

Tour Highlight

After an early breakfast, we reboard the Rocky Mountaineer. As we wind our way west towards the coastal city of Vancouver, we experience dramatic changes in scenery, from otherworldly desert landscapes to pristine forest and winding river canyons. Travel alongside the Fraser River, home to Canada's largest salmon run, and marvel at the rushing waters of Hell's Gate in the Fraser Canyon. Upon arrival into Vancouver, we disembark and transfer to our overnight accommodation, the Sheraton Vancouver Wall Centre. **Breakfast, lunch PLUS selected onboard drinks included**

Day 9: Victoria, 2 nights

Our day begins with a cruise through the beautiful Gulf Islands to Vancouver Island. On arrival, we visit Butchart Gardens – one of the world's great botanical gardens, where there will be ample time to browse the impressive displays. Later, we continue to Victoria, British Columbia's provincial capital and a former gold rush town. Its pioneering heritage and traditions are well preserved in its museums, art galleries, pioneer homes and great mansions. Our home for the next two nights is the Inn at Laurel Point, situated overlooking Victoria's harbour. **Breakfast included**

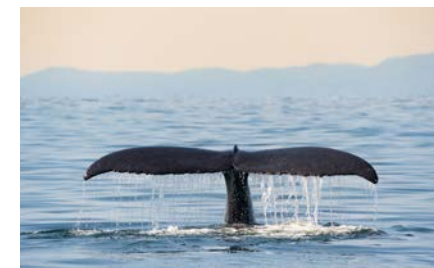
Day 10: Victoria

Victoria is known as the 'Sunshine City of Gardens', because of its abundance of green spaces and spectacular floral gardens. The hanging flower baskets, the buskers along the Inner Harbour, ocean vistas and the relaxing pace of life make this a captivating place to stay. This morning, enjoy a sightseeing tour of Victoria including highlights such as Beacon Hill Park, Thunderbird Park and Oak Bay. The rest of the day is at leisure, or you may wish to take an optional whale watching cruise for an opportunity to spot humpbacks, orcas, minke and gray whales. Other wildlife we may encounter include harbour and elephant seals, sea lions, porpoises, otters, cormorants and bald eagles. **Breakfast included**

We Recommend

Whale watching cruise

One of the best places to see whales in the wild, join our afternoon whale watching cruise in search of these magnificent creatures.



Day 11: Vancouver, 2 nights

Today we return to Vancouver. Our journey includes a pleasant cruise through the Gulf Islands resort region, a summer retreat for residents of both British Columbia and Washington State. Vancouver is a cosmopolitan city, which grew from a mill town into a metropolis in less than a century. Upon arrival, enjoy a sightseeing tour including Stanley Park, a 400-hectare green oasis offering scenic views along the famous Seawall. We explore its many landmarks, monuments and gardens, including the First Nations collection of totem poles. We also visit English Bay, a bustling neighbourhood of beaches, shopping, and dining; Canada Place, an iconic national landmark welcoming residents, visitors and ships to the west coast; the trendy downtown area of Gastown and the vibrant culture of Chinatown. Later we arrive at our hotel for the next two nights, the Sheraton Vancouver Wall Centre. **Breakfast included**



Juneau, Alaska, USA



On board Holland America Line's Koningsdam ship

Grand Canadian Rockies & Alaskan Cruise

Days 12 to 14: Vancouver - Alaskan Cruise - At Sea

Day 12: Vancouver Freedom Day

A full day at leisure to explore the beautiful city of Vancouver. A large part of the city's appeal is found in its wonderful location. Behind the sweep of its beaches soar high rise buildings. The city's harbours and inlets are freckled with pleasure craft and ocean-going vessels from around the world. To the north of Vancouver are inviting mountain peaks, such as Grouse Mountain; to the south and east are the fertile farmlands of the Fraser River Valley. On your Freedom Day, why not take a tour to Grouse Mountain and Capilano Suspension Bridge, including scenic chair rides and guided eco-walks? Another option is to take a cruise of Vancouver's inner harbour. **Breakfast included**

We Recommend

Vancouver Harbour Tour

Sit back and experience a different view of Vancouver on a fully narrated tour of Vancouver's inner harbour. Cruise past the famous Stanley Park, the busy cruise ship terminals, the spectacular city skyline, historic Gastown, and the breathtaking North Shore Mountains.



Day 13: Alaskan Inside Passage Cruise, 7 nights

Tour Highlight

There is no better way to discover the Alaskan wilderness and wildlife than to take to the calm waters, where cruise vessels can sail close to spectacular steep mountain walls, affording excellent views. Following a leisurely morning, board Holland America Line's 'Pinnacle Class' ship, Koningsdam. No matter what your preferred category of stateroom, you can look forward to excellent dining and top-class entertainment, paired with impeccable service honed through Holland America's 150-year cruising history. After the usual embarkation formalities, set sail from the city of Vancouver to begin an incredible seven-night Alaskan Cruise. **Breakfast, lunch and dinner included**

Day 14: At Sea

Our first full day aboard is spent at sea, cruising our way through Alaska's Inside Passage. Considered one of the greatest routes to cruise, this protected network of waterways offers plenty of opportunities to spot some of Alaska's most iconic wildlife from our prime position on deck – humpback whales and orcas play in the bountiful waters; bald eagles soar overhead and brown bears are scattered along the shoreline. Settle into the pleasing rhythm of onboard life and enjoy Koningsdam's superb facilities. **Breakfast, lunch and dinner included**



Mendenhall Glacier, Juneau, Alaska, USA



Skagway, Alaska, USA



Viewing Glacier Bay, Alaska, USA

Grand Canadian Rockies & Alaskan Cruise

Days 15 to 19: Tracy Arm Inlet - Juneau - Skagway - Glacier Bay - Ketchikan - At Sea

Day 15: Tracy Arm Inlet and Juneau

Our first highlight today is Tracy Arm Inlet, which winds its way through Tongass National Forest, flanked by towering cliffs and glacier-covered mountains. Melting snowcaps give rise to waterfalls that cascade down the shoreline of undisturbed scenery. Keep an eye out for black and brown bears, wolves, deer, moose, seals and whales. At the fjord's end, behold the mesmerising sapphire blue of the Sawyer Glaciers, perfectly framed by mountains. Your port of call later today is Juneau, Alaska's state capital. Nestled between the Coast Mountains and Gastineau Channel, Juneau is a cosmopolitan outpost, only accessible by air or sea. Some of the many optional shore excursions include various sightseeing and culinary tours of downtown Juneau, visits to Mendenhall Glacier, whale watching and salmon fishing. This evening depart Juneau, sailing overnight to Skagway. **Breakfast, lunch and dinner included**

Day 16: Skagway

A new day and a new destination awaits! At the height of the Klondike Gold Rush, when 100,000 hopeful miners sprinted toward Alaska and the Yukon with their eyes on riches, the port town of Skagway served as the main gateway to the legendary gold fields. The town is home to many preserved gold-rush era buildings. A range of optional excursions are available. Explore the 'Garden City of Alaska' with a walking tour, opt to hop on the White Pass & Yukon narrow-gauge railway, try panning for gold or discover the Chilkoot Trail. Depart Skagway this evening for your overnight sailing to Glacier Bay. **Breakfast, lunch and dinner included**

Day 17: Glacier Bay

Tour Highlight

A UNESCO World Heritage Site, Glacier Bay National Park is home to a protected ecosystem of plants and animals that exist within the constantly evolving glacial terrain. Absorb the sounds of the 'living' ice, with its creaks and groans, and watch out for possible ice calving – where ice chunks break off and crash into the sea, spraying water hundreds of feet into the sky. Wrap up warm and head out onto the open deck with your binoculars and camera to admire the serene snow-flecked and forested mountains, keeping a keen eye out for humpbacks or a brown bear wandering the shores. Listen to local experts on board, as rangers and local guides provide insight into this magical land. **Breakfast, lunch and dinner included**

Day 18: Ketchikan

Enjoy a leisurely morning before arriving into Ketchikan, Alaska's 'First City'. Clinging to the banks of the Tongass Narrows, Ketchikan has long been an important hub of the salmon-fishing industry. It's no surprise that local restaurants offer outstanding fresh seafood, and the town is also one of the best places to discover cultural sights of native Alaskan nations, with intricately carved totem poles at the Totem Heritage Center and Totem Bight State Park. Explore the town on foot and shop for souvenirs, smoked salmon and local art before returning to the comfort of your ship. **Breakfast, lunch and dinner included**

Day 19: At Sea

Today continue your cruise along the Inside Passage, immersing yourselves in the breath-taking wilderness, with a coastline studded with snowy peaks, forests and glaciers. Look out for wildlife, enjoy an onboard activity or simply relax in one of the stylish ship's many bars and restaurants. **Breakfast, lunch and dinner included**



Orca whales, Alaska, USA



Vancouver, British Columbia, Canada



Mountain Goat, Alaska, USA



Ketchikan, Alaska, USA

Grand Canadian Rockies & Alaskan Cruise

Days 20 to 21: Vancouver - UK

Day 20: Depart Vancouver

This morning, following breakfast, disembark at the port of Vancouver. Enjoy a final few hours in the city before transferring to the airport for your afternoon flight to the UK, which will connect in Toronto. **Breakfast and in-flight drinks and meals included on international flights**

Day 21: Arrive UK

Flights arrive into the UK this morning bringing our incredible Canadian and Alaskan adventure to a close. **In-flight drinks and meals included on international flights**

Holiday Extensions from only £3,225 per person

Deep in the sheltered waters of Knight Inlet and accessible only by sea or air, Knight Inlet Lodge provides guests with an opportunity to see Grizzly bears and marine wildlife in one of the most beautiful settings in the world. This four night extension is a very special way to round off your Grand Canadian Rockies tour.



Knight Inlet Lodge

Four nights from only £3,225 per person

Your Knight Inlet extension includes: one night's accommodation in Campbell River, two nights accommodation at Knight Inlet Lodge and one night's accommodation in Vancouver. All breakfasts, lunches and dinners whilst staying at Knight Inlet. All transfers to/from Vancouver and flights between Vancouver – Campbell River – Knight Inlet. Activities at Knight Inlet, as detailed on page 42. All park, research & environmental fees and staff gratuities whilst at Knight Inlet Lodge.

Please see page 42 for more details on this Holiday Extension.

2025 Departures

Inside Stateroom

(Alaskan Cruise)

	SilverLeaf	GoldLeaf
	(Rocky Mountaineer suites)	
09 Jun 2025	£7,895pp	£8,495pp
30 Jun 2025	£8,075pp	£8,675pp
08 Sep 2025	£7,945pp	£8,545pp

Ocean View Stateroom

(Alaskan Cruise)

	SilverLeaf	GoldLeaf
	(Rocky Mountaineer suites)	
09 Jun 2025	£8,445pp	£9,045pp
30 Jun 2025	£8,625pp	£9,225pp
08 Sep 2025	£8,495pp	£9,095pp

Verandah Stateroom

(Alaskan Cruise)

	SilverLeaf	GoldLeaf
	(Rocky Mountaineer suites)	
09 Jun 2025	£8,795pp	£9,395pp
30 Jun 2025	£8,975pp	£9,575pp
08 Sep 2025	£8,795pp	£9,395pp

We may have more dates and prices, as well as Special Offers, available on our website. For more information, visit distantjourneys.co.uk/GCRAC

Prices

Prices are per person based on two people sharing a twin or double room.

Single occupancy supplement

Inside Stateroom from £2,525
Ocean View Stateroom from £3,025
Verandah Stateroom from £3,325

Deposit

£1,000 per person if travelling Economy Class, £1,950 per person if travelling Premium Economy Class, and £3,750 per person for Signature Class.

Flight upgrades

Upgrade to Premium Economy Class from £1,595 per person return, or Signature Class from £3,795 per person return.

Fairmont Chateau Lake Louise

Upgrades to Lakeview rooms may be possible. Please call for prices and availability.

Visa information

You are required to obtain an Electronic Travel Authorisation (ETA) before travelling to Canada and Electronic System for Travel Authorisation (ESTA) for your Alaskan Cruise.

For more information on applying for your visa and the associated costs, please refer to our Important Information on pages 46-47.

Important Information

Prices and flight upgrades are subject to fuel surcharges and the availability of flights. The correct price will be confirmed before you book.

Holland America Line's Alaskan Cruise

Different cabin categories are subject to availability at the time of booking.

Full Booking Conditions are available on pages 48-51.

Call to book

Our award-winning travel experts are happy to answer any questions you may have, and to help you book your holiday with Distant Journeys.

Call FREE on 0800 141 3766

Monday - Friday 9.00am - 5.30pm **Saturday** 9.00am - 5.00pm
Sunday Open in peak season. See website for details.

Should you prefer, please feel free to email us with your enquiry.
Email: enquiries@distantjourneys.co.uk





Rocky Mountaineer



Above and below: GoldLeaf dining



Friendly service on board



Couple enjoying the Rocky Mountaineer

The Canadian Rockies offer some of the most breathtaking and untouched natural landscapes in the world. Embark on an odyssey of the senses aboard the Rocky Mountaineer and gain a whole new perspective as you journey through incredible scenery on a rail experience like no other.

For over 30 years, Rocky Mountaineer has been providing guests with world-class service and long lasting memories. Oversized windows encapsulate panoramic views, whilst passionate and knowledgeable hosts share stories about the historic rail route and the enormity of its surroundings.

Travelling during daylight hours, and at an easy pace, watch the magnificent mountains, vibrant canyons and surreal desert landscapes unfold whilst enjoying impeccable service and delicious meals. Menus showcase the finest local ingredients, paired with world-class hospitality and fine wines.

Our Canadian tours offer a two-day rail journey aboard Rocky Mountaineer, and guests have a choice of SilverLeaf or GoldLeaf service.

SilverLeaf Service

Settle into your SilverLeaf carriage and enjoy the following:

- Oversized glass-dome windows for taking in the spectacular views
- Reclining, comfortable pre-assigned seating with ample leg-room
- Regionally inspired meals served in the comfort of your seat
- Alcoholic and non-alcoholic beverages
- Gourmet sweet and savoury snacks
- Outdoor viewing area
- Service by engaging Hosts with stories about historic sites, scenery, and wildlife

GoldLeaf Service

Enhance your experience by upgrading to GoldLeaf service and benefit from:

- A bi-level dome with seating above and dining room below
- Full glass-dome windows with panoramic views
- Reclining, comfortable pre-assigned seating with ample leg-room
- Gourmet à la carte meals served in the lower-level dining room
- Signature cocktails, premium alcoholic and non-alcoholic beverages
- Gourmet sweet and savoury snacks
- Large, exclusive outdoor viewing platform
- Service by engaging Hosts with stories about historic sites, scenery, and wildlife

The Journey

Journey through the Canadian Rockies and Canada's west, from the quaint town of Jasper to the delightful city of Vancouver. Surrounded by the backdrop of the Continental Divide and the scenic river valleys of Monashee and the Cariboo Mountains, your journey encompasses the majesty of the Canadian Rockies. Travel alongside the Fraser River, home to Canada's largest salmon run, marvel at the rushing waters of Hell's Gate in the Fraser Canyon and view the highest peak in the Rockies, Mount Robson.



Rocky Mountaineer

Life on board

Relax on the Rocky Mountaineer and experience two days of daylight rail travel on a route only accessible by train. Hosts on-board are dedicated to making your experience as memorable as the scenery outside. From refilling your wine glass and helping with special requests to sharing their knowledge of the surroundings, the service aims to exceed expectations. Custom designed coaches invite the scenery in, with panoramic views from every angle, or step out onto an outdoor viewing area and inhale the Rocky Mountain air.

SilverLeaf dining

Enjoy regionally-inspired meals and sweet and savoury snacks, along with alcoholic and non-alcoholic beverages. Relish in impeccable service from friendly hosts in the comfort of your dedicated seat.

GoldLeaf dining

Indulge your senses in delicious à la carte meals in the lower-level dining room along with signature cocktails, premium alcoholic and non-alcoholic beverages and sweet and savoury snacks.

Rocky Mountaineer inclusions

- Daily breakfast and lunch
- Morning and afternoon snacks
- Alcoholic and non-alcoholic beverages whilst on board
- Overnight accommodation in Kamloops
- Luggage handling and rail station transfers in Kamloops
- Gratuities for train crew and onboard hosts



Alaska's Inside Passage



Koningsdam at sea



Above: Verandah Stateroom; Below: Glacier viewing



Warm hospitality on board



Humpback whale

Stretching 500 miles along the Pacific Ocean, Alaska's Inside Passage boasts one of the world's most spectacular landscapes.

A series of sheltered waterways and ever changing scenery, the rich landscape boasts magnificent fjords, snow-capped mountains and towering glaciers – all shaped by the staggering force of nature millions of years ago. Along the southeast shoreline lies the Tongass National Park, the largest temperate rainforest in the world. From bears and eagles to sealions and whales, wildlife is abundant. Alongside the mesmerising scenery there are remote coastal towns to explore and native Alaskan and indigenous cultures to experience.

With 21st century elegance, there is no better way to discover the Alaskan wilderness and wildlife than cruising aboard Holland America Line's 'Pinnacle Class' Koningsdam ship. On board you will find a dazzling array of activities, bars and restaurants to enjoy. A wealth of shore excursions allow you to make the most of your time and in the evening experience superb dining and world-class entertainment.

A highlight of our 21-day Grand Canadian Rockies & Alaskan Cruise itinerary, experience the magic of Alaska's magnificent Inside Passage.

The Journey

Your adventure starts in Vancouver and takes you through Juneau, Alaska's capital; the historic gold rush town of Skagway and Ketchikan, renowned not only for its salmon, but also its rich native culture. You will visit the UNESCO World Heritage Site of Glacier Bay National Park – 3.3 million acres of glaciers, rainforest and rugged mountains.

Encompassing islands, coves, bays, national parks and fjords, alongside magnificent wildlife and marine life, your Alaskan journey provides you with the opportunity to explore remote towns only accessible by boat or plane. It's truly magical.

Life on board the Koningsdam

Life on board the Koningsdam offers a range of dining options, world class entertainment and enriching activities. At each port, there's no shortage of shore excursions, including kayaking, hiking, fishing, experiencing Alaskan native culture, glacier viewing, and plenty of opportunities to search for wildlife including orca and humpback whales, bears and eagles.

When cruising, if you are not taking in the draw-dropping scenery, relax in the onboard spa, discover 'BBC Earth in Concert', take in a movie, or even some shopping! In the evening head over to B.B. King's Blues Club for Memphis R&B, take in visually stunning entertainment at World Stage, revisit classic hits at Billboard Onboard, head to the Rolling Stone Lounge for the best in rock music, or have a flutter in the onboard casino.

Your comfortable Stateroom

The Koningsdam offers passengers a wide selection of comfortable and tastefully decorated Staterooms to suit all budgets. Distant Journeys guests have the option of Inside, Ocean View or Verandah Staterooms.

Inside Stateroom (Approx 143–225 sq. ft.)

Our lead in category, these staterooms offer a host of amenities and comfort.

Ocean View Stateroom (Approx. 175–282 sq. ft.)

Offering more space and a delightful ocean view, these staterooms will be a home away from home.

Verandah Stateroom (Approx. 228–405 sq. ft. including verandah)

These larger staterooms offer a delightful private verandah, an internal seating area and floor to ceiling windows

All Staterooms feature the following facilities

- Twin or queen beds
- Private ensuite bathroom with Elemis Aromapure bath amenities
- Deluxe bathrobes
- Holland America Line's signature Mariner's Dream™ bed

Dining

The Dining Room is the Koningsdam's flagship restaurant. Other restaurants include New York Pizza; Lido Market, serving anything from freshly-baked breads to comforting classics; Dive-In, a casual poolside grill and, 24-hour room service.

Supplementary restaurants include the Pinnacle Grill Steakhouse, authentic Italian at Canaleto, award-winning Asian cuisine at Tamarind and French classics at Rudi's Sel de Mer. You will also find five choices of bars and lounges for anything from a pre-dinner cocktail, to a glass of wine at sunset.

Koningsdam inclusions

- Breakfast, lunch and dinner at selected restaurants
- Selected on-board activities



World Stage, Koningsdam

Canada & Alaska Holiday Extension



Knight Inlet from only £3,225 per person

Left: Knight Inlet Lodge; Right: Grizzly bears, Knight Inlet

Deep in the sheltered waters of Knight Inlet and accessible only by sea or air, Knight Inlet Lodge is a wildlife retreat set in splendid isolation. Guests can see Grizzly bears and marine wildlife in one of the most beautiful, unspoiled settings in the world, surrounded by ancient forests and snow-capped mountains.

Our four night extension to Knight Inlet is a very special way to round off your tour of the Canadian Rockies.

Available with both our **Grand Canadian Rockies** and **Grand Canadian Rockies & Alaskan Cruise** itineraries



Day 1: Vancouver to Campbell River, Overnight
Transfer to Vancouver Airport for a short flight to Campbell River on Vancouver Island, and on arrival transfer to the Comfort Inn & Suites, your base for tonight. **Breakfast included**

Day 2: Knight Inlet Lodge, 2 nights
After an early transfer from the hotel, take a 45-minute floatplane journey to Knight Inlet Lodge, enjoying breath-taking views over the landscape as you fly. After settling in, embark on an afternoon of excursions, a bear viewing tour give you the opportunity to spot grizzly and black bears in the wild, and a Knight Inlet sightseeing cruise. A knowledgeable guide will accompany you to explain the local wildlife and history of the area. In the evening enjoy a sumptuous dinner accompanied by complimentary wines. **Breakfast, lunch and dinner PLUS selected drinks with dinner included**

Day 3: Knight Inlet Lodge
Today we have the opportunity to take additional bear and wildlife watching excursions, to take a hike through the Kwalate River valley, or try your hand at wildlife tracking. **Breakfast, lunch and dinner PLUS selected drinks with dinner included**

Day 4: Vancouver, Overnight
After breakfast, there is the opportunity to join a final bear viewing boat excursion before we leave Knight Inlet. Return to Campbell River by floatplane, and from there board a plane back to Vancouver for an overnight stay. **Breakfast included**

Day 5: Depart Vancouver
Our morning is at leisure until we transfer to Vancouver Airport to begin our journey home, bringing to an end our amazing holiday. **Breakfast and in-flight meals and drinks included on international flights**

Your Knight Inlet holiday extension includes:

One night's accommodation in Campbell River, two nights accommodation at Knight Inlet, one night's accommodation in Vancouver. All breakfasts, lunches and dinners whilst staying at Knight Inlet. All transfers to/from Vancouver and flights between Vancouver – Campbell River – Knight Inlet. Activities at Knight Inlet, as detailed above. All park, research & environmental fees and staff gratuities whilst at Knight Inlet Lodge.

Single occupancy supplement from £1,395

Canada Hotel Directory



Banff – Banff Caribou Lodge & Spa

Local rating: ★★★★★ Distant Journeys rating: ★★★★★

Situated in Banff National Park, Banff Caribou Lodge offers an ideal mountain lodge retreat. Alongside spectacular mountain scenery, guests can enjoy some relaxation at the spa before retreating to their cosy, alpine-styled rooms, or take advantage of a great on-site steakhouse restaurant. The hotel is located on Banff Avenue – the main street in the town and within easy reach of the many restaurants, cafés and shopping.



Banff – Moose Hotel & Suites

Local rating: ★★★★★ Distant Journeys rating: ★★★★★

Moose Hotel & Suites extends a warm welcome, with a design blending rich natural materials and mountain elegance, just a few minutes' walk away from the heart of downtown Banff. This charismatic hotel features rooftop hot pools with captivating views of the Canadian Rocky Mountains; a spa with 10 treatment rooms and further indoor and outdoor pools. Guests will enjoy a relaxing stay with Italian dining available at Pacini Restaurant.



Knight Inlet – Knight Inlet Lodge

Local rating: ★★★★★ Distant Journeys rating: ★★★★★

Accessible only by sea or air, Knight Inlet Lodge provides an amazing wilderness experience in remote Glendale Cove. Offering some of the best wild bear viewing opportunities anywhere in the world, this floating lodge provides a rustic, yet comfortable base for your adventures. Guest rooms, all with private facilities, look out over the inlet, or shoreline behind the lodge. There are two guest lounges, a bar and dining room, where guests dine on locally sourced produce.



Lake Louise – Fairmont Chateau Lake Louise

Local rating: ★★★★★ Distant Journeys rating: ★★★★★

Surrounded by the Canadian Rocky Mountains and its glistening lake, Fairmont Chateau Lake Louise sits proudly upon its namesake's banks, capturing all the wonder of the Canadian Rockies and the Victoria Glacier. Charming guest rooms offer breathtaking views and are styled with elegant and contemporary décor. Expect superb restaurants with seasonally inspired cuisine; impeccable service and great facilities, including a spa and pool.



Jasper – Chateau Jasper

Local rating: ★★★★★ Distant Journeys rating: ★★★★★

Chateau Jasper is conveniently located just outside the downtown area of Jasper allowing you to relax in peace while only being a short walk from the bars, restaurants, and shopping of the town centre. The recently renovated rooms offer an elegant yet contemporary design, while the hotel itself offers the Silverwater Grill and Lounge featuring crowd-pleasing dishes and beverages, an indoor swimming pool and hot tub to relax in after a long day exploring.



Jasper – Forest Park

Local rating: ★★★★★ Distant Journeys rating: ★★★★★

Nestled in the heart of Jasper lies the Forest Park Hotel, just a 15-minute walk from downtown Jasper. Enjoy a delicious breakfast at Walters Dining Room and perhaps enjoy a mountain-inspired dinner in the warm and rustic environment of the Heathstone Lounge. Take advantage of all the hotel's facilities, take a swim in the heated indoor swimming pool, enjoy a massage at Spa Jasper, or simply catch up with your friends and family at home using the hotel's free Wi-Fi.

Canada Hotel Directory



Jasper – Fairmont Jasper Park Lodge
Local rating: ★★★★★ Distant Journeys rating: ★★★★★
This 700 acre mountain resort is nestled in Jasper's National Park, wrapped around the shores of a pristine lake and one of Canada's premiere golf courses. Guests can discover this charming village of heritage log cabins with over 400 superb guest rooms, with a range of dining venues serving everything from sushi, fresh fish and prime chophouse cuts to casual salads and sandwiches. Enjoy seasonal menus matched with mountain views.



Victoria – Coast Victoria Hotel & Marina by APA
Local rating: ★★★★★ Distant Journeys rating: ★★★★★
Nestled between Victoria's picturesque, beautiful Inner Harbour and Fisherman's Wharf, you'll find the Coast Victoria Hotel & Marina by APA. Take a swim in Victoria's only indoor/outdoor swimming pool, sample award-winning cuisine at the Blue Crab Seafood House restaurant where breakfast and dinner are served, indulge yourself in the hotel's whirlpool and sauna, or take the free on-demand shuttle service to the downtown core.



Victoria – Inn at Laurel Point
Local rating: ★★★★★ Distant Journeys rating: ★★★★★
The Inn at Laurel Point is perfectly positioned overlooking Victoria Harbour. This modern hotel presents guest rooms with a terrace style balcony to soak in your serene surroundings. Dine at the Aura Waterfront Restaurant & Patio which offers incredible views of the Inner Harbour, as chefs combine regional and international flavours for a dining experience that suits all. Choose from their curated wine list, or enjoy a craft beer or signature cocktail.



Vancouver – Sheraton Vancouver Wall Centre
Local rating: ★★★★★ Distant Journeys rating: ★★★★★
The Sheraton Vancouver Wall Centre is perfectly located in downtown Vancouver and is a short distance from attractions such as Stanley Park, English Bay, the seawall, Yaletown and Robson Street. The comfortable rooms all feature free Wi-Fi, floor-to-ceiling windows and Sheraton Signature Sleep Experience beds. Within the hotel there is a health club with a swimming pool, and Bar One offers an array of craft beers, fine wines, and single-malt scotches. Café One offers Canadian cuisine with an emphasis on West Coast dishes, and for the coffee lovers there's also a Starbucks.



Vancouver – Fairmont Vancouver Airport
Local rating: ★★★★★ Distant Journeys rating: ★★★★★
When staying at the Fairmont Vancouver Airport guests can enjoy a soundproofed room boasting views directly onto the runway with a spectacular skyline of immense mountains in the background. For those wishing to head into the city, there is a light transit system that runs from a station across the street and takes approximately 25 minutes. Breakfast, lunch, and dinner are served in the Globe@YVR restaurant, there's a bar, health club, a swimming pool, and the Absolute Spa for those in need of some pampering.

Our Airline Partner

Fly with award-winning scheduled airlines

Distant Journeys appreciate how important it is to make sure your holiday starts and ends in the best possible way. Our award-winning airline partner, Air Canada, offers great quality and comfort in International Economy Class cabins, which are all the more important when travelling long haul.

Why not make your holiday even more memorable with a flight upgrade? With priority check-in, lounge access and spacious comfortable seats, it will take your flying experience to a new level of comfort and service.



International Economy

Air Canada International Economy service is packed with comfort and benefits. An adjustable, foldable headrest for a better sleeping position, a pre-packaged pillow & blanket and not to mention a whole world of entertainment awaits you with an on-demand service. Naturally, your experience includes complimentary drinks and a delicious assortment of meals.



Upgrade to Premium Economy*, from £1,595 return

Upgrade to Premium Economy, and experience superior comfort in a dedicated cabin, with premium meal service, enhanced amenities and priority airport services.

- Up to 38 inch seat pitch in a dedicated cabin
- Menu crafted by renowned chef Jérôme Ferrer
- Ambient mood lighting and an individual reading light
- Priority boarding, check-in and baggage handling
- Complimentary earbud headset, yours to keep after the flight



Upgrade to Signature Class, from £3,795 return

Formerly known as International Business Class, Air Canada Signature Class is an end-to-end premium travel experience which ensures a seamless airport experience with dedicated check-in counters, expedited security clearance, lounge access, exclusive boarding lanes, priority baggage handling and more.

- Concierge Service
- Exclusive Lounge Access to The Air Canada Signature Suites
- All-inclusive food and beverages including Laurent-Perrier champagne
- Up to 6ft 7 inch 180 degree lie flat executive pod
- Exclusive service and amenities on board

Important information: Prices shown are for return flights and are supplements to the individual tour price. Prices are subject to the availability of flights and may change. However, the correct price will always be confirmed before you book. Images shown are representative of the product and may vary depending on the aircraft type. Seat pitch and included services are dependent on the aircraft type. On domestic flights within Canada meals and drinks are not complimentary in Economy Class. *Premium Economy is only available on selected flights.

Important Information

We recommend that you read our Important Information, together with our Booking Conditions before booking your holiday.

Entry requirements

The following information on entry requirements, passports and visas is for British Citizens only. Any visa information covers visa requirements for the duration our tour stays in any given country. If you intend to stay longer you should seek additional information before booking.

Holders of a British Subject passport, non-British citizens and holders of a passport endorsed in any way should check immigration requirements with the relevant embassy or consulate of the country to be visited, as should clients with dual nationality or renounced citizenship.

It is important to recognise that whilst the information below is correct at the time we go to print, all requirements may change and all clients must check the up to date position in good time before departure with the Embassy or consulate of the country(ies) you are travelling through and to.

We also suggest referring to the UK government's Foreign Travel Advice website, gov.uk/foreign-travel-advice for advice about travelling abroad, including the latest information on safety and security, entry requirements and travel warnings.

Passports

A valid ten-year British passport is required for all our holidays, valid for a minimum of six months after your return date to the UK. If you are not currently in possession of a valid passport please make sure you leave plenty of time before your holiday to apply for this document.

A full British passport presently takes approximately up to 10 weeks to obtain. If you are 16 or over and have not yet arranged a passport, you should apply for one at least six weeks before your departure from the UK. The UK Passport Service has to confirm an applicant's identity before issuing their first passport and will ask them to attend an interview in order to do this. Please note, if you need to apply for visas after you receive your new passport, you will need to factor in additional time for this.

For more information on passport and entry requirements please visit the Government Passport Office website, or see our website for more details.

Visas

This table provides a quick guide, for British Citizens, to which countries require a visa. If visas are required it is highly recommended you allow for a minimum of two blank pages per visa required. If a visa is being purchased locally, we recommend you have the. correct amount, as change is not always available.

Country	Visa required	Cost
Canada	Yes	CAD \$7.00 per person
United States (Alaska)	Yes	USD \$17.00 per person. Note a processing fee of \$4.00 will also be charged

Applying for your visa

The below information provides guidance on how to apply for your visa. Alternatively, if you would prefer to have assistance with your visa and have the application process managed by a visa company, we recommend The Visa Travel Company.

For more detailed information along with useful links to the Foreign Office, online applications and The Visa Travel Company please refer to the FAQ section of our website.

Canada

You are required to obtain an ETA (Electronic Travel Authorisation) before travelling to Canada. Once approved, your ETA is valid for five years or until your passport expires – whichever comes first. You can apply for your Canadian ETA on www.canada.ca/en/immigration-refugees-citizenship/services/visit-canada/eta/apply.html

USA / Alaska

As Alaska is within the United States, if you are travelling on our Grand Canadian Rockies and Alaskan Cruise tour, you will need to apply for an Electronic System for Travel Authorisation (ESTA) visa waiver. You can apply for your ESTA on www.esta.cbp.dhs.gov. Once approved an ESTA application is generally valid for two years.

Please note, visa requirements are subject to change. Distant Journeys will inform you of any changes.

Health & vaccinations

Health facilities, hygiene and disease risks vary worldwide and may change at any time. You should take health advice from your GP or local travel clinic about your specific needs as early as possible and ensure that vaccinations or preventative measures are taken early enough (which may be a month or more prior to departure) to be fully effective by the date of travel.

In addition to the UK government's own travel advice website, gov.uk/foreign-travel-advice at least 8 weeks before your trip, we recommend you check the latest health advice from the National Travel Health Network and Centre (NaTHNaC) on the TravelHealthPro website, travelhealthpro.org.uk/countries Guidance is also available from on the NHS Travel Vaccinations website, www.nhs.uk/conditions/travel-vaccinations and the NHS (Scotland) FitForTravel website, fitfortravel.nhs.uk/home

Staysure™

Distant Journeys customers will benefit from a 15% saving on the base premium of Annual-Multi Trip or Single Trip policies booked through our insurance partner Staysure. For a no obligation quotation, call Staysure on Freephone 0800 652 1125, and quote reference DJ15 to be eligible for the 15% saving. Alternatively, visit our website distantjourneys.co.uk/insurance

Travel insurance

We highly recommend that you take out sufficient and appropriate travel insurance. We recommend you do this at the time of booking so that in the event of cancellation, providing it is covered by your policy, your deposit (less any applicable excess) is protected. Distant Journeys work alongside Staysure to offer you a range of comprehensive single trip and annual multi-trip insurance policies.

Medication and pre-existing conditions

If you have any pre-existing medical conditions or walking difficulties, you should inform us at the time of booking. It is your responsibility to ensure that any medication you are carrying is permitted to be taken into the countries you are visiting. We recommend you consult with your GP and relevant embassy before booking or travelling. Always carry medicines in their original, labelled packaging and in your hand-luggage along with a copy of your prescription. Whilst we recommend only carrying enough for the duration of your time away, a small spare supply can be useful. Check that the expiry dates of your medicines will be valid for the duration of your visit abroad.

Mobility on tour

Many of our itineraries include sightseeing tours which involve walking for medium to long periods of time and over uneven surfaces. Steps may also feature, either as part of a tour or within your accommodation. For your enjoyment we recommend a reasonable level of fitness and mobility is required for all tours.

Due to the limited accessibility to many of the sights and restrictions on included activities, our tours are generally not suitable for wheelchair bound customers or customers with restricted walking abilities. If you are in any doubt of the suitability of any of our tours, or have reduced mobility in any way, it is essential you discuss this with us before making a booking.

Travel documents

On payment of a deposit, your holiday is confirmed and we will send you your confirmation email. It is important you check this email as soon as you receive it. Check the tour name and departure date is correct, check names exactly match your passport and familiarise yourself with the times of your flights. If anything is incorrect, please call us immediately. Your full travel documents which include electronic tickets, a final itinerary, luggage labels and holiday information booklet will be sent to you approximately 2-3 weeks prior to your departure.

Note: If you are travelling on the Alaskan Inside Passage cruise with Holland America, you will need to check in on-line and print off your own luggage labels and boarding pass. We suggest you do this before departing from the UK.

Weather

Generally, all our tours travel when it is considered the best time to travel, however it is important to note that climates may vary between different regions so the weather may vary throughout your tour. As weather patterns around the world are becoming less predictable the information we provide should be used as a guide only and is no guarantee of the weather at the time you travel. We also recommend checking up-to-date weather forecasts before you travel.

Canada

Most tours to Canada operate in the summer months which generally means sunny days and pleasant temperatures. If travelling in May, there may still be some chilly mornings and evenings, but the snow has largely been replaced with blooming springtime flowers.

Alaska

If travelling on our Alaska Inside Passage cruise, daytime highs are mild - generally around 15°C, while night time lows are around 5°C. Although it is worth noting that the weather can change quickly in Alaska at any time of year. You should also be prepared for light mist and rain at any time.

Clothing

Dress for our tours is generally relaxed and informal during the day, dressing to suit the weather conditions and the activity you are undertaking. Evening dinners are also informal, with smart casual dress being the norm.

It's likely there will be occasions when exploring you'll be walking on uneven surfaces, so we recommend sturdy and comfortable walking shoes. Wearing layers of clothing means it's much easier to deal with potentially varied weather conditions – remember it will be cooler at higher altitudes – and it's always advisable to carry a waterproof, good insect repellent, a high factor sunscreen lotion and a hat for protection from the sun.

Alaskan Cruise

If travelling on Alaskan Cruise, evening attire is smart casual – for gentlemen, slacks and collared shirts or sweaters for men, while for ladies a skirt or trousers, sweater or blouse is suggested. However, there will be two formal evenings where guests can dress up accordingly – ladies wear a cocktail dress or gown and gentlemen don a suit and tie or tuxedo.

Currency, credit cards and currency cards

Country	Currency
Canada	Canadian Dollar
United States (Alaska Cruise)	US American Dollars

Alaska Cruise: Onboard purchases

Cash is not accepted for individual transactions, e.g. bars, the shops, spa, shore excursions. Cash is accepted in the onboard casino. All onboard purchases and services are charged to your account by using your stateroom keycard, which is activated when you provide a credit card(s) (Visa®, Mastercard® and American Express®) as part of your pre-cruise check-in process. A deposit of \$60 per person per cruise day will be taken on embarkation. At the end of your cruise, you will receive a final statement, and your card will be charged only for the actual cost of your purchases.

No matter which country you are travelling to please take note of the following general advice:

- ATMs are generally available in major cities, less so in rural areas
- Credit cards are generally widely accepted in the majority of hotels, cruises, larger international restaurants and shops, although be aware credit card payments may incur an additional fee
- If purchasing small items or purchasing from local shops, restaurants and markets, local currency is always recommended
- Outside of major cities, with the exception of hotels, local currency is always recommended
- If you are planning to use your debit or credit card whilst travelling, advise your bank of your travel plans in advance so you do not encounter potential problems when trying to withdraw cash or make a payment
- When you change money, ask for some small bills and keep these, along with coins separate from the larger ones, so that they're readily accessible. Carrying small notes and coins separately is also handy for tipping

- It is always worth carrying a small amount of UK Sterling or US Dollars as these can always be readily exchanged
- Keep your exchange receipts as these may be needed if you want to exchange any remaining currency you have at the end of your trip

Currency Cards

In addition to using Credit and Debit cards, a currency card is also a popular way of buying currency for your holiday. You can preload these before leaving the UK and many also offer advantageous exchange rates. If travelling to multiple countries, different currencies can be loaded and used for card payments or ATM cash withdrawals.

We recommend the Revolut card, which offers 150 currencies and enjoys favourable exchange rates, making it a perfect card to use for any card payments, such as hotels and restaurants. You can withdraw cash from ATMs whilst abroad, but there is a limit of £200 per month, before paying a 2% fee.

For further benefits on using currency cards, more information on Revolut please visit distantjourneys.co.uk/revolutcurrency-card

Tipping

Unlike the UK, tipping is very much common practice in Canada and whilst mostly discretionary, it is expected. For restaurants you should look to add 15%-20% to your bill. For taxis add 15% to the fare. Hotel porters would normally expect a tip of around. 5-10 CAD and if you wish to tip other hotel staff, similar amounts should be offered.

For your tour, suggested tipping amounts for your driver and guides are as follows

- Tour Manager: \$5 - \$6 CAD per person per day
- Driver: \$5 - \$6 CAD per person per day
- Local Guides: \$3 CAD per person per day

When travelling on the Rocky Mountaineer, gratuities have been included for the train staff. Any porters or coach drivers are not included in this.

On the Alaskan Cruise, a gratuity of \$16 USD per person per day will be added to your onboard account, unless you have a pre-purchased package that includes gratuities. This is in order to recognize the many team members throughout the ship who contribute to the guest experience. An 18% service charge is automatically applied to all beverage purchases, bar retail items, specialty restaurant cover charges, all for-purchase a la carte menu items, and all Spa & Salon services.

If travelling on our Knight Inlet holiday extension, gratuities for your time at Knight Inlet have been included. Any other transfers and porters are not included.

Baggage allowance

You are entitled to carry one suitcase per person. Total dimensions for each piece must not exceed 158cm (62in) and weight must not exceed 20kg (44lbs). Dimensions for luggage are calculated by adding together the length, height and depth of the piece of baggage. In most instances this will be less than the airlines permitted allowance and is restricted to accommodate for coach and, or train capacity, domestic flights and where applicable local health and safety laws. We are unable to accommodate more than one suitcase per person, or any oversized pieces of luggage.

Personal and valuable items such as cameras, medication, money / credit cards etc. should be carried in a travel bag or on your person.

Knight Inlet

If travelling to Knight Inlet as access is by floatplane, you will be restricted to one piece of luggage weighing no more than 14kg. We suggest taking a small bag for this trip and arranging storage for your main luggage.

Airline seats

With many airlines you can pre-book your seats prior to check in to give you a wider choice of seat selection. Please note, many airlines now charge for this service. Pre-selected seating is not guaranteed and can be charged at the airlines discretion.

Domestic flights

All domestic flights within our tours are booked on a group basis. Your Tour Manager will fully assist with the check-in process for these flights.

Freedom Days

During your tour, you can book a range of additional optional excursions and activities. These are at an additional cost, subject to availability and seasonal operations, and may be subject to minimum/maximum numbers. Where possible we allow for these to be booked locally with your Tour Manager, however, in some instances pre-booking will be required. When booking locally, in some countries these excursions can only be paid for in cash.

Details on the Freedom Day experiences available for your tour, along with costs and information on how to book, may be found on our website alongside the itineraries of each individual tour.

Public holidays

On occasions some of our tours may be travelling during National or Public Holidays, some of which are religious. In some instances, this can mean a limitation of services, or reduced opening hours for shops and restaurants. Alternatively, it may mean that some attractions are much busier than normal. For more detailed information, please refer to the Distant Journeys website.

Seat rotation on coaches

On group tours we offer a fair system of seat rotation to allow all passengers to experience a variety of views. Exceptions cannot be made to this policy.

Smoking

Smoking, including electronic cigarettes, is not allowed at any time onboard our coaches or any flight. Within hotels, smoking and the use of electronic cigarettes may be restricted to designated areas. We'll endeavour to ensure there are frequent stops on any coach trip, however we can't guarantee smoking facilities will always be available. It is also worth noting some countries are beginning to ban the use of electronic cigarettes. We recommend you check for up-to-date information before you travel.

Tour Manager

An experienced English-speaking Tour Manager accompanies both of our Canadian tours. They are there to ensure your comfort, answer your questions and make your holiday relaxed and memorable.

Please note that if you are joining our Alaska cruise, you will be looked after by the onboard cruise staff.

Travel extras

Distant Journeys offer you a range of travel extras – from airport transfers, or airport parking and hotels, to security fast track and airport lounges. For more information and prices on the range of extras available to book, please visit the Distant Journeys website.

Further information

The information provided here is as a general guide only. For more detailed information please refer to our FAQ section on our website distantjourneys.co.uk

Package Travel and Linked Travel Arrangements 2018

Part 1: General

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018. Therefore you will benefit from all EU rights applying to the packages. We, Distant Journeys Limited, a company registered in England with company number 08994196 and registered office at 8 Hattersley Court, Ormskirk, Lancashire, L39 2AY, will be fully responsible for the proper performance of the package as a whole. Additionally, as required by law, we have protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that we become insolvent.

Part 2: Key rights under the Package Travel and Linked Travel Arrangements Regulations 2018

- Travellers will receive all essential information about the package before concluding the package travel contract.
- There is always at least one trader who is liable for the proper performance of all the travel services included in the contract.
- Travellers are given an emergency telephone number or details of a contact point where they can get in touch with the organiser or the travel agent.
- Travellers may transfer the package to another person, on reasonable notice and possibly subject to additional costs.
- The price of the package may only be increased if specific costs rise (for instance fuel prices), and if expressly provided for in the contract, and in any event not later than 20 days before the start of the package. If the price increase exceeds 8% of the price of the package, the traveller may terminate the contract. If the organiser reserves the right to a price increase, the traveller has a right to a price reduction if there is a decrease in the relevant costs.
- Travellers may terminate the contract without paying any termination fee and get a full refund of any payments if any of the essential elements of the package, other than the price, has changed significantly. If before the start of the package the trader responsible for the package cancels the package, travellers are entitled to a refund and compensation where appropriate.
- Travellers may terminate the contract without paying any termination fee before the start of the package in the event of exceptional circumstances, for instance if there are serious security problems at the destination which are likely to affect the package.
- Additionally, travellers may at any time before the start of the package terminate the contract in return for an appropriate and justifiable termination fee.
- If, after the start of the package, significant elements of the package cannot be provided as agreed, suitable alternative arrangements will have to be offered to the traveller at no extra cost. Travellers may terminate the contract without paying any termination fee, where services are not performed in accordance with the contract and this substantially affects the performance of the package and the organiser fails to remedy the problem.
- Travellers are also entitled to a price reduction or compensation for damages or both where the travel services are not performed or are improperly performed.
- The organiser has to provide assistance if the traveller is in difficulty.
- If the organiser becomes insolvent, payments will be refunded. If the organiser becomes insolvent after the start of the package and if transport is included in the package, repatriation of the travellers is secured. Distant Journeys Limited has taken out insolvency protection for flight-only booking and flight inclusive packages by way of our Air Travel Organiser's Licence number 10913, issued by the Civil Aviation Authority, Gatwick Airport South, West Sussex, RH6 0YR, UK, telephone 0333 103 6350, email: claims@caa.co.uk. For package holidays which don't include flights, Distant Journeys provides full financial protection by way of a bond held by The Association of Bonded Travel Organisers Trust Limited (ABTOT) (ABTOT membership number 5427) and in the event of their insolvency. You may contact ABTOT'S 24/7 helpline on 01702 811397 and advise you are a customer of an ABTOT protected travel company. Travellers may contact this entity if services are denied because of Distant Journeys Limited's insolvency. Please see our Booking Conditions for further information.

Part 3: The Package Travel and Linked Travel Arrangements Regulations 2018 can be found here:
legislation.gov.uk/uksi/2018/634/contents/made as amended
legislation.gov.uk/uksi/2018/1367/contents/made

Booking Conditions

Distant Journeys Booking Conditions. Published May 2024

1. Important

The following booking conditions together with our [Privacy Policy](#), the general information contained in our tour brochure and any other written information we brought to your attention before we confirmed your booking form the basis of your contract with Distant Journeys Limited, a company registered in England with company number 08994196 and registered office at 8 Hattersley Court, Ormskirk, Lancashire, L39 2AY ("we", "us", "our"). Please read them carefully as they set out our respective rights and obligations. By asking us to confirm your booking, we are entitled to assume that you have had the opportunity to read and have read these booking conditions and agree to them.

In these booking conditions references to "you" and "your" include the first named person on the booking and all persons on whose behalf a booking is made or any other person added to a booking or to whom a booking is transferred.

Except where otherwise stated, these booking conditions only apply to the tour arrangements shown in our brochure (including accommodation required both before and after your main holiday and activities and other services) which you book with us and pay for before departure from the UK and which we agree to make, provide or perform (as applicable) as part of our contract with you.

All references in these booking conditions to "holiday", "booking", "tour" or "arrangements" mean such tour arrangements unless otherwise stated. All bookings are made pursuant to these booking conditions. Please be aware that your deposit is non-refundable where you choose to cancel your holiday.

By making a booking, the first named person on the booking (the "lead name") agrees on behalf of all persons detailed on the booking that:

- he/she has read these booking conditions and has the authority to and does agree to be bound by them;
- he/she consents to our use of information and personal data in accordance with our Privacy Policy and is authorised on behalf of all persons named on the booking to disclose their personal details to us, including where applicable special categories of data (such as information on health conditions or disabilities and dietary requirements);
- he/she is over 18 years of age and resident in the United Kingdom and where placing an order for services with age restrictions declares that he/she and all members of the party are of the appropriate age to purchase those services;
- he/she accepts financial responsibility for payment of the booking on behalf of all persons detailed on the booking.

The Package Travel and Linked Travel Arrangements Regulations 2018 will apply to your contract. For more information on your rights under these regulations please see the link www.legislation.gov.uk/uksi/2018/634/contents

2. In these booking conditions

- Any reference to an EU regulation in these booking conditions should be taken to mean the UK legislation which replaces (or has replaced) that EU regulation and/or any EU regulation which continues to have effect in the UK as a result of being incorporated into UK law (in all cases referred to as 'retained EU law'). Changes to retained EU law are likely to be made over time. Reference to any EU regulation in these booking conditions is intended to refer to the relevant retained EU law at the applicable time.
- Unavoidable and extraordinary circumstances means a situation which is beyond our control, the consequences of which could not have been avoided even if all reasonable measures had been taken. Such situations are likely to include (whether actual or threatened) war, riot, civil strife, terrorist activity, industrial dispute, natural disaster, fire, flood, an outbreak of a serious illness at your holiday destination, severe adverse weather conditions, closure, restriction or congestion of airports, other transport hubs or airspace, flight restrictions imposed by any regulatory authority or third party and any volcanic activity. Unavoidable and extraordinary circumstances also include the covid-19 pandemic and its impact on travel. When we refer to the covid-19 pandemic in these booking conditions, we mean the pandemic resulting from the illness or disease caused by the novel coronavirus which is now called severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) and any mutations or variants of the same and/or any other coronavirus (and its mutations and variants) which is treated as part of the same pandemic and/or another pandemic however described.

3. Special requests / fitness to travel medical conditions / disabilities / reduced mobility / allergies / special dietary requirements

If you have any special request, you should advise us in writing at the time of booking. Although we will endeavour to pass any reasonable requests on to the relevant supplier, we regret we cannot guarantee any request will be met. Failure to meet any special request will not be a breach of contract on our part. Confirmation that a special request has been noted or passed on to the supplier or the inclusion of the special request on your confirmation invoice or any other documentation is not confirmation that the request will be met. All special requests are subject to availability and we cannot guarantee that your special request will be met.

Many of our itineraries include sightseeing tours which may involve walking for medium to long periods of time and over uneven surfaces. Steps may also feature, either as part of a tour or within your accommodation. Different modes of transport, such as safari vehicles, houseboats, sampans and rickshaws may also be used.

This is not an exhaustive list and it is therefore a condition of booking that you are fit and able to take care of yourself for the duration of the tour. You must have a level of fitness suitable for your chosen tour and must recognise that if you do have any disabilities or walking difficulties you may find access to certain attractions and/or parts of your tour restricted.

Our tours may not be suitable for people with certain disabilities, medical conditions or significantly reduced mobility. Before you make your booking, we will advise you as to whether the proposed holiday arrangements are generally suitable for someone with reduced mobility. However, reduced mobility of course means different things to different individuals as we fully appreciate that individual capabilities, restrictions and requirements are likely to vary considerably. When we refer to reduced mobility, this means any material reduction in mobility whether this is permanent or temporary and whether caused by age or by physical or mental disability or impairment or other cause of disability.

If you have any doubts about the suitability of a tour or should you suffer from any medical condition, disability, significant reduction in mobility or significant allergy which may affect your tour (including any which affect the booking process) or have any special requirements as a result, please tell us before you confirm your booking so that we can assist you in considering the suitability of the arrangements and/or making the booking. We will need to notify our suppliers to ensure that they can meet your needs. In any event, you must give us full details in writing at the time of booking and whenever any material change in your condition, disability or mobility occurs. You must also promptly advise us if any medical condition, disability, reduced mobility or significant allergy which may affect your holiday develops after your booking has been confirmed.

We regret that we cannot provide individual assistance to a customer for walking, dining, pushing their wheelchair, getting on and off motor coaches or other transportation vehicles or other personal needs. Therefore, customers who need such assistance, or customers with disabilities or special needs must be accompanied by a companion capable of providing all assistance required.

We may require a doctor's note to confirm that you are fit to travel if we have concerns about your ability to participate in a tour.

You must have travel insurance to cover any medical condition, disability, significant reduction in mobility or significant allergy.

Acting reasonably, if we or our suppliers are unable to properly accommodate the needs of the person(s) concerned, we will not confirm your booking or if you did not give us full details at the time of booking, we will cancel it and impose applicable cancellation charges when we become aware of these details. On occasion, the decision to cancel can only be made at the time the person concerned joins the tour as it may only be apparent at this stage that we cannot properly accommodate the needs of the person concerned. We will not be liable for any expenses arising from your being precluded from joining or completing the tour for any such reason and no refunds or compensation will be paid.

We will advise our suppliers of any allergy information you provide us with. However, you must take appropriate precautions to protect yourself whilst on holiday. Without limitation, it is your responsibility to ensure that any food you are intending to consume does not include anything to which you are allergic at the time you order or purchase this.

Please see further information relating to mobility aids and destination specific term by visiting the FAQ section of our website www.distantjourneys.co.uk/faqs

4. Minimum number of bookings

The operation of all tours is conditional on us securing the minimum number of bookings required to operate the tour. Unless notified otherwise, the minimum number which we aim for in respect of each tour is 15 travellers, or if travelling to Japan, the minimum number is 20 travellers. For Private Tours, Holiday Extensions and our African multi-day railtours, the minimum number is 2 travellers. For Solo Tours, the minimum number is 10 travellers. Where sufficient numbers cannot be achieved, we reserve the right to cancel or change a scheduled tour. Please also see clause 13. We will endeavour to make any decision to cancel or significantly change a tour no less than 60 days prior to the scheduled departure date of the tour but in any event will notify you no less than 20 days prior to the departure date of the tour.

If you are offered a new travel date as a result of this clause 4, it is your responsibility to advise your travel insurance company of your new travel dates. We are not liable for any loss in failed insurance claims if you fail to do this.

5. Booking and making payment for your arrangements

To secure any booking, you must pay the applicable deposit as notified to you at the time we provide our quotation or full payment if booking 90 days or less (30 days or less if booking an African multi-day railtour) before the start of the tour. We reserve the right to return your deposit and decline to issue a booking confirmation at our absolute discretion. The deposit or full payment, as applicable, must be received by us within 7 days of booking to ensure your place on the tour is held. Bookings will be automatically cancelled if the applicable deposit or full payment, as applicable, is not received by us and we will have no further liability to you. Deposits are non transferable and non refundable except as expressly set out in these booking conditions. We therefore recommend that you have adequate insurance to cover this.

The balance of the tour price (after deduction of the applicable deposit) must be received by us no less than 90 days (30 day on an African multi-day railtour) prior to the start of your tour. If we do not receive all payments due (including any surcharge where applicable) in full and on time, we are entitled to assume that you wish to cancel your booking. In this case, we will be entitled to keep all deposits paid or due at that date. If we do not cancel straight away because you have promised to make payment, you must pay the cancellation fees shown in clause 14 depending on the date we reasonably treat your booking as cancelled.

Please Note: If you are a single customer, unless travelling on one of our Solo Tours, the applicable single supplement will be added to your invoice at the time of your booking. We will aim to accommodate single customers in twin or double rooms, with single occupancy.

6. Your contract

Subject to availability we will confirm your booking by issuing our confirmation invoice. This invoice will be sent to the lead name. If your confirmed arrangements include a flight, we will also issue you with an ATOL Certificate.

Please check this invoice and the ATOL certificate carefully as soon as you receive them. Contact us immediately if any information which appears on any document appears to be incorrect or incomplete as it may not be possible to make changes later. We regret we cannot accept any liability if we are not notified of any inaccuracies (for which we are responsible) in any document within 10 days of our sending it out. We will do our best to rectify any mistake notified to us outside these time limits but you must meet any costs involved in doing so.

If you wish to, you may contact us by e-mail for any of the reasons mentioned in these booking conditions (for example, to request an amendment) providing you do so to enquiries@distantjourneys.co.uk

A binding contract between you and us comes into existence when we dispatch our confirmation invoice for all bookings.

7. Law and jurisdiction

We both agree that English law (and no other) will apply to your contract and to any dispute, claim or other matter of any description which arises between us ("claim") (except as set out below). We both also agree that any claim (and whether or not involving any personal injury) must be dealt with by the Courts of England and Wales only unless, in the case of court proceedings, you live in Scotland or Northern Ireland. In this case, proceedings must either be brought in the courts of your home country or those of England and Wales. If proceedings are brought in Scotland or Northern Ireland, you may choose to have your contract and any claim governed by the law of Scotland/Northern Ireland as applicable (but if you do not so choose, English law will apply). You may also use the ATO dispute resolution service, see clause 21.

8. Your obligations whilst on tour

- You must follow the Tour Manager's or, where applicable, Coach Captain's instructions at all times to ensure on tour safety. You acknowledge that failure to do so may result in restricted access to places of interest on tour or, if necessary for your own safety and/or that of other customers, withdrawal from the tour. On our multi-day railtours and Private Tours, your obligation is to the appropriate Distant Journeys representative, be that a local guide, Train Manager, or driver guide.
- All our customers are expected to conduct themselves in an orderly and acceptable manner and not to disrupt the enjoyment of others. If in our reasonable opinion, or in the reasonable opinion of any person in authority, you behave in such a way to cause danger, distress or upset or distress to any third party or damage to any property or the environment, we are entitled, without prior notice, to terminate the holiday of the person(s) concerned. In this situation, the person(s) concerned will be required to cease all use of the holiday services including leaving the tour and any accommodation. We will have no further responsibility toward such person(s) including any return travel arrangements. No refunds will be made and we will not pay any expenses, costs or loss incurred as a result of the termination.
- When you book with us, you accept responsibility for any damage or loss you cause. You and/or your party may also be required to pay for loss and/or damage caused by your actions and we will hold you and each member of your party jointly and individually liable for any damage or losses caused by you or any member of your party. Full payment for any such damage or losses must be paid directly to the hotel manager or other supplier prior to departure. If you fail to make payment, you will be responsible for meeting any claims (including legal costs) subsequently made against us as a result of your actions together with all costs we incur in pursuing any claim against you.
- You must make your own enquiries regarding your tour, including being aware of any relevant government travel or safety warnings.

9. Tour price

Prices shown in our brochures and on the website are believed correct at the time of publication. We reserve the right to alter our advertised (brochure or website) tour prices, introduce supplements or correct pricing errors at any time before your booking is confirmed. We also reserve the right to correct any errors in any tour price and not be legally bound in the case of incorrect pricing and acknowledgement of such an error does not mean acceptance of it. We will advise you of any error of which we are aware and of the revised applicable price at the time of booking. Once the tour price has been confirmed at the time of booking, clause 10 below will apply.

10. Price Promise

Early booking offers: Whilst we may offer promotional discounts and/or additional inclusions on some tours, these offers reduce in value closer to the departure date meaning the earlier you book the better offer you will receive.

Last minute discounts: It is our policy never to sell any holiday cheaper than originally advertised. In the unlikely event we reduce the price of your holiday to below what you have already paid (after any discounts have been applied), we will contact you to refund the difference.

Additional charges*: We guarantee that no surcharge will be added to the basic price of your holiday once your booking has been confirmed, irrespective of any fluctuation in currency exchange rates, increases in international included economy air fares, or increases in other costs associated with your holiday other than the circumstances set out in the paragraph below which are expressly excluded from the price promise. In return for this guarantee and its risk to us, we shall not be able to make any refunds in the event of favourable exchange rate variations or other decreases in costs which would otherwise result in the reduction of the selling price except for the circumstances identified in the paragraph below.

Price match: Price match applies to an identical holiday operated by another tour operator (excluding travel agents and arrangements made independently) at the same or a lower price within 7 days of booking with us. By 'identical holiday', we mean one which: (i) departs on the same day from the same airport, with the same flight number and carrier, (ii) visits the same destination(s) for the same duration and offers the same number of included excursions/meals, (iii) features the same accommodation and board basis, and (iv) utilises the same services of a Tour Manager/Coach Captain. If this happens we will refund the difference between the cost of the holiday you have booked with us and the price of the identical holiday offered by the competitor. Plus, we will give you £200 per person towards a future booking. Our Price Promise applies once a booking is confirmed and a contract exists between us. It applies to tour prices only and does not include ad hoc or optional services such as airline upgrades, holiday additions, extended stays or regional connecting flights. Additionally, this price promise does not apply to optional services including, but not limited to: visa charges, excursions and amendment fees.

***Exclusion:** The price promise excludes surcharges which are a direct consequence of changes in the level of taxes, fuel surcharges or fees chargeable for services applicable to the holiday imposed by third parties not directly involved in the performance of the holiday, including, but not limited to, tourist taxes, landing taxes, embarkation or disembarkation fees at ports and airports or airline fuel surcharges. Where such circumstances apply, you will be charged for the amount of any increase in accordance with this clause. However, if this means that you have to pay an increase of more than 8% of the price of your confirmed holiday (excluding any insurance premiums, amendment charges and/or additional services or travel arrangements), you will have the option of accepting a change to another holiday if we are able to offer one (if this is of lower quality you will be refunded the difference in price), or cancelling and receiving a full refund of all monies paid to us, except for any insurance premiums and any amendment charges and/or additional services or travel arrangements. Should you decide to cancel for this reason, you must exercise your right to do so within 7 days from the issue date printed on your final invoice. We will consider an appropriate refund of insurance premiums paid if you can show that you are unable to transfer or reuse your policy. Should the price of your holiday go down due to the changes mentioned above, then any refund due will be paid to you less an administrative fee of £25. There will be no change made to the price of your confirmed holiday within 20 days of your departure nor will refunds be paid during this period.

11. Tour features

The features of the tour are set out in the tour brochure. We make no representations about the features of any tour other than those expressly set out in the tour brochure and these booking conditions.

12. Brochure validity

The tour brochure and these booking conditions are valid for the departure dates as stated in the tour brochure, or additional departure dates we may introduce, unless otherwise expressly advised by us.

13. Variation or cancellation by us

As we plan your holiday arrangements many months in advance we may occasionally have to make changes or cancel your booking and we reserve the right to do so at any time. We reserve the right to alter or change the accommodation, carriers, vehicles, vessels or any other service(s) which form part of any tour at any time for any reason and cancel or alter the itinerary and/or tour at any time without notice as we consider necessary for any reason whatsoever including road, weather or traffic conditions, non-performance of suppliers, industrial action, operational conditions and requirements, water level problems, excessive winds or unavoidable and extraordinary circumstances. Errors in the details of advertised and/or confirmed tours and/or other details occasionally occur and we reserve the right to correct these whenever they occur.

- In the event of industrial action affecting air, rail, cruise or other tour related transportation we will make every effort to contact the lead name and advise of alternative arrangements (if any).
- Most changes made to a confirmed tour will be insignificant and we have the right to make these. If we make an insignificant change to your holiday, we will make reasonable efforts to inform you as soon as reasonably possible if there is time before your departure. No compensation is payable for insignificant changes. Examples of insignificant changes include alteration of your outward/return flights and/or coach journeys by less than 12 hours, changes to aircraft type (if advised) or carrier, destination or departure airport to one in a similar geographical location, change of accommodation to another of the same or higher standard, minor changes to the itinerary.
- Occasionally, we have to make a significant change to a confirmed tour and we reserve the right to do so. A significant change is a change made before departure which, taking account of the information you give us at the time of booking or which we can reasonably be expected to know as a tour operator, we can reasonably expect to have a significant effect on your tour. Examples of "significant changes" include the following, when made before departure:

- A change of accommodation area for the whole or a significant part of your time away.
- A change of accommodation to that of a lower standard or classification for the whole or a significant part of your time away.
- A change of outward departure time or overall length of your arrangements by more than 12 hours.
- A change of UK departure airport except between:
 - The London airports: Gatwick, Heathrow, Luton, Stansted, London City and Southend
 - The South Coast airports: Southampton, Bournemouth and Exeter
 - The South Western airports: Cardiff and Bristol
 - The Midlands airports: Birmingham, East Midlands and Doncaster Sheffield
 - The Northern airports: Liverpool, Manchester and Leeds Bradford
 - The North Eastern airports: Newcastle and Teesside
 - The Scottish airports: Edinburgh, Glasgow, Prestwick and Aberdeen
- A significant change to your itinerary, for example missing out a significant destination entirely.

In the event we have to significantly alter any of the main characteristics of your confirmed arrangements or accepted special requirements, we will provide you with the following information in writing as soon as possible: (i) the proposed alteration and any impact this has on the price; (ii) in the event that you do not wish to accept the alteration, details of any alternative holiday arrangements we are able to offer (including the applicable price); (iii) your entitlement to cancel your booking and receive a full refund if you do not want to accept the alteration or any alternative holiday arrangements offered; and (iv) the period within which you must inform us of your decision and what will happen if you don't do so.

- If you choose to cancel your booking in accordance with clause 13(4), we will refund all payments you have made to us within 14 days of the date the cancellation takes effect and terminates your contract (which is usually the date we send you a cancellation invoice following receipt of your written cancellation notification). If we don't hear from you with your decision within 7 days (having provided you with the above mentioned information for a second time), we will assume that you have chosen to accept the change or alternative booking arrangements. No compensation will be payable or other liability accepted where a change results from unavoidable and extraordinary circumstances.
- Occasionally, it may be necessary to cancel a confirmed booking. We have the right to terminate your contract in the event (i) we are prevented from performing your contracted holiday arrangements as a result of unavoidable and extraordinary circumstances and we notify you of this as soon as reasonably possible or (ii) (where applicable) we have to cancel because the minimum number of bookings necessary for us to operate your group holiday has not been achieved and we notify you of cancellation for this reason as referred to in clause 4. Where we have to cancel your booking in these circumstances, we will refund all monies you have paid to us for your booking within 14 days of the effective date of cancellation (see clause 13(5)) but will have no further or other liability to you including in respect of compensation or any costs or expenses you incur or have incurred as a result, including without limitation any payments in relation to travel insurance premiums. We will of course endeavour to offer you alternative holiday arrangements where possible which you may choose to book (at the applicable price) in place of those cancelled. We also have the right to cancel if you fail to make payment in accordance with the terms of your contract in which case clause 14 will apply.
- Please note, a full refund entitlement only arises where we are prevented from performing your contracted holiday arrangements as a result of unavoidable and extraordinary circumstances in accordance with clause 13(6) and we exercise our right to cancel as a result. Without limitation, you will not be entitled to a full refund and cancellation charges are likely to apply where such circumstances affect your ability to travel on your holiday rather than our ability to perform or provide the contracted arrangements. This may be the case, for example, where measures applied by the UK or any other government or public authorities mean you are unable to leave your home/local area and/or travel to or gain entry into the country(ies) where your holiday is due to take place. The issue of advice or recommendations against travel by public authorities (such as the UK Foreign, Commonwealth and Development Office) does not automatically mean we are prevented from performing your holiday arrangements but may instead affect your ability to travel. Any obligation to quarantine or self-isolate on your return to your country of residence does not affect our ability to provide your holiday and will not entitle you to cancel without paying our usual cancellation charges.
- In the event that unavoidable and extraordinary circumstances occur in the place of destination of your holiday or its immediate vicinity and significantly affect the performance of the contracted arrangements or the carriage of passengers to that destination, you will be entitled to cancel prior to departure without payment of cancellation charges and receive a full refund of all monies you have paid to us for your booking (except for any previously incurred cancellation or amendment charges and travel insurance premiums).

Where applicable, you must notify us of your wish to cancel for this reason in writing. Providing we are in agreement that you are entitled to do so in accordance with this clause, we will send you a cancellation invoice to confirm the cancellation. Any refund then due will be paid in accordance with clause 13(5) above. We will notify you as soon as practicable should this situation occur. You will not be entitled to any compensation. Please note, certain situations arising from or in connection with the covid-19 pandemic may constitute unavoidable and extraordinary circumstances. However, this does not mean they will entitle you to cancel and receive a full refund as set out in this clause or in regulation 12(7) of the Package Travel and Linked Travel Arrangements Regulations 2018.

- If we have to make a significant change to or cancel a confirmed tour, we will pay you reasonable compensation in the following circumstances*:
 - If, where we make a significant change, you do not accept the changed arrangements and cancel your booking; or
 - If we cancel your booking and no alternative arrangements are available and/or we do not offer one.

The compensation that we offer does not exclude you from claiming more if you are entitled to do so.

Period before departure within which notice of Cancellation or major change is notified to you	Compensation payable per person booking
91 days or more	Nil
75 – 90 days prior to departure	£10
60 – 74 days prior to departure	£20
30 – 59 days prior to departure	£30
Less than 30 days prior to departure	£40

IMPORTANT NOTE: We will not pay you compensation in the following circumstances:

- where we make an insignificant change;
- where we make a significant change or cancel your arrangements more than 90 days before departure;
- where we make a significant change and you accept those changed arrangements or you accept an offer of alternative travel arrangements;
- where we have to cancel your arrangements as a result of your failure to make full payment on time;
- where the change or cancellation by us arises out of alterations to the confirmed booking requested by you;
- where we cancel due to insufficient bookings;
- where we are forced to cancel or change your arrangements due to unavoidable and extraordinary circumstances.

Very rarely, we may become unable to provide a significant proportion of the arrangements that you have booked with us after you have departed. If that occurs we will, if possible, make alternative arrangements for you at no extra charge and where those alternative arrangements are of a lower standard, provide you with an appropriate price reduction.

14. Amendment or cancellation by you

If you wish to make any amendments to your confirmed booking you must notify us in writing as soon as possible. Whilst we will do our best to assist, it may not always be possible to make such amendments. Where we can, an amendment fee of £75 per person will be payable together with any costs incurred by ourselves and any costs or charges incurred or imposed by any of our suppliers in making this change. You should be aware that these costs could increase the closer to the departure date that changes are made and you should contact us as soon as possible. A change of tour dates will normally be treated as a cancellation of the original booking and rebooking in which case cancellation fees will apply. Changes may result in the recalculation of the tour price where, for example, the basis on which the price of the original tour was calculated has changed. Where we are unable to assist you and you do not wish to proceed with the original booking we will treat this as a cancellation by you. A cancellation fee may be payable in accordance with these booking conditions.

Transfer of booking:

If you or any member of your party is prevented from travelling, that person(s) may transfer their place to someone else, subject to the following conditions:

- that person is introduced by you and satisfies all the conditions applicable to the holiday;
- we are notified not less than 7 days before departure;
- you pay any outstanding balance payment, an amendment fee of £75 per person transferring, as well as any additional fees, charges or other costs arising from the transfer; and
- the transferee agrees to these booking conditions and all other terms of the contract between us.

You and the transferee remain jointly and severally liable for payment of all sums. If you are unable to find a replacement, cancellation fees as set out below will apply in order to cover our estimated costs. Otherwise, no refunds will be given for customers not travelling or for unused services.

Important Note: Certain arrangements may not be amended or transferred after they have been confirmed and any alteration could incur a cancellation charge of up to 100% of that part of the arrangements. Air Passenger Duty will always be non-refundable.

You may cancel your booking by notice to us in writing, this may be by letter or email, and payment of the applicable cancellation fee as shown below. Cancellation notifications are not effective until received by us in writing (if received by us on a weekend day or public holiday the notification will be treated as having been received by us on the next working day). Should one or more member of a party cancel, it may increase the per person holiday price of those still travelling and you will be liable to pay this increase.

In calculating our cancellation charges, we have taken account of possible cost savings and the generation of income from other bookings which may be able to utilise cancelled services to the extent this is likely to be achievable. The following cancellation fees apply to each individual person who cancels and where shown as a percentage are based on the total cost of the arrangements which are being cancelled excluding any insurance premiums, amendment fee or previously incurred cancellation fees which are all non-refundable in the event of your cancellation:

Cancellation fees

Period before your tour commences within which written notification of cancellation is received by us:

Tour cancellation period	Fee per person
More than 90 days prior to departure	Loss of Deposit
90 days to 75 days prior to departure	50% of holiday price
74 days to 60 days prior to departure	60% of holiday price
59 days to 30 days prior to departure	75% of holiday price
30 days prior to departure or less	100% of holiday price

Note: If travelling on The Brahmaputra River & Darjeeling tour, India, the following tour cancellation fees will apply

Tour cancellation period	Fee per person
90 days prior to departure or less	100% of holiday price

Note: In travelling on African Rail Adventure, Namibian Rail Safari, or South African Rail Discovery tours, the following cancellation fees will apply

Tour cancellation period	Fee per person
130 days to 30 days prior to departure	75% of holiday price
30 days prior to departure	100% of holiday price

NB Transferring to another departure date is highly likely to be treated as a cancellation by our suppliers and the cancellation fees above will apply. Depending on the reason for cancellation, you may be able to reclaim these cancellation charges (less any applicable excess) under the terms of your insurance policy. Claims must be made directly to the insurance company concerned.

Important Note: Certain arrangements may not be amended or transferred after they have been confirmed and any alteration could incur a cancellation charge of up to 100% of that part of the arrangements. Air Passenger Duty will always be non-refundable.

15. Our liability

- (1) We promise to make sure that the holiday arrangements we have agreed to make, perform or provide as applicable as part of our contract with you are made, performed or provided with reasonable skill and care. This means that, subject to these booking conditions, we will accept responsibility if, for example, you suffer death or personal injury, or your contracted holiday arrangements are not provided as promised or prove deficient as a direct result of the failure of ourselves, our employees, agents or suppliers to use reasonable skill and care in making, performing or providing, as applicable, your contracted holiday arrangements. Please note, it is your responsibility to show that reasonable skill and care has not been used if you wish to make a claim against us. In addition, we will only be responsible for what our employees, agents and suppliers do or do not do if they were at the time acting within the course of their employment (for employees) or carrying out work we had asked them to do (for agents and suppliers).
- (2) We will not be responsible or pay you compensation for any injury, illness, death, loss (for example, loss of enjoyment or loss of possessions), damage, expense, cost or other claim of any description if it results from:
 - a) the acts and/or omissions of the person affected; or
 - b) the acts and/or omissions of a third party unconnected with the provision of the services contracted for and which were unforeseeable or unavoidable; or
 - c) unavoidable and extraordinary circumstances.
- (3) We cannot accept responsibility for any services which do not form part of our contract. This includes, for example, any additional services or facilities which your hotel or any other supplier agrees to provide for you where the services or facilities are not advertised by us in our brochure or on our website and we have not agreed to arrange them as part of our contract and any excursion or activities you purchase during your tour. In addition, regardless of any wording used by us on our website, in any advertising material or elsewhere, we only promise to use reasonable skill and care as set out above and we do not have any greater or different liability to you.
- (4) The promises we make to you about the services we have agreed to provide or arrange as part of our contract, and the laws and applicable standards of the country in which your claim occurred, will be used as the basis for deciding whether the services in question had been properly provided. If the particular services which give rise to the claim were provided in compliance with the applicable local laws and standards, the services will be treated as having been properly provided. This will be the case even if the services did not comply with the laws and standards of the UK which would have applied had those services been provided in the UK. The exception to this is where the claim concerns the absence of a safety feature which might lead a reasonable holidaymaker to refuse to take the holiday in question. Please note, however, our obligation is to exercise reasonable skill and care as referred to in clause 15(1). We do not make any representation or commitment that all services will comply with applicable local laws and standards and failure to comply does not automatically mean we have not exercised reasonable skill and care.
- (5) Except as set out in clause 15(6) or as otherwise permitted by English law, we do not limit the amount of damages you are entitled to claim in respect of personal injury or death which we or our employees have caused intentionally or negligently. For all other claims, if we are found liable to you on any basis, the maximum amount we will have to pay you is three times the total holiday cost (excluding any insurance premiums and amendment charges) paid by or on behalf of the person(s) affected in total, unless a lower limitation applies to your claim under clause 15(6). This maximum amount will only be payable where everything has gone wrong and you have not received any benefit at all from your holiday.
- (6) Where any claim concerns or is based on any travel arrangements (including without limitation, the process of getting on and/or off the transport concerned) provided by any air, sea or rail carrier to which any international convention or EU regulation applies where we have arranged that travel as part of our contract, our liability (including the maximum amount of compensation we will have to pay you, the types of claim and the circumstances in which

damages / compensation will be payable) will be limited as if we were the carrier in question as referred to in this clause 15(6). The most we will have to pay you for that claim if we are found liable to you on any basis is the most the carrier concerned would have to pay you under the applicable international convention(s) or EU regulation(s). Such conventions and regulations include the Warsaw Convention as amended or unamended, the Montreal Convention for the Unification of Certain Rules for International Carriage by Air 1999 and for airlines with an operating license granted by an EU country, the Regulation (EC) No 889/2002 on air carrier liability in the event of accidents, the Athens Convention relating to the carriage of passengers and their luggage by sea 1974 (as amended by the 2002 protocol), and Regulation (EC) No 392/2009 on the liability of carriers of passengers by sea in the event of accidents, the Convention on Limitation of Liability for Maritime Claims as amended by the 1996 protocol and the Convention of 1980 concerning International Travel by Rail (COTIR) as amended and Regulation (EC) No 1371/2007 on rail passengers' rights and obligations. You may also have rights under regulation (EU) no 1177/2010 concerning the rights of passengers when travelling by sea and inland waterway or regulation (EC) no 1371/2007 on rail passengers' rights and obligations. Where a carrier would not be obliged to make any payment to you under the applicable international convention or EU regulation (including where any claim is not notified and issued in accordance with the stipulated time limits), we, similarly, are not obliged to make a payment to you for that claim. When making any payment, we will deduct any money which you have received or are entitled to receive from the carrier for the claim in question. Copies of the applicable international conventions and EU regulations are available from us on request. Please note that strict time limits apply for notifying loss, damage or delay of luggage to the airline or ferry / cruise operator. Any proceedings in respect of any claim (including one for personal injury or death) must be brought within 2 years of the date stipulated in the applicable convention or EU regulation.

- (7) We cannot accept any liability for any damage, loss, expense or other sum(s) of any nature or description which (a) on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you or (b) did not result from any breach of contract or other fault by ourselves or our employees or, where we are responsible for them, our suppliers or (c) relates to any business (including without limitation, loss of self employed earnings).

16. Conditions of carriers or other suppliers

Many of the services which make up your holiday are provided by independent suppliers such as airlines or cruise lines. Those suppliers provide these services in accordance with their own terms and conditions usually referred to by airlines or cruise lines as conditions of carriage. Some of these terms and conditions may limit or exclude the supplier's liability to you, usually in accordance with applicable international conventions or EU regulations (see clause 15(6)). Copies of the relevant parts of these terms and conditions and of the international conventions / EU regulations are available on request from ourselves or the supplier concerned.

17. Risk and travel insurance

You acknowledge and accept that there are inherent risks associated with our tours, for example unavoidable and extraordinary circumstances, hazards of travelling in undeveloped areas, travel by boat, train, automobile, aircraft or other means of transportation particularly in underdeveloped countries or more remote locations, forces of nature, political unrest and accident, illness, epidemics or pandemics in regions without means of rapid evacuation or medical facilities. We cannot accept any liability regarding the provision of medical care or the adequacy of any care that may be rendered where it is provided by third parties.

It is a condition of your booking and your responsibility to ensure that you have sufficient and valid travel insurance to cover your booking with us. We reserve the right to decline your booking if adequate proof of such current and valid travel insurance is not provided to us if requested. Please note that we do not check individual policies for suitability. We insist you take out appropriate travel insurance to cover as a minimum: pre-existing medical conditions, medical expenses, repatriation in the event of accident or illness, cancellation by you for any reason, cancellation charges, loss of luggage, early return following death of a relative as defined in the respective proposal forms or emergency repatriation, for example in the event of accident or illness. It is your responsibility to ensure that the insurance fully covers all your personal requirements and the specific risks outlined above. Please read your policy details carefully and take them with you on your tour. It is your responsibility to ensure that the insurance cover you purchase is suitable and adequate for your particular needs. If you choose to travel without adequate insurance cover, we will not be liable for any losses no matter how arising, in respect of which insurance cover would otherwise have been available. If you have any questions, these should be raised with your travel insurance provider.

18. Itinerary changes and travel advice

During local or national holidays, certain facilities such as museums and restaurants, sightseeing tours and shopping may be limited or not available. Alternatives will be offered if possible.

Your safety is our first consideration and if the Foreign, Commonwealth & Development Office (FCDO) advises against travel to a certain country, we act on this advice. The FCDO issues regular advice and updates on its website www.gov.uk/foreign-travel-advice which you are recommended to consult before booking and in good time before departure. Up to date UK border control measures are available at www.gov.uk/uk-border-control. You are responsible for making yourself aware of FCDO advice in regard to the safety of the countries and areas in which you will be travelling and to make your decisions accordingly.

19. Baggage allowance

You are entitled to carry one suitcase per person. Total dimensions for each piece must not exceed 158cm (62in) and weight must not exceed 20kg (44lbs). Hand luggage must not exceed total dimensions of 115cm (45in) and weight 5kg (11lbs). Personal and valuable items such as make-up, cameras, medication, passport, money/credit cards etc should be carried in a travel bag or on your person. You must ensure that luggage meets the weight requirements as overweight or oversize items will not be carried. Some carriers may impose a small surcharge per day for a second suitcase per person. Excess baggage is always at your cost.

Knight Inlet: If travelling to Knight Inlet, on our Canada tours, as access is by floatplane, you will be restricted to one piece of luggage weighing no more than 14kg. We suggest taking a small bag for this trip and arranging storage for your main luggage.

20. Young travellers

Travellers who are less than 16 years old on the departure date must be accompanied by and share a room with an adult aged 16 or over. Children under 8 years cannot be accepted on our tours, unless travelling on a private tour.

21. Complaints and Arbitration

If a problem occurs during your tour, you must advise our representative (South Africa only – or appropriate manager, senior personal, when travelling on Rovos Rail) immediately so that steps can be taken to resolve the matter and you can continue to enjoy the remainder of your tour. You must also advise the supplier concerned. If your complaint is not resolved locally, please contact us by email at info@distantjourneys.co.uk or call 01695 577 961.

If you remain dissatisfied, any complaint must ideally be made in writing to us giving full details within 30 days of the end of the tour. If you fail to follow this procedure, your right to claim compensation you may otherwise have been entitled to may be affected or even lost as a result.

In the unlikely event of our being unable to reach an amicable resolution of any complaint, you may use the AITO dispute resolution service which provides a simple and inexpensive method of arbitration on documents alone. Full details are available on request.

22. Tour price and duration

All prices in our brochure(s) are quoted in English pounds (Sterling). The information contained on our website and in our other advertising material is believed to be correct to the best of our knowledge at the time of printing or publication. Whilst every effort is made to ensure the accuracy of the website, quotations and prices at the time of publication/printing or when they are given to you, regrettably errors may occasionally occur and information may subsequently change. You must therefore ensure you check all details of your chosen tour (including the price) with us at the time of booking. The number of days duration stated in each itinerary includes day of departure and day of return. Tour durations may vary should you choose to have a stopover, and airline flight schedules and the itineraries in our brochure(s) should be used as a guide only.

23. Included in your fare

All airfares from the UK in economy class (unless specified at the time of booking), coach travel and overseas transfers* whilst travelling as part of the group or on one of our organised stopover programmes, service of a Tour Manager*, Train Manager*, or Coach Captain* (if applicable), portage whilst on tour, airport transfers, meals as specified, accommodation as specified (please note, the third bed in a triple room may be a rollaway bed), sightseeing and admissions and other services as expressly indicated in the itinerary.* Should you be travelling outside of the main group travel dates from or to the UK transfers are not included on any outbound or return stopovers. These are available to purchase at an additional cost. *On Private Tours, you will receive the services of a driver(s) and local guides, or a driver guide, as appropriate.

NOT included in your fare

Meals not specified in the itinerary, drinks unless specified in the itinerary, laundry, passport and visa fees, Dubai Tourism tax (if stopping over), expenses of a personal nature and any other items which are not expressly included in the cost of your tour. Changes to flight schedules may require additional overnight accommodation at either commencement or completion of tour which is at your own expense.

24. Airfare conditions

Your Distant Journeys travel expert will book the most appropriate fare for your tour based on the information you provide to us. Full details and conditions may be obtained from your travel expert. Changes to original tickets will incur amendment or cancellation fees, are subject to availability and surcharges may apply. Please see clause 14 above. Please note: all airfares are subject to routing restrictions. Airfares and applicable taxes are subject to increase without notice due to fare and tax changes, surcharges dependent on class available at time of booking and other factors outside our control, subject to the provisions of clause 10(Promise Made). Please contact your travel consultant for the applicable rules and regulations.

At the time of booking please ensure you supply your first name and surname as they appear in your passport, as these must be stated on your flight ticket. In some instances, the airline will also request your middle name. You may not be able to travel if the name on your passport and documents do not match. Any costs for ticket changes due to an incorrect name on paperwork which has been sent to you, will result in a cost which we will pass on to you.

25. Flights

For flight inclusive tours, the flight timings given on booking are for general guidance only and are subject to change. The latest timings will be shown on your confirmation documents. As flights only become available to book around 11 months in advance, we are only able to confirm upgrade prices at time of booking your flights. However, the actual flight times will be those shown on your tickets which will be dispatched to you approximately two weeks before departure.

You must accordingly check your tickets very carefully immediately on receipt to ensure you have the correct flight times. It is possible that flight times may be changed even after tickets have been dispatched – we will contact you as soon as possible if this occurs. We have no control over the allocation of seats by the airline, and even if you have requested or made payment directly with the airline to pre-book seats, no guarantees can be made. The provision of such seats does not constitute a term of your contract with us.

Specific instructions relating to departure and travel arrangements will be sent electronically with your air or other travel tickets approximately 2 weeks before departure. You must check your documents very carefully immediately on receipt to ensure you have the correct flight times and other up to date travel information. It is possible that flight times may be changed even after documents have been sent. We will contact you as soon as possible if this occurs.

In accordance with EU regulation (EC) No 2111/2005 as incorporated into UK law and amended, we are required to bring to your attention the existence of a UK Air Safety List which contains details of air carriers who are subject to an operating ban in the UK. The UK Air Safety List (which is updated from time to time) can be found on the UK CAA's website www.caa.co.uk.

We will advise you of the actual carrier(s) (or, if the actual carrier(s) is not known, the likely carrier(s)) who will operate your flight(s) at the time of booking. Where we are only able to inform you of the likely carrier(s) at the time of booking, we will advise you of the identity of the actual carrier(s) as soon as we become aware of this. Any change to the operating carrier(s) after your booking has been confirmed will be notified to you as soon as possible.

If the carrier with whom you have a confirmed reservation becomes subject to a UK operating ban and we/ the carrier are unable to offer you a suitable alternative the provisions of clause 11 will apply.

Any change in the identity of the carrier, flight timings, and/or aircraft type (if advised) will not entitle you to cancel or change to other arrangements without paying our normal charges except where specified in these conditions.

26. Delay and Denied Boarding Regulations

If you suffer a delay in your outbound travel arrangements, we will do our best to ensure you make the start of your tour or, if this cannot be achieved, join it as soon as possible. Any costs we incur in making any alternative arrangements in this situation where the delay was due to your own actions will be your responsibility.

In the event of any flight delay or cancellation at your UK or overseas point of departure, the airline is responsible for providing such assistance as is legally required by the Denied Boarding Regulations (see below). Except where otherwise stated in our brochure or on our website, we regret we cannot provide any assistance in such circumstances other than information and advice to the extent we are in a position to do so.

We cannot accept liability for any delay which is due to any of the reasons set out in clause 15 (2) of these Booking Conditions (which includes the behaviour of any passenger(s) on the flight who, for example, fails to check in or board on time). In addition, we will not be liable for any delay unless it has a significant effect on your holiday arrangements.

If your flight is cancelled or delayed, your flight ticket is downgraded or boarding is denied by your airline, depending on the circumstances (including the airport of departure and/or return of the flight and whether you are flying with a UK or EU airline), the airline may be required to pay you compensation, refund the cost of your flight and/or provide you with accommodation and/or refreshments under Regulation EC 261/2004 (as amended by The Air Passenger Rights and Air Travel Organisers' Licensing (Amendment)(EU Exit) Regulations 2019 ('UK Denied Boarding Regulations'). You must pursue the airline for the compensation or other payment due to you. All sums you receive or are entitled to receive from the airline concerned by virtue of these Regulations represent the full amount of your entitlement to compensation and/or any other payment due to you where applicable. This includes any disappointment, distress, inconvenience or effect on any other arrangements. The fact a delay may entitle you to cancel your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight. We have no liability to make any payment to you in relation to the UK Denied Boarding Regulations or in respect of any flight cancellation or delay, downgrading of any flight ticket or denial of any boarding as the full amount of your entitlement to any compensation or other payment (as dealt with above) is covered by the airline's obligations under the UK Denied Boarding Regulations. If, for any reason, we make any payment to you or a third party which the airline is responsible for in accordance with the UK Denied Boarding Regulations, you must, when requested, assign to us the rights you have or had to claim the payment in question from the airline. If your airline does not comply with its obligations under the UK Denied Boarding Regulations, where applicable, you may use the CAA Passenger Advice and Complaints Service. See www.caa.co.uk/passengers/resolving-travel-problems for further details.

A number of Governments are introducing new requirements for air carriers to provide personal information about all travellers on their aircraft to the Authorities before the aircraft leaves the UK. The data will be collected either at the airport when you check in or in some circumstances when, or after you make your booking. Accordingly, you are advised to allow extra time to check in for your flight. Where we collect this data, we will treat it in accordance with our Privacy Policy.

27. Passports, visas and health requirements

It is your responsibility to meet all applicable entry and other requirements of your destination country (ies) as well as those applicable on your return home. You must ensure that all your travel documents (physical and electronic), including your passport, visas / visa waivers, evidence of any other health related requirement and currency are in order, meet all applicable requirements and are valid for travel. All costs incurred in meeting all requirements applicable to your holiday must be paid by you. If you attempt to travel without fully complying with all requirements, you are likely to be refused boarding on your flight or other transport or entry into your destination country.

We cannot accept any liability and cancellation charges will apply (as set out in clause 12) if you are refused entry onto any transport or into any country, or decide not to travel, due to failure (or inability) on your part to obtain and carry all required documentation or to otherwise comply with all applicable requirements.

The passport and visa requirements applicable to the holidays we offer are shown on the FCDO website www.gov.uk/foreign-travel-advice. You must check entry and other official requirements for all countries to or through which you are travelling as well as any requirements applicable on your return to your home country, at the time of booking, and in good time before, and close to departure. Requirements may change and travel restrictions may be imposed (which could be at no or very short notice prior to departure). You must also keep up to date with this information while you are away.

A British passport would can take up to 10 weeks to obtain and may take longer. If any member of your party (who is a British citizen) is 16 or over and hasn't got or previously held a British passport, even more time needs to be allowed as the UK Passport Service has to confirm your identity before issuing your first passport. If any person on the booking is not a British citizen or holds a non British passport, you must check the applicable passport and visa requirements with the embassy or consulate of the country (ies) to or through which you are intending to travel. Please ensure that you check the latest position on applying for or renewing a passport at the earliest opportunity.

Details of any compulsory health requirements applicable to your holiday appear on the weblink below for the National Travel Health Network and Centre. It is your responsibility to ensure you obtain details of and comply with all recommended and required vaccinations, health precautions and other health related in good time before departure. You must also keep up to date with the latest information. Details are available from your GP surgery, local travel clinic and the National Travel Health Network and Centre www.travelhealthpro.org.uk. Vaccination and other health requirements/recommendations are subject to change at any time for any destination, including at short or no notice. Please therefore check with a doctor or clinic or other reliable source of information not less than 6 weeks prior to departure and also closer to departure to ensure that you are aware of and can meet the necessary requirements and have the latest information.

In the event that you have not received any compulsory vaccination, you may be unable to enter your destination country(ies) or to access certain services and may encounter other difficulties. You will not be entitled to cancel (without payment of cancellation charges) or receive any refund and we will not have any responsibility for any costs or expenses you suffer as a result in any such situation.

It is the responsibility of the person who makes the booking to ensure that all persons travelling are in possession of all necessary travel and health documents before departure. If failure to have any necessary travel or other documents results in fines, surcharges, other financial penalty, costs or expenses being incurred by us, you will be responsible for reimbursing us accordingly.

28. Financial security, ATOL and AITO membership

We hold an Air Travel Organiser's Licence issued by the Civil Aviation Authority (ATOL number 10913). All flights and flight inclusive holidays we offer are financially protected by the ATOL scheme. When you buy an ATOL protected flight or flight inclusive package from us, you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit, you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent or your credit card issuer where applicable. You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

The Civil Aviation Authority can be contacted at Aviation House, Beehive Ringroad, Crawley, West Sussex, RH6 0YR, UK tel +44 (0)333 103 6350, www.caa.co.uk

In the event of our insolvency we, or any appointed insolvency practitioner, may disclose your personal information to the CAA, and/or any insurers so that they can assess the status of your booking and advise you on the appropriate course of action under any scheme of financial protection. The CAA's General Privacy Notice is at www.caa.co.uk/Our-work/About-us/General-privacy-notice

We provide full financial protection for our package holidays which don't include flights, by way of a bond held by The Association of Bonded Travel Organisers Trust Limited.

The Association of Bonded Travel Organisers Trust Limited (ABTOT) provides financial protection under The Package Travel and Linked Travel Arrangements Regulations 2018 for Distant Journeys (ABTOT membership number 5427) and in the event of their insolvency, protection is provided for:

1. Non-flight packages

ABTOT cover provides for a refund in the event you have not yet travelled or repatriation if transportation was included in your package. Please note that bookings made outside the UK are only protected by ABTOT when purchased directly with Distant Journeys.

In the unlikely event that you require assistance whilst abroad due to our financial failure, please call our 24/7 helpline on 01702 811397 and advise you are a customer of an ABTOT protected travel company.

You can access The Package Travel and Linked Travel Arrangements Regulations 2018 here:

www.legislation.gov.uk/uksi/2018/634/contents

We are a member of AITO, The Specialist Travel Association. All AITO members are required to provide the highest level of customer satisfaction by concentrating on three main pillars: Choice, Quality and Service – as enshrined in their Quality Charter. Every company admitted to AITO is financially assessed and bound by AITO's own code of business practice. AITO requires that we arrange financial protection for all holidays, including accommodation-only options and tours, as well as any other arrangements. This financial protection applies to customers who are resident in the UK at the time of booking and to most overseas customers who have booked directly with us.

29. Coaches

On our group tours, to ensure all customers have the opportunity to enjoy front and window seats, a daily seat rotation system is employed on all of our coaches and you must follow the seat rotation system.

If you suffer from travel sickness, you should arrange medication or other alternatives to treat symptoms as we cannot make allowances in the seat rotation policy for this, in fairness to other guests.

30. Optional activities and dining

Optional activities and dining are subject to availability, seasonal / operational factors and minimum / maximum numbers. More details on optional tours may be found on our website. On occasion, it may not be possible to arrange an included activity. Suitable alternatives will be arranged. Inclusions may also be subject to change.

31. Medication

It is your responsibility to ensure that any medication you need to carry is permitted to be taken into the countries you are visiting. We recommend you consult with your GP and relevant embassy before booking and review in good time before your departure as advice may change. Any medical services and costs required on tour are at your expense. We strongly recommend suitable and adequate travel insurance.

32. Images, photographs, maps and information

The photographs in the brochure and information provided represent typical scenes and descriptive detail for each tour, but it is possible that the subject matter may not be seen or experienced whilst on the tour itself. Some pictures may have been digitally enhanced.

Maps or tour depictions contained in this brochure or any other brochures issued by Distant Journeys, are intended as an indication only and should not be relied upon as the actual route taken during the tour. Distant Journeys are not liable to you for any variation to the tour.

33. Prompt assistance

If, whilst you are on holiday, you find yourself in difficulty for any reason, we will offer you such prompt assistance as is appropriate in the circumstances. In particular, we will provide you with appropriate information on health services, local authorities and consular assistance, and assistance with distance communications and finding alternative travel arrangements. Where you require assistance which is not owing to any failure by us, our employees or sub-contractors we will not be liable for the costs of any alternative travel arrangements or other such assistance you require. Any supplier, airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them. Subject to the other terms of these booking conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements. Furthermore, we reserve the right to charge you a fee for our assistance in the event that the difficulty is caused intentionally by you or a member of your party, or otherwise through your or your party's negligence.

34. Amendments to these booking conditions

These booking conditions may be subject to amendment from time to time. Amendments will be posted on the Distant Journeys website www.distantjourneys.co.uk



Other Destinations

India

Sri Lanka

Australia

New Zealand

Japan

China

Vietnam & Cambodia

South Africa

Kenya



To book, call our travel experts FREE on

0800 141 3766

Monday - Friday 9.00am - 5.30pm **Saturday** 9.00am - 5.00pm **Sunday** Open in peak season

Email enquiries@distantjourneys.co.uk **Visit** distantjourneys.co.uk

Address 8 Hattersley Court, Ormskirk, Lancashire, L39 2AY

Opening hours may vary, please see website for details.

This brochure has been printed using Carbon Balanced Paper, in conjunction with the World Land Trust conservation charity.

