

Canada & Alaska



Escorted Touring Holidays **2024**

distantjourneys
Your Time to Explore



A Warm Welcome Awaits

True wanderlust destinations, Canada and Alaska are firmly planted as bucket-list adventures in the minds of many. The awe-inspiring Canadian Rockies and their shimmering glacier-fed lakes, unforgettable mountainscapes, alpine forests and world-famous wildlife, make for a holiday like no other.

Visit beautiful Banff, Lake Louise, Jasper and more as we explore this spectacular country. Board the iconic Rocky Mountaineer, one of the world’s most famous rail journeys, weaving along scenic valleys whilst looking for grizzly bears and enjoying world-class service. Visit the cosmopolitan city of Vancouver, spot whales in Victoria and cruise the wilderness of Alaska, all with excitement and ease when you tour with Distant Journeys.

A wealth of experience
Our Directors are experts in designing escorted tours, using knowledge gathered through many decades of experience in the travel industry. Between them, they have created an exciting style of flexible, award-winning touring holidays, giving you the chance to create a holiday which is perfect for you. Many years of meticulous planning go into delivering touring holidays of exceptional standards and unbelievable value.

Operated at a leisurely pace and providing you with unrivalled flexibility and value for money, we tailor our itineraries to the tastes of UK travellers, and our aim is simple – to make every moment of your holiday as memorable as it should be.

Award-winning holidays
Our friendly travel professionals are experts in the destinations we visit and are happy to share their passion with you at any time. The exceptional quality of our touring holidays means that Distant Journeys has been a 13-time winner at the prestigious British Travel Awards.

Platinum standard customer satisfaction
We are so proud our customers really love what we do. This is proven by the fact Distant Journeys has achieved an incredible satisfaction rating of 4.8/5.0 with independent reviews provider Feefo. What’s more, Distant Journeys has been awarded its highest ‘Platinum Trusted’ rating, for consistently delivering an excellent level of customer service.

Financially protected
Distant Journeys are fully bonded by the Civil Aviation Authority and The Association of Bonded Travel Organisers Trust Limited, meaning you can book in confidence, knowing your money is 100% safe.

This brochure has been printed using Carbon Balanced Paper, in conjunction with the World Land Trust conservation charity.



Contents

The Distant Journeys Difference	
Why Choose Distant Journeys?	4 - 5
Exceptional Value	6 - 7
Award-winning Customer Service	8 - 9
Hand-Picked Hotels	10 - 11
Freedom & Flexibility	12 - 13
Once in a Lifetime Experiences	14 - 15
Canada	
Grand Canadian Rockies (14 days)	16 - 25
Grand Canadian Rockies & Alaskan Cruise (21 days)	26 - 37
Canada Rail Journeys	
Rocky Mountaineer	38 - 39
Alaskan Cruise	
Alaska with Holland America	40 - 41
Canada & Alaska Holiday Extension	
Knight Inlet Bear Watching	42
Helpful Information	
Hotel Directory	43 - 44
Our Airline Partner	45
Important Information	46 - 47
Terms & Conditions	48 - 51





Why Choose Distant Journeys?

1.

Exceptional value, uncompromising quality
Our aim is to offer exceptional value for money without compromising on the quality of your holiday. You'll find included all you would expect from a touring holiday, along with a few special extras you might not expect.
2.

Meticulously designed tours
With a wealth of experience, our Directors understand just what it takes to design the perfect touring holiday. Many years of planning go into every detail of our holidays, and each element is carefully chosen with our customers' enjoyment in mind.
3.

Personal knowledge and expert advice
Distant Journeys has a team of professional travel specialists with personal knowledge of the countries we visit, our selected hotels and the fabulous experiences offered.
4.

Leisurely paced itineraries
Our holidays operate at a relaxed pace, as we aim to give you plenty of time to fully explore and savour each area, as well as giving you some time to unwind.
5.

Hand-picked hotels
You'll be delighted by your hotels, as Distant Journeys only select accommodation which meets the high standards of quality, service and location our guests have come to expect.
6.

Once in a lifetime experiences
From iconic rail journeys to exploring lesser-known gems, our holidays feature many incredible experiences which provide memories to cherish forever.
7.

Experienced Tour Managers and guides
Our Tour Managers and local guides are all greatly experienced in their field, and have the right balance of organisational skills and local knowledge, coupled with a warm, friendly personality.
8.

Personalise your travel arrangements
Flying from a choice of UK airports at no extra cost, upgrading your flight and extending your holiday are just a few of the ways in which you can personalise your tour so it's perfect for you.
9.

Freedom to explore
We know our customers rightly expect to have all the must-see excursions included, but we understand they also want to tailor their holiday to their own tastes. That's why our tours have several Freedom Days to allow you the flexibility and choice to decide how you wish to spend your time.
10.

Our Price Promise
We want you to have the peace of mind you are paying the best price for your holiday, so Distant Journeys guarantees this through our Price Promise.

Price Promise ✓

Early booking offers

Our philosophy is simple – the earlier you book the better the offer you will receive.

No last minute discounts

Distant Journeys never discount holidays at the last minute, so you can be confident you will never see your holiday at a lower price than the one you paid.

No surcharges

Irrespective of any additional costs incurred by Distant Journeys as a result of currency fluctuations, air fare increases or other costs associated with your holiday, surcharges will never be added once you have confirmed a booking.

Price match

We want you to have the peace of mind when booking a Distant Journeys holiday that you are receiving the best possible price. So, if you see the same holiday cheaper, not only will we match that price, we will also give you £200 off the price of a future holiday with Distant Journeys.

For more information on our Price Promise, please see our Terms & Conditions on page 48-51.



Exceptional Value

We are passionate about what we do, passionate about the countries we visit, the experiences we include, the service we offer and the value for money we deliver to our guests.

With Distant Journeys, value for money means we will provide you with the opportunity to discover Canada and Alaska in comfort and style, with so much flexibility and so many experiences included in the itinerary, without it costing the earth.

So much included

From start to finish, each Distant Journeys holiday is meticulously planned. As you would expect from a touring holiday, we include return international flights from the UK on award-winning scheduled airlines. What you might not expect is having a choice of UK airports, without paying any extra.

All your touring holiday essentials are included, such as overseas transport in modern air-conditioned coaches, a porter service for your luggage, all pre-payable airport and resort taxes, and all the entrance fees to the many incredible places you will visit. What's more, to help you make the most of your time in Canada, you will be accompanied by a knowledgeable Tour Manager.

Unforgettable experiences

To make your holiday extra special, along with all the must-see excursions already included, Distant Journeys includes a number of once in a lifetime experiences and visits to lesser-known hidden gems. These are all included to create memories you will treasure forever.

Comfort and convenience

Hotels are carefully selected to make the most of each location, and offer quality and comfort so you can unwind and relax when returning from a day's exploring. Daily breakfast is included, in addition to a selection of other meals.





Award-winning Customer Service

We believe great customer service should be at the heart of everything we do, and we never lose sight of what matters most – you, our valued customers. We are with you every step of the way; before, during and after your tour. We recognise our guests are individuals, with different requirements, tastes and needs, and we tailor our support accordingly.

Our commitment to excellence in customer service has won us many awards, which recognise the superb customer service and high standards throughout the entire experience of booking and travelling with Distant Journeys. We are determined to continue to exceed expectations when it comes to our guests and their well-deserved holiday.

A team of dedicated Travel Experts

Our Travel Experts are friendly, well-travelled individuals with a passion for the destinations we visit, and they love to share their experience and knowledge with you. We have travelled on our tours and visited the places you will visit, so we can offer advice from personal experience and give you practical recommendations. Our Travel Experts are always available to answer your queries, no matter how small – it's your holiday and we want you to be able to look forward to it with excitement and confidence.

Our service to you doesn't stop once you're on holiday, as you will then be in the capable hands of our Tour Manager and local guides. Once your tour is over, we will contact you to welcome you home to hear all about how you enjoyed your holiday.

Experienced Tour, Train and Cruise Managers

A highly experienced Tour Manager is an absolute must on any escorted tour, playing several roles to ensure we deliver a successful tour: a leader who works tirelessly to ensure everything runs smoothly, a 'destination expert', happy to share their local knowledge, recommendations and advice, and a friendly, resourceful presence always on hand to help. Distant Journeys' Tour Managers are all personally selected to ensure they are the best in the business. Their enthusiasm is unfeigned; they love nothing more than to share their country with our guests.

When travelling on the Rocky Mountaineer, your hosts are dedicated to making your onboard experience as memorable as the scenery outside, from refreshing your wine glass to sharing stories and helping out with special requests. Should you be travelling to Alaska, Holland America's crew will be there to take care of your every need.

Platinum Trusted Service

Distant Journeys is proud to have been awarded Feefo's Platinum Trusted Service award. The Platinum Trusted Service award is based on independently verified customer reviews, and is only given to companies who consistently offer excellence in customer service. As you plan your holiday with Distant Journeys, we trust that reading our Feefo customer reviews will reassure you that you are in safe hands.

Travel with the award-winners

Over the years, Distant Journeys has consistently won awards for its touring holidays. The British Travel Awards are based on travellers' votes, and celebrate the very best in travel providers throughout the UK. For five years in a row, we have received multiple awards, including awards in the prestigious 'Best Small Escorted Tours Holiday Company' category. These are remarkable achievements in the travel industry's most coveted awards.





Hand-Picked Hotels

Distant Journeys know the hotels in which you stay are an integral part of your holiday, which is why we take great care in hand-picking all the accommodation featured in our tours. Considering location, character and quality, we strive to provide places to stay that perfectly complement your itinerary.

Our Canadian accommodation comes in a variety of styles, from cosy, mountain view lodges to iconic, landmark hotels. What they all offer are excellent facilities, a prime location and the warmest of Canadian hospitality.

Hotel ratings

Each property has been personally inspected whilst planning our holidays, and you can be confident the hotels featured in this brochure have been carefully selected for their location, facilities and level of service.

We understand from many years of experience that accommodation ratings may vary from country to country. We therefore provide our own ratings, which are based on the expectations of guests from the United Kingdom, alongside the official hotel rating. Please review our hotel directory on pages 43-44 for more information regarding the hotels included.

Location, location, location

Relax in the knowledge that every hotel has been carefully chosen to allow you to make the most of each destination you visit. For instance, we stay at the world-famous Fairmont Chateau Lake Louise, sitting proudly on the shores of tranquil Lake Louise, with spectacular views of Victoria Glacier and the soaring peaks of the Rockies.

Natural world

Some hotels simply make the most of their surrounding landscapes. Whilst staying in Jasper National Park, you will enjoy a stay at the wonderful Fairmont Jasper Park Lodge – a charming village of cedar cabins surrounded by mountain views and the emerald green Lac Beauvert.





We planned a holiday of a lifetime and Distant Journeys did not disappoint. From start to finish you could not fault them.

Mr & Mrs Harding, Manchester



Freedom & Flexibility

Imagine being able to enjoy all the benefits of travelling with a group of like-minded people; the fun, the camaraderie, the friendships, the hassle-free organisation – and at the same time being able to personalise your holiday so that it's perfect for you.

When it comes to having the freedom to tailor your touring holiday to suit your tastes and wishes, the flexibility provided by Distant Journeys cannot be beaten.

Fly from a choice of airports

To get your journey off to the best possible start, Distant Journeys include flights with Air Canada from London Heathrow or Manchester. Distant Journeys will arrange this, at no extra cost.

Flight upgrades

If you would like to treat yourself to a little more comfort on your international flights, Premium Economy and Business Class upgrades are available on selected routes. Please see page 45 for more details.

Freedom Days

For an escorted tour to be truly memorable, we believe you should have the freedom to customise your touring experiences to match your interests. That is why we ensure our tours have a number of Freedom Days for you to spend as you please.

Upgrade your Rocky Mountaineer experience

On board the Rocky Mountaineer, enjoy signature SilverLeaf service, with lovely meals served at your comfortable reclining seat in the glass-domed carriage. Guests also have an opportunity to upgrade their rail experience to GoldLeaf service to enjoy panoramic views from a two-tiered glass dome with a separate dining room, and a larger outdoor viewing area to take in the stunning Rocky Mountain views. For more information, please see pages 38-39.

Extend your holiday

To finish off your Canadian adventure, Distant Journeys offer a spectacular holiday extension to Knight Inlet Lodge. This remote lodge, which is only accessible by floatplane, sits in the heart of British Columbia's great bear rainforest and offers some of the best opportunities to view magnificent Grizzly Bears in their natural habitat. Please see page 42 for more information.

Alternatively, you may wish to extend your stay and combine your holiday with a visit to see family and friends or explore another area within your chosen destination. We will be happy to make arrangements for you, it's all part of the Distant Journeys service.





Once in a Lifetime Experiences

Distant Journeys offer award-winning touring holidays to some of the world's most interesting and diverse destinations, each with adventure and exploration at the heart.

When you travel with Distant Journeys, you can be confident that not only will your tour include all the must-see sights, but also several extra special experiences that will make your holiday as memorable as it should be.

Canada and Alaska are truly places of wonderment, and our expert team have worked hard to ensure you see the best these enthralling countries have to offer.

Alaskan Cruise

Embark on a breathtaking voyage and discover wildlife-filled fiords, tidewater glaciers and rich island scenery from the comfort of Holland America Line's Pinnacle Class ship, Koningsdam. With its light-filled spaces, and a blend of 21st century elegance and nautical tradition, the ship is a wonderful home during your Alaskan experience. Sophisticated yet casual, Koningsdam is a stylish haven after a busy day ashore, with abundant dining and entertainment options to enjoy before retiring to the comfort of your stateroom.

Our seven-night Alaskan cruise starts in Vancouver and visits ports rich in Alaskan history including Juneau, Alaska's remote state capital; the former gold rush town of Skagway and Ketchikan, rich in Native Alaskan history. We also cruise through the stunning Inside Passage and Glacier Bay, making this voyage an unforgettable tour highlight.

Rocky Mountaineer

Be entranced by the scenery of the Canadian Rockies from the comfort of the Rocky Mountaineer with its panoramic windows and viewing areas. Included as part of our Canadian tours, the journey is renowned for scenic valleys, plentiful wildlife, and majestic Mount Robson, the highest peak in the Canadian Rockies.

Step aboard in Jasper, settle into your reclining chair and let the awe-inspiring scenery of the Rockies unfold before you. Following a route only accessible by rail, the Rocky Mountaineer passes the magnificent Pyramid Falls, and Hell's Gate, where the Fraser River narrows to a rush of whitewater. After an overnight hotel stay in Kamloops, the Rocky Mountaineer continues its two-day journey and the scenery slowly changes to rolling hills and fertile farmlands before its arrival into Vancouver.





Grand Canadian Rockies

14 days from only £6,595 per person

The Canadian Rockies offer views of a lifetime, with majestic ice capped peaks, breathtaking alpine lakes and an abundance of diverse wildlife that must be seen to be believed.

Our adventure begins in Banff, in the rolling foothills of the Rocky Mountains, and ends in the world-class waterside city of Vancouver. As we journey through some of North America's most awe-inspiring areas on our leisurely 14-day tour, we enjoy spectacular scenery and exhilarating experiences which showcase the very best of the Canadian Rockies.

Our tour covers all the major attractions with a perfect blend of included sightseeing tours and Freedom Days to spend as you please. Highlights on this tour are frequent and include an unforgettable rail journey aboard the Rocky Mountaineer, where extraordinary sights are complemented by impeccable service.

Enjoy an overnight stay at the splendid Fairmont Chateau Lake Louise, a historic, iconic hotel set in a commanding position overlooking Lake Louise's sparkling waters and surrounded by snow-capped mountains.

With superb accommodation, all breakfasts and several other meals included, this spectacular Grand Canadian Rockies tour offers exceptional value for money.



Your holiday includes

Flights with award-winning scheduled airlines

- Return economy class flights
- Fly with Air Canada from London Heathrow or Manchester
- All airport charges, security charges and any applicable fuel surcharges
- UK Air Passenger Duty

Carefully selected hotels

- Superior and first class hotels in great locations
- All hotel portorage
- Applicable hotel taxes

Many meals worth £432 per person

- Daily breakfast
- Two dinners

All-Inclusive on the Rocky Mountaineer

- Daily breakfast and lunch
- Selected alcoholic and soft drinks

Unforgettable experiences

- Sightseeing tours in Banff, Victoria and Vancouver
- Explore Banff National Park and ride the Banff Gondola to Sulphur Mountain
- Discover Yoho National Park and Emerald Lake
- Overnight at the spectacular Fairmont Chateau Lake Louise
- Drive the stunning Icefields Parkway
- Experience the Athabasca Glacier
- Travel through Jasper National Park and cruise Maligne Lake
- Enjoy delightful Butchart Gardens, Victoria

On the ground

- Services of an experienced local Tour Manager
- All overseas transfers
- Modern, air-conditioned coaches throughout

100% confidence

- Your holiday is covered by our Price Promise*
- Your holiday is fully ATOL protected

* For more information on our Price Promise, please see our Terms & Conditions on pages 48-51.



Banff

Grand Canadian Rockies

Days 1 to 4: UK - Banff - Lake Louise

Day 1: Depart UK, Arrive Banff, 3 nights

Depart from London Heathrow with Air Canada. Flights from Manchester are available with a change in Toronto, at no extra cost. On arrival into Calgary, we meet our waiting coach and travel west on the Trans-Canada Highway into the rolling foothills of the Rocky Mountains. The majestic peaks of the Canadian Rockies soon fill the horizon as we enter Banff National Park. We continue to Banff, which is regarded as one of North America's most picturesque small towns and transfer to our hotel for our first three nights, which will be the Moose Hotel & Suites, Caribou Lodge or Rimrock Resort, depending on your choice of departure date. **In-flight meals and drinks included on international flights**

Day 2: Banff

The delightful town of Banff is situated in Banff National Park, the first and most famous of Canada's national parks and is an incomparable combination of towering peaks and high meadows, emerald lakes and fresh mountain air. This, combined with its sulphur hot springs, have made Banff National Park one of North America's most spectacular scenic areas. This morning we take a tour of the region. We see the landmark Banff Springs Hotel, Tunnel Mountain and Bow Falls. This afternoon we take the Banff Gondola to the top of Sulphur Mountain to enjoy panoramic views across the town and to Banff National Park beyond. **Breakfast included**

Day 3: Banff Freedom Day

Our first Freedom Day in Canada. Today, we can choose to relax or explore this beautiful region as we please. Thrill-seekers may wish to join a scenic helicopter flight. Alternatively, you may prefer to unwind with a soak in Banff's famous hot springs surrounded by incredible mountain scenery, or take an evening wildlife safari. **Breakfast included**

We recommend

Banff evening wildlife safari

Go in search of some of Banff National Park's most visible wildlife, including bull elk, bighorn sheep and osprey.



Day 4: Lake Louise, Overnight

Tour Highlight

Today is undoubtedly one of your tour's highlights as we commence our journey north into the heart of the Canadian Rockies. Leaving Banff, we take the high mountain pass of Kicking Horse across Canada's great Continental Divide. Our first stop is Yoho National Park. Situated on the western slopes of the Rocky Mountains the park is renowned for its spectacular waterfalls and soaring peaks. We visit some of the park's many highlights including the mirror-like green waters of Emerald Lake. Crossing back into Banff National Park we make our way to Lake Louise. Named after Queen Victoria's fourth daughter, and known as the 'Jewel of the Rockies', it is considered by many to be one of the most picturesque lakes in the world. With its glittering, vivid turquoise waters, ringed by soaring mountain peaks and the majestic Victoria Glacier, it's not hard to see why. We also visit Moraine Lake (conditions permitting), set in the rugged Valley of the Ten Peaks. Perfectly situated at the foot of Lake Louise is the world-renowned Fairmont Chateau Lake Louise. Following check-in, the remainder of our day is free to savour the exclusive facilities of this truly iconic hotel. Enjoy! **Breakfast and dinner included**



Fairmont Chateau Lake Louise



Athabasca Glacier



Rocky Mountaineer

Grand Canadian Rockies

Days 5 to 7: Jasper - Rocky Mountaineer

Day 5: Jasper, 2 nights

This morning, following a sumptuous breakfast in the most beautiful surroundings, we continue north along the Icefields Parkway to further experience a wealth of awe-inspiring scenery where crystal blue-green lakes, fresh mountain streams, deep forests and snow-capped mountain peaks are the order of the day. The Athabasca Glacier is one of six principal glaciers fed by the Columbia Icefields, and upon arrival at the Columbia Icefield we board our 'Snowcoach', an all-terrain ice explorer vehicle, and drive out onto Athabasca Glacier. At an altitude of 2,700 metres, our guide shares information about glaciers and the environment, whilst giving you the opportunity to walk on the ice. We continue our journey to Jasper and our home for the next two nights is the fabulous Fairmont Jasper Park Lodge, a beautiful mountain resort surrounded by incredible views of majestic mountains and the emerald green Lac Beauvert. **Breakfast and dinner included**

Day 6: Jasper

The first Europeans came to this area in the early 1800's, searching for a fur trading route across the Continental Divide, and in 1907 the federal government made it a national park. The 10,878 square kilometres of Jasper National Park boast soaring peaks, lush valleys and peaceful lakes as well as spectacular icefields and glaciers. Today we depart on a full day sightseeing tour, firstly exploring Maligne Canyon before reaching Maligne Lake, the largest lake in the Canadian Rockies and one of the most photographed scenes in Canada. At Maligne Lake (weather permitting) we embark on a narrated cruise to tiny Spirit Island. We return to the beautiful and tranquil surrounds of our hotel mid-afternoon where the remainder of our day and evening are at leisure. Perhaps enjoy a cocktail in the hotel bar and discuss your favourite highlights of the day with your travelling companions. **Breakfast included**

Day 7: Rocky Mountaineer / Kamloops, Overnight

Tour Highlight

Today, more incredible experiences await as we board the renowned Rocky Mountaineer and roll out of Jasper to further explore the Canadian Rockies by rail. Distant Journeys' guests enjoy SilverLeaf service, where impeccable hospitality is only surpassed by the incredible views from the oversized windows of the glass-domed carriage. Sit back and savour the scenery from your comfortable reclining chair, as the friendly onboard hosts serve you delicious meals paired with excellent wines. Upgrades to Rocky Mountaineer's GoldLeaf service are available should you wish to enhance your onboard experience.

Departing Jasper, we are soon surrounded by the dramatic backdrop of the Continental Divide, and the scenic river valleys of the Monashee and Cariboo Mountains, while all the time looking out for bald eagles and giant elk. Today's highlights include Mount Robson, the tallest peak in the Canadian Rockies, and Pyramid Falls, one of the most prominent waterfalls in the area, as the Rocky Mountaineer climbs over the famous Yellowhead Pass. Head to the Rocky Mountaineer's outdoor viewing area to get closer to nature as our journey continues, skirting the North Thompson River. We arrive into Kamloops and transfer to our hotel for the night, which will be selected by Rocky Mountaineer. **Breakfast, lunch PLUS selected onboard drinks included**



Spirit Island, Maligne Lake



Victoria



Grand Canadian Rockies

Days 8 to 12: Rocky Mountaineer - Vancouver - Victoria - Vancouver

Day 8: Rocky Mountaineer/Vancouver, Overnight

Tour Highlight

After an early breakfast, we reboard the Rocky Mountaineer. As we wind our way west towards the coastal city of Vancouver, we experience dramatic changes in scenery, from otherworldly desert landscapes to pristine forest and winding river canyons. Travel alongside the Fraser River, home to Canada's largest salmon run, and marvel at the rushing waters of Hell's Gate in the Fraser Canyon. Upon arrival into Vancouver, we disembark and transfer to our overnight accommodation, the Coast Coal Harbour Hotel. **Breakfast, lunch PLUS selected onboard drinks included**

Day 9: Victoria, 2 nights

Our day begins with a cruise through the beautiful Gulf Islands to Vancouver Island. On arrival, we visit Butchart Gardens – one of the world's great botanical gardens, where there will be ample time to browse the impressive displays. Later, we continue to Victoria, British Columbia's provincial capital and a former gold rush town. Its pioneering heritage and traditions are well preserved in its museums, art galleries, pioneer homes and great mansions. Our home for the next two nights is the Inn at Laurel Point or the Delta Victoria Ocean Pointe Resort, both situated overlooking Victoria's harbour. **Breakfast included**

Day 10: Victoria

Victoria is known as the 'Sunshine City of Gardens', because of its abundance of green spaces and spectacular floral gardens. The hanging flower baskets, the buskers along the Inner Harbour, ocean vistas and the relaxing pace of life make this a captivating place to stay. This morning, enjoy a sightseeing tour of Victoria including highlights such as Beacon Hill Park, Thunderbird Park and Oak Bay. The rest of the day is at leisure, or you may wish to take an optional whale watching cruise for an opportunity to spot humpbacks, orcas, minke and gray whales. Other wildlife we may encounter include harbour and elephant seals, sea lions, porpoises, otters, cormorants and bald eagles. **Breakfast included**

Day 11: Vancouver, 2 nights

Today we return to Vancouver. Our journey includes a pleasant cruise through the Gulf Islands resort region, a summer retreat for residents of both British Columbia and Washington State. Vancouver is a cosmopolitan city, which grew from a mill town into a metropolis in less than a century. Upon arrival, enjoy a sightseeing tour including Stanley Park, a 400-hectare green oasis offering scenic views along the famous Seawall. We explore its many landmarks, monuments and gardens, including the First Nations collection of totem poles.

We also visit English Bay, a bustling neighbourhood of beaches, shopping, and dining; Canada Place, an iconic national landmark welcoming residents, visitors and ships to the west coast; the trendy downtown area of Gastown and the vibrant culture of Chinatown. Later we arrive at our hotel for the next two nights, the Delta Vancouver Downtown Suites. **Breakfast included**

Day 12: Vancouver Freedom Day

A full day at leisure to explore the beautiful city of Vancouver. A large part of the city's appeal is found in its wonderful location. Behind the sweep of its beaches soar high rise buildings. The city's harbours and inlets are freckled with pleasure craft and ocean-going vessels from around the world. To the north of Vancouver are inviting mountain peaks, such as Grouse Mountain; to the south and east are the fertile farmlands of the Fraser River Valley. On your Freedom Day, why not take a tour to Grouse Mountain and Capilano Suspension Bridge, including scenic chair rides and guided eco-walks? Alternatively, take to the waters with a zodiac boat journey to Bowen Island, where you have time to enjoy dinner and explore the island's boutiques and shops. **Breakfast included**



Rocky Mountaineer



Vancouver



Grand Canadian Rockies

Days 13 to 14: Vancouver - UK

Day 13: Depart Vancouver

For those travelling on the direct flight to London Heathrow, your Air Canada flight departs in the early evening. Enjoy your final hours exploring Vancouver before transferring to the airport late afternoon. Guests travelling to Manchester can enjoy a leisurely morning before transferring to the airport for an afternoon flight. Manchester customers will connect via Toronto.

Breakfast, in-flight meals and drinks included on international flights

Day 14: Arrive UK

Our flights arrive into the UK this morning bringing our incredible Canadian adventure to a close. **Breakfast, in-flight meals and drinks included**

Holiday Extensions from only £2,995 per person

Deep in the sheltered waters of Knight Inlet and accessible only by sea or air, Knight Inlet Lodge provides guests with an opportunity to see grizzly bears and marine wildlife in one of the most beautiful settings in the world. This four night extension is a very special way to round off your Grand Canadian Rockies tour.



Knight Inlet Lodge

Four nights from only £2,995 per person

Your Knight Inlet extension includes: one night's accommodation in Campbell River, two nights accommodation at Knight Inlet Lodge and one night's accommodation in Vancouver. All breakfasts, lunches and dinners whilst staying at Knight Inlet. All transfers to/from Vancouver and flights between Vancouver – Campbell River – Knight Inlet. Activities at Knight Inlet, as detailed on page 42. All park, research & environmental fees and staff gratuities whilst at Knight Inlet Lodge.

Please see page 42 for more details on this Holiday Extension.

Departure Dates & Prices

2024 Departures

	SilverLeaf	GoldLeaf
03 Jun 2024	£6,595pp	£7,195pp
17 Jun 2024	£6,695pp	£7,295pp
02 Sep 2024	£6,895pp	£7,495pp

Hotels in Banff and Victoria

03 Jun 2024 – Caribou Lodge in Banff & Delta Victoria Ocean Pointe in Victoria

17 Jun 2024 – Rimrock Resort in Banff & Inn at Laurel Point in Victoria

02 Sep 2024 – Moose Hotel & Suites in Banff & Delta Victoria Ocean Pointe in Victoria

Prices

Prices are per person based on two people sharing a twin or double room.

Single occupancy supplement

June 2024 £1,895.

September 2024 £2,095.

Deposit

£1,000 per person if travelling Economy Class, £1,950 per person if travelling Premium Economy Class, and £3,750 per person for Signature Class.

Flight upgrades

Upgrade to Premium Economy Class from £1,595 per person return, or Signature Class from £3,795 per person return.

Fairmont Chateau Lake Louise

Upgrades to Lakeview rooms may be possible. Please call for prices and availability.

Visa information

You are required to obtain an ETA (Electronic Travel Authorisation) before travelling to Canada. For more information on applying for your visa and the associated costs, please refer to our Important Information on pages 46-47.

Important information

Prices and flight upgrades are subject to fuel surcharges and the availability of flights. The correct price will be confirmed before you book.

Full Terms & Conditions are available on pages 48-51.

Call to book

Our award-winning travel experts are happy to answer any questions you may have, and to help you book your holiday with Distant Journeys.

Call FREE on 0800 141 3766

Monday - Friday 9.00am - 5.30pm **Saturday** 9.00am - 5.00pm
Sunday Open in peak season. See website for details.

Should you prefer, please feel free to email us with your enquiry.

Email: enquiries@distantjourneys.co.uk





Grand Canadian Rockies & Alaskan Cruise

21 days from only £7,595 per person

Our brand-new Grand Canadian Rockies & Alaskan Cruise itinerary includes a wonderful escorted tour through the Canadian Rockies, from Banff to Vancouver; and an awe-inspiring scenic cruise through Alaska's renowned Inside Passage, aboard a luxury cruise ship.

Canada's Rocky Mountains cut a swathe through the provinces of Alberta and British Columbia, the jagged peaks soaring above a landscape of forests, lakes and glaciers. Our tour takes in the best of the natural environment with sightseeing tours and exciting activities interspersed with Freedom Days to explore at leisure.

Beginning in the alpine resort town of Banff, our tour includes stops in the great waterside cities of Victoria and Vancouver, staying along the way in a mix of charming hotels and landmark properties such as the Fairmont Jasper Park Lodge and Fairmont Chateau Lake Louise. Among the tour's many highlights is a fabulous two-day journey aboard the Rocky Mountaineer, one of the world's most scenic railway journeys.

From Vancouver we join our cruise ship, Holland America's Koningsdam, for a relaxing yet thrilling seven-night cruise through Alaska's famed Inside Passage. Ports of call include Skagway, Juneau and Ketchikan, with visits to Glacier Bay and Tracy Arm Inlet before the cruise ends in Vancouver, bringing to a close our Grand Canadian Rockies & Alaskan Cruise itinerary.



Your holiday includes

Flights with award-winning scheduled airlines

- Return economy class flights
- Fly with Air Canada from London Heathrow or Manchester
- All airport charges, security charges and any applicable fuel surcharges
- UK Air Passenger Duty

Carefully selected hotels

- Superior and first class hotels in great locations
- All hotel portage
- Applicable hotel taxes

Many meals worth £432 per person

- Daily breakfast
- Two dinners

All-Inclusive on the Rocky Mountaineer

- Daily breakfast and lunch
- Selected alcoholic and soft drinks
- Gratuities for train crew

Alaska Cruise

- All meals in selected restaurants
- Selected onboard entertainment and activities

Unforgettable experiences

- Sightseeing tours in Banff, Victoria and Vancouver
- Explore Banff National Park and ride the Banff Gondola to Sulphur Mountain
- Discover Yoho National Park and Emerald Lake
- Overnight at the spectacular Fairmont Chateau Lake Louise
- Drive the stunning Icefields Parkway
- Experience the Athabasca Glacier
- Travel through Jasper National Park and cruise Maligne Lake
- Enjoy delightful Butchart Gardens, Victoria
- Cruise Alaska's scenic Inside Passage, including visits to Tracy Arm Inlet and Glacier Bay
- Opportunity to visit the Alaskan towns of Juneau, Skagway and Ketchikan

On the ground

- Services of an experienced local Tour Manager
- All overseas transfers
- Modern, air-conditioned coaches throughout

100% confidence

- Your holiday is covered by our Price Promise*
- Your holiday is fully ATOL protected

* For more information on our Price Promise, please see our Terms & Conditions on pages 48-51.



Fairmont Chateau Lake Louise



Grand Canadian Rockies & Alaskan Cruise

Days 1 to 4: UK - Banff - Lake Louise

Day 1: Depart UK, Arrive Banff, 3 nights

Depart from London Heathrow with Air Canada. Flights from Manchester are available with a change in Toronto, at no extra cost. On arrival into Calgary, we meet our waiting coach and travel west on the Trans-Canada Highway into the rolling foothills of the Rocky Mountains. The majestic peaks of the Canadian Rockies soon fill the horizon as we enter Banff National Park. We continue to Banff, which is regarded as one of North America's most picturesque small towns and transfer to our hotel for our first three nights, which will be the Moose Hotel & Suites, Caribou Lodge or Rimrock Resort, depending on your choice of departure date. **In-flight meals and drinks included on international flights**

Day 2: Banff

The delightful town of Banff is situated in Banff National Park, the first and most famous of Canada's national parks and is an incomparable combination of towering peaks and high meadows, emerald lakes and fresh mountain air. This, combined with its sulphur hot springs, have made Banff National Park one of North America's most spectacular scenic areas. This morning we take a tour of the region. We see the landmark Banff Springs Hotel, Tunnel Mountain and Bow Falls. This afternoon we take the Banff Gondola to the top of Sulphur Mountain to enjoy panoramic views across the town and to Banff National Park beyond. **Breakfast included**

Day 3: Banff Freedom Day

Our first Freedom Day in Canada. Today, we can choose to relax or explore this beautiful region as we please. Thrill-seekers may wish to join a scenic helicopter flight. Alternatively, you may prefer to unwind with a soak in Banff's famous hot springs surrounded by incredible mountain scenery, or take an evening wildlife safari. **Breakfast included**

We recommend

Banff evening wildlife safari

Go in search of some of Banff National Park's most visible wildlife, including bull elk, bighorn sheep and osprey.



Day 4: Lake Louise, Overnight

Tour Highlight

Today is undoubtedly one of your tour's highlights as we commence our journey north into the heart of the Canadian Rockies. Leaving Banff, we take the high mountain pass of Kicking Horse across Canada's great Continental Divide. Our first stop is Yoho National Park. Situated on the western slopes of the Rocky Mountains the park is renowned for its spectacular waterfalls and soaring peaks. We visit some of the park's many highlights including the mirror-like green waters of Emerald Lake. Crossing back into Banff National Park we make our way to Lake Louise. Named after Queen Victoria's fourth daughter, and known as the 'Jewel of the Rockies', it is considered by many to be one of the most picturesque lakes in the world. With its glittering, vivid turquoise waters, ringed by soaring mountain peaks and the majestic Victoria Glacier, it's not hard to see why. We also visit Moraine Lake (conditions permitting), set in the rugged Valley of the Ten Peaks. Perfectly situated at the foot of Lake Louise is the world-renowned Fairmont Chateau Lake Louise. Following check-in, the remainder of our day is free to savour the exclusive facilities of this truly iconic hotel. Enjoy! **Breakfast and dinner included**



Moraine Lake



Spirit Island, Maligne Lake



Mount Robson



Rocky Mountaineer

Grand Canadian Rockies & Alaskan Cruise

Days 5 to 11: Jasper - Rocky Mountaineer - Vancouver - Victoria - Vancouver

Day 5: Jasper, 2 nights

This morning, following a sumptuous breakfast in the most beautiful surroundings, we continue north along the Icefields Parkway to further experience a wealth of awe-inspiring scenery where crystal blue-green lakes, fresh mountain streams, deep forests and snow-capped mountain peaks are the order of the day. The Athabasca Glacier is one of six principal glaciers fed by the Columbia Icefields, and upon arrival at the Columbia Icefield we board our 'Snowcoach', an all-terrain ice explorer vehicle, and drive out onto Athabasca Glacier. At an altitude of 2,700 metres, our guide shares information about glaciers and the environment, whilst giving you the opportunity to walk on the ice. We continue our journey to Jasper and our home for the next two nights is the fabulous Fairmont Jasper Park Lodge, a beautiful mountain resort surrounded by incredible views of majestic mountains and the emerald green Lac Beauvert. **Breakfast and dinner included**

Day 6: Jasper

The first Europeans came to this area in the early 1800's, searching for a fur trading route across the Continental Divide, and in 1907 the federal government made it a national park. The 10,878 square kilometres of Jasper National Park boast soaring peaks, lush valleys and peaceful lakes as well as spectacular icefields and glaciers. Today we depart on a full day sightseeing tour, firstly exploring Maligne Canyon before reaching Maligne Lake, the largest lake in the Canadian Rockies and one of the most photographed scenes in Canada. At Maligne Lake (weather permitting) we embark on a narrated cruise to tiny Spirit Island. We return to the beautiful and tranquil surrounds of our hotel mid-afternoon where the remainder of our day and evening are at leisure. Perhaps enjoy a cocktail in the hotel bar and discuss your favourite highlights of the day with your travelling companions. **Breakfast included**

Day 7: Rocky Mountaineer / Kamloops, Overnight

Tour Highlight

Today, more incredible experiences await as we board the renowned Rocky Mountaineer and roll out of Jasper to further explore the Canadian Rockies by rail. Distant Journeys' guests enjoy SilverLeaf service, where impeccable hospitality is only surpassed by the incredible views from the oversized windows of the glass-domed carriage. Sit back and savour the scenery from your comfortable reclining chair, as the friendly onboard hosts serve you delicious meals paired with excellent wines. Upgrades to Rocky Mountaineer's GoldLeaf service are available should you wish to enhance your onboard experience.

Departing Jasper, we are soon surrounded by the dramatic backdrop of the Continental Divide, and the scenic river valleys of the Monashee and Cariboo Mountains, while all the time looking out for bald eagles and giant elk. Today's highlights include Mount Robson, the tallest peak in the Canadian Rockies, and Pyramid Falls, one of the most prominent waterfalls in the area, as the Rocky Mountaineer climbs over the famous Yellowhead Pass. Head to the Rocky Mountaineer's outdoor viewing area to get closer to nature as our journey continues, skirting the North Thompson River. We arrive into Kamloops and transfer to our hotel for the night, which will be selected by Rocky Mountaineer. **Breakfast, lunch PLUS selected onboard drinks included**

Day 8: Rocky Mountaineer/Vancouver, Overnight

Tour Highlight

After an early breakfast, we reboard the Rocky Mountaineer. As we wind our way west towards the coastal city of Vancouver, we experience dramatic changes in scenery, from otherworldly desert landscapes to pristine forest and winding river canyons. Travel alongside the Fraser River, home to Canada's largest salmon run, and marvel at the rushing waters of Hell's Gate in the Fraser Canyon. Upon arrival into Vancouver, we disembark and transfer to our overnight accommodation, the Coast Coal Harbour Hotel. **Breakfast, lunch PLUS selected onboard drinks included**

Day 9: Victoria, 2 nights

Our day begins with a cruise through the beautiful Gulf Islands to Vancouver Island. On arrival, we visit Butchart Gardens – one of the world's great botanical gardens, where there will be ample time to browse the impressive displays. Later, we continue to Victoria, British Columbia's provincial capital and a former gold rush town. Its pioneering heritage and traditions are well preserved in its museums, art galleries, pioneer homes and great mansions. Our home for the next two nights is the Inn at Laurel Point or the Delta Victoria Ocean Pointe Resort, both situated overlooking Victoria's harbour. **Breakfast included**

Day 10: Victoria

Victoria is known as the 'Sunshine City of Gardens', because of its abundance of green spaces and spectacular floral gardens. The hanging flower baskets, the buskers along the Inner Harbour, ocean vistas and the relaxing pace of life make this a captivating place to stay. This morning, enjoy a sightseeing tour of Victoria including highlights such as Beacon Hill Park, Thunderbird Park and Oak Bay. The rest of the day is at leisure, or you may wish to take an optional whale watching cruise for an opportunity to spot humpbacks, orcas, minke and gray whales. Other wildlife we may encounter include harbour and elephant seals, sea lions, porpoises, otters, cormorants and bald eagles. **Breakfast included**

We recommend

Whale watching cruise

One of the best places to see whales in the wild, join our afternoon whale watching cruise in search of this magnificent creatures.



Day 11: Vancouver, 2 nights

Today we return to Vancouver. Our journey includes a pleasant cruise through the Gulf Islands resort region, a summer retreat for residents of both British Columbia and Washington State. Vancouver is a cosmopolitan city, which grew from a mill town into a metropolis in less than a century. Upon arrival, enjoy a sightseeing tour including Stanley Park, a 400-hectare green oasis offering scenic views along the famous Seawall. We explore its many landmarks, monuments and gardens, including the First Nations collection of totem poles. We also visit English Bay, a bustling neighbourhood of beaches, shopping, and dining; Canada Place, an iconic national landmark welcoming residents, visitors and ships to the west coast; the trendy downtown area of Gastown and the vibrant culture of Chinatown. Later we arrive at our hotel for the next two nights, the Delta Vancouver Downtown Suites. **Breakfast included**



Juneau



Grand Canadian Rockies & Alaskan Cruise

Days 12 to 14: Vancouver - Alaskan Cruise - At Sea

Day 12: Vancouver Freedom Day

A full day at leisure to explore the beautiful city of Vancouver. A large part of the city's appeal is found in its wonderful location. Behind the sweep of its beaches soar high rise buildings. The city's harbours and inlets are freckled with pleasure craft and ocean-going vessels from around the world. To the north of Vancouver are inviting mountain peaks, such as Grouse Mountain; to the south and east are the fertile farmlands of the Fraser River Valley. On your Freedom Day, why not take a tour to Grouse Mountain and Capilano Suspension Bridge, including scenic chair rides and guided eco-walks? Alternatively, take to the waters with a zodiac boat journey to Bowen Island, where you have time to enjoy dinner and explore the island's boutiques and shops. **Breakfast included**

We recommend

Bowen Island dinner

Board a zodiac boat for a scenic and informative cruise of Vancouver's harbour to Bowen Island, where you will enjoy dinner and time to explore.



Day 13: Alaskan Inside Passage Cruise, 7 nights

Tour Highlight

There is no better way to discover the Alaskan wilderness and wildlife than to take to the calm waters, where cruise vessels can sail close to spectacular steep mountain walls, affording excellent views. Following a leisurely morning, board Holland America Line's 'Pinnacle Class' ship, Koningsdam. No matter what your preferred category of stateroom, you can look forward to excellent dining and top-class entertainment, paired with impeccable service honed through Holland America's 150-year cruising history. After the usual embarkation formalities, set sail from the city of Vancouver to begin an incredible seven-night Alaskan Cruise. **Breakfast, lunch and dinner included**

Day 14: At Sea

Our first full day aboard the Koningsdam is spent at sea, cruising our way through Alaska's Inside Passage. Considered one of the greatest routes to cruise, this protected network of waterways offers plenty of opportunities to spot some of Alaska's most iconic wildlife from our prime position on deck – humpback whales and orcas play in the bountiful waters; bald eagles soar overhead and brown bears are scattered along the shoreline. Settle into the pleasing rhythm of onboard life and enjoy Koningsdam's superb facilities. **Breakfast, lunch and dinner included**



Medenhall Glacier



Skagway



Grand Canadian Rockies & Alaskan Cruise

Days 15 to 19: Tracy Arm Inlet - Juneau - Skagway - Glacier Bay - Ketchikan - At Sea

Day 15: Tracy Arm Inlet and Juneau

Our first highlight today is Tracy Arm Inlet, which winds its way through Tongass National Forest, flanked by towering cliffs and glacier-covered mountains. Melting snowcaps give rise to waterfalls that cascade down the shoreline of undisturbed scenery. Keep an eye out for black and brown bears, wolves, deer, moose, seals and whales. At the fjord's end, behold the mesmerising sapphire blue of the Sawyer Glaciers, perfectly framed by mountains. Your port of call later today is Juneau, Alaska's state capital. Nestled between the Coast Mountains and Gastineau Channel, Juneau is a cosmopolitan outpost, only accessible by air or sea. Some of the many optional shore excursions include various sightseeing and culinary tours of downtown Juneau, visits to Mendenhall Glacier, whale watching and salmon fishing. This evening depart Juneau, sailing overnight to Skagway. **Breakfast, lunch and dinner included**

Day 16: Skagway

A new day and a new destination awaits! At the height of the Klondike Gold Rush, when 100,000 hopeful miners sprinted toward Alaska and the Yukon with their eyes on riches, the port town of Skagway served as the main gateway to the legendary gold fields. The town is home to many preserved gold-rush-era buildings. A range of optional excursions are available. Explore the 'Garden City of Alaska' with a walking tour, opt to hop on the White Pass & Yukon narrow-gauge railway, try panning for gold or discover the Chilkoot Trail. Depart Skagway this evening for your overnight sailing to Glacier Bay. **Breakfast, lunch and dinner included**

Day 17: Glacier Bay Tour Highlight

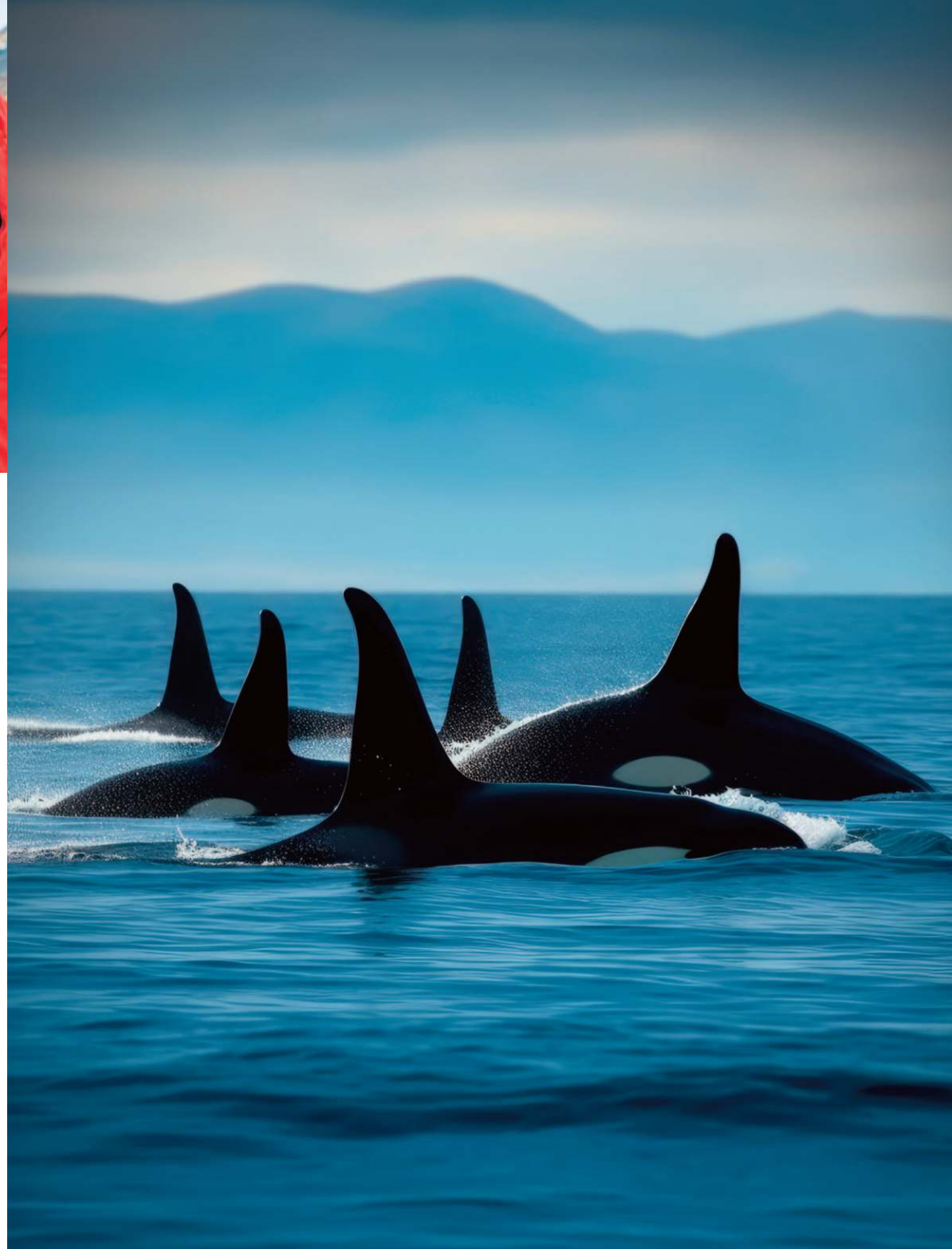
A UNESCO World Heritage Site, Glacier Bay National Park is home to a protected ecosystem of plants and animals that exist within the constantly evolving glacial terrain. Absorb the sounds of the 'living' ice, with its creaks and groans, and watch out for possible ice calving – where ice chunks break off and crash into the sea, spraying water hundreds of feet into the sky. Wrap up warm and head out onto the open deck with your binoculars and camera to admire the serene snow-flecked and forested mountains, keeping a keen eye out for humpbacks or a brown bear wandering the shores. Listen to local experts on board, as rangers and local guides provide insight into this magical land. **Breakfast, lunch and dinner included**

Day 18: Ketchikan

Enjoy a leisurely morning before arriving into Ketchikan, Alaska's 'First City'. Clinging to the banks of the Tongass Narrows, Ketchikan has long been an important hub of the salmon-fishing industry. It's no surprise that local restaurants offer outstanding fresh seafood, and the town is also one of the best places to discover cultural sights of native Alaskan nations, with intricately carved totem poles at the Totem Heritage Center and Totem Bight State Park. Explore the town on foot and shop for souvenirs, smoked salmon and local art before returning to the comfort of your ship. **Breakfast, lunch and dinner included**

Day 19: At Sea

Today continue your cruise along the Inside Passage, immersing yourselves in the breath-taking wilderness, with a coastline studded with snowy peaks, forests and glaciers. Look out for wildlife, enjoy an onboard activity or simply relax in one of the stylish ship's many bars and restaurants. **Breakfast, lunch and dinner included**





Vancouver



Ketchikan

Grand Canadian Rockies & Alaskan Cruise

Days 20 to 21: Vancouver - UK

Day 20: Depart Vancouver

This morning, following breakfast, disembark at the port of Vancouver. Enjoy a final few hours in the city before transferring to the airport for your afternoon flight to the UK, which will connect in Toronto. **Breakfast and in-flight drinks and meals included on international flights**

Day 21: Arrive UK

Flights arrive into the UK this morning bringing our incredible Canadian and Alaskan adventure to a close. **Breakfast, in-flight meals and drinks included**

Holiday Extensions from only £2,995 per person

Deep in the sheltered waters of Knight Inlet and accessible only by sea or air, Knight Inlet Lodge provides guests with an opportunity to see grizzly bears and marine wildlife in one of the most beautiful settings in the world. This four night extension is a very special way to round off your Grand Canadian Rockies & Alaskan Cruise.



Knight Inlet Lodge

Four nights from only £2,995 per person

Your Knight Inlet extension includes: one night's accommodation in Campbell River, two nights accommodation at Knight Inlet Lodge and one night's accommodation in Vancouver. All breakfasts, lunches and dinners whilst staying at Knight Inlet. All transfers to/from Vancouver and flights between Vancouver – Campbell River – Knight Inlet. Activities at Knight Inlet, as detailed on page 42. All park, research & environmental fees and staff gratuities whilst at Knight Inlet Lodge.

Please see page 42 for more details on this Holiday Extension.

Departure Dates & Prices

Inside Stateroom

2024 Departures

	SilverLeaf	GoldLeaf
03 Jun 2024	£7,595pp	£8,195pp
17 Jun 2024	£7,695pp	£8,295pp
02 Sep 2024	£7,795pp	£8,395pp

Ocean View Stateroom

2024 Departures

	SilverLeaf	GoldLeaf
03 Jun 2024	£8,145pp	£8,745pp
17 Jun 2024	£8,245pp	£8,845pp
02 Sep 2024	£8,295pp	£8,895pp

Verandah Stateroom

2024 Departures

	SilverLeaf	GoldLeaf
03 Jun 2024	£8,495pp	£9,095pp
17 Jun 2024	£8,595pp	£9,195pp
02 Sep 2024	£8,645pp	£9,245pp

Hotels in Banff and Victoria

03 Jun 2024 – Caribou Lodge in Banff & Delta Victoria Ocean Pointe in Victoria

17 Jun 2024 – Rimrock Resort in Banff & Inn at Laurel Point in Victoria

02 Sep 2024 – Moose Hotel & Suites in Banff & Delta Victoria Ocean Pointe in Victoria

Prices

Prices are per person based on two people sharing a twin or double room.

Single occupancy supplement

Inside Stateroom £2,595.

Ocean View Stateroom £3,095.

Verandah Stateroom £3,395.

Deposit

£1,000 per person if travelling Economy

Class, £1,950 per person if travelling

Premium Economy Class, and £3,750 per

person for Signature Class.

Flight upgrades

Upgrade to Premium Economy Class from

£1,595 per person return, or Signature Class

from £3,795 per person return.

Fairmont Chateau Lake Louise

Upgrades to Lakeview rooms may be

possible. Please call for prices and availability.

Visa information

You are required to obtain an Electronic Travel Authorisation (ETA) before travelling to Canada and Electronic System for Travel Authorisation (ESTA) for your Alaska cruise. For more information on applying for your visa and the associated costs, please refer to our Important Information on pages 46-47.

Important information

Prices and flight upgrades are subject to fuel surcharges and the availability of flights.

The correct price will be confirmed before you book.

Holland America Alaska cruise

Different cabin categories are subject to availability at the time of booking.

Full Terms & Conditions are available on pages 48-51.

Call to book

Our award-winning travel experts are happy to answer any questions you may have, and to help you book your holiday with Distant Journeys.

Call FREE on 0800 141 3766

Monday - Friday 9.00am - 5.30pm **Saturday** 9.00am - 5.00pm

Sunday Open in peak season. See website for details.

Should you prefer, please feel free to email us with your enquiry.

Email: enquiries@distantjourneys.co.uk



Rocky Mountaineer



The Canadian Rockies offer some of the most breathtaking and untouched natural landscapes in the world. Embark on an odyssey of the senses aboard the Rocky Mountaineer and gain a whole new perspective as you journey through incredible scenery on a rail experience like no other.

For over 30 years, Rocky Mountaineer has been providing guests with world-class service and long lasting memories. Oversized windows encapsulate panoramic views, whilst passionate and knowledgeable hosts share stories about the historic rail route and the enormity of its surroundings.

Travelling during daylight hours, and at an easy pace, watch the magnificent mountains, vibrant canyons and surreal desert landscapes unfold whilst enjoying impeccable service and delicious meals. Menus showcase the finest local ingredients, paired with world-class hospitality and fine wines.

Our Canadian tours offer a two-day rail journey aboard Rocky Mountaineer, and guests have a choice of SilverLeaf or GoldLeaf service.

SilverLeaf Service

- Settle into your SilverLeaf carriage and enjoy the following:
- Oversized glass-dome windows for taking in the spectacular views
 - Reclining, comfortable pre-assigned seating with ample leg room
 - Regionally inspired meals served in the comfort of your seat
 - Alcoholic and non-alcoholic beverages
 - Gourmet sweet and savoury snacks
 - Outdoor viewing area
 - Service by engaging Hosts with stories about historic sites, scenery, and wildlife

GoldLeaf Service

- Enhance your experience by upgrading to GoldLeaf service and benefit from:
- A bi-level dome with seating above and dining room below
 - Full glass-dome windows with panoramic views
 - Reclining, comfortable pre-assigned seating with ample leg room
 - Gourmet à la carte meals served in the lower-level dining room
 - Signature cocktails, premium alcoholic and non-alcoholic beverages
 - Gourmet sweet and savoury snacks
 - Large, exclusive outdoor viewing platform
 - Service by engaging Hosts with stories about historic sites, scenery, and wildlife

The Journey

Journey through the Canadian Rockies and Canada's west, from the quaint town of Jasper to the delightful city of Vancouver. Surrounded by the backdrop of the Continental Divide and the scenic river valleys of Monashee and the Cariboo Mountains, your journey encompasses the majesty of the Canadian Rockies. Travel alongside the Fraser River, home to Canada's largest salmon run, marvel at the rushing waters of Hell's Gate in the Fraser Canyon and view the highest peak in the Rockies, Mount Robson.



Life on board

Relax on the Rocky Mountaineer and experience two days of daylight rail travel on a route only accessible by train. Hosts on-board are dedicated to making your experience as memorable as the scenery outside. From refilling your wine glass and helping with special requests to sharing their knowledge of the surroundings, the service aims to exceed expectations. Custom designed coaches invite the scenery in, with panoramic views from every angle, or step out onto an outdoor viewing area and inhale the Rocky Mountain air.

SilverLeaf dining

Enjoy regionally-inspired meals and sweet and savoury snacks, along with alcoholic and non-alcoholic beverages. Relish in impeccable service from friendly hosts in the comfort of your dedicated seat.

GoldLeaf dining

Indulge your senses in delicious à la carte meals in the lower-level dining room along with signature cocktails, premium alcoholic and non-alcoholic beverages and sweet and savoury snacks.

Rocky Mountaineer inclusions

- Daily breakfast and lunch
- Morning and afternoon snacks
- Alcoholic and non-alcoholic beverages whilst on board
- Overnight accommodation in Kamloops
- Luggage handling and rail station transfers in Kamloops
- Gratuities for train crew and onboard hosts

Alaska with Holland America



Stretching 500 miles along the Pacific Ocean, Alaska’s Inside Passage boasts one of the world’s most spectacular landscapes.

A series of sheltered waterways and ever changing scenery, the rich landscape boasts magnificent fjords, snow-capped mountains and towering glaciers – all shaped by the staggering force of nature millions of years ago. Along the southeast shoreline lies the Tongass National Park, the largest temperate rainforest in the world. From bears and eagles to sealions and whales, wildlife is abundant. Alongside the mesmerising scenery there are remote coastal towns to explore and native Alaskan and indigenous cultures to experience.

With 21st century elegance, there is no better way to discover the Alaskan wilderness and wildlife than cruising aboard Holland America Line’s Pinnacle class Koningsdam ship. On board you will find a dazzling array of activities, bars and restaurants to enjoy. A wealth of shore excursions allow you to make the most of your time and in the evening experience superb dining and world-class entertainment.

A highlight of our 21-day Grand Canadian Rockies & Alaskan Cruise itinerary, experience the magic of Alaska’s magnificent Inside Passage.

The Journey

Your adventure starts in Vancouver and takes you through Juneau, Alaska’s capital; the historic gold rush town of Skagway and Ketchikan, renowned not only for its salmon, but also its rich native culture. You will visit the UNESCO World Heritage site of Glacier Bay National Park – 3.3 million acres of glaciers, rainforest and rugged mountains.

Encompassing islands, coves, bays, national parks and fjords, alongside magnificent wildlife and marine life, your Alaskan journey provides you with the opportunity to explore remote towns only accessible by boat or plane. It’s truly magical.

Life on board the Koningsdam

Life on board the Koningsdam offers a range of dining options, world class entertainment and enriching activities. At each port, there’s no shortage of shore excursions, including kayaking, hiking, fishing, experiencing Alaskan native culture, glacier viewing, and plenty of opportunities to search for wildlife including orca and humpback whales, bears and eagles.

When cruising, if you are not taking in the draw-dropping scenery, relax in the on-board spa, discover ‘BBC Earth in Concert’, take in a movie, or even some shopping! In the evening head over to B.B. King’s Blues Club for Memphis R&B, take in visually stunning entertainment at World Stage, revisit classic hits at Billboard Onboard, head to the Rolling Stone Lounge for the best in rock music, or have a flutter in the onboard casino.

Your comfortable Stateroom

The Koningsdam offers passengers a wide selection of comfortable and tastefully decorated Staterooms to suit all budgets. Distant Journeys guests have the option of Inside, Ocean View or Verandah Staterooms.

Inside Stateroom (Approx 143–225 sq. ft.)

Our lead in category, these staterooms offer a host of amenities and comfort.

Ocean View Stateroom (Approx. 175–282 sq. ft.)

Offering more space and a delightful ocean view, these staterooms will be a home away from home.

Verandah Stateroom (Approx. 228–405 sq. ft. including verandah)

These larger staterooms offer a delightful private verandah, an internal seating area and floor to ceiling windows.

All Staterooms feature the following facilities

- Twin or queen beds
- Private ensuite bathroom with Elemis Aromapure bath amenities
- Deluxe bathrobes
- Holland America’s signature Mariner’s Dream™ bed

Dining

The Dining Room is the Koningsdam’s flagship restaurant. Other restaurants include New York Pizza; Lido Market, serving anything from freshly-baked breads to comforting classics; Dive-In, a casual poolside grill and, 24-hour room service.

Supplementary restaurants include the Pinnacle Grill Steakhouse, authentic Italian at Canaleto, award-winning Asian cuisine at Tamarind and French classics at Rudi’s Sel de Mer. You will also find five choices of bars and lounges for anything from a pre-dinner cocktail, to a glass of wine at sunset.

Koningsdam inclusions

- Breakfast, lunch and dinner at selected restaurants
- Selected on-board activities



Canada & Alaska Holiday Extension



Knight Inlet from only £2,995 per person

Deep in the sheltered waters of Knight Inlet and accessible only by sea or air; Knight Inlet Lodge is a wildlife retreat set in splendid isolation. Guests can see grizzly bears and marine wildlife in one of the most beautiful, unspoiled settings in the world, surrounded by ancient forests and snow-capped mountains.

Our four night extension to Knight Inlet is a very special way to round off your tour of the Canadian Rockies.

Available with both our **Grand Canadian Rockies** and **Grand Canadian Rockies & Alaskan cruise itineraries**



Day 1: Vancouver to Campbell River, Overnight
Transfer to Vancouver Airport for a short flight to Campbell River on Vancouver Island, and on arrival transfer to the Comfort Inn & Suites, your base for tonight. **Breakfast included**

Day 2: Knight Inlet Lodge, 2 nights
After an early transfer from the hotel, take a 45-minute floatplane journey to Knight Inlet Lodge, enjoying breath-taking views over the landscape as you fly. After settling in, embark on an afternoon of excursions on the water; a bear viewing tour to spot grizzly and black bears in the wild, and a Knight Inlet sightseeing cruise. A knowledgeable guide will accompany you to explain the local wildlife and history of the area. In the evening enjoy a sumptuous dinner accompanied by complimentary wines. **Breakfast, lunch and dinner PLUS selected drinks with dinner included**

Day 3: Knight Inlet Lodge
Today, take to your sea kayaks on the sheltered waters of Glendale Cove. As you drift along, accompanied by your trained guides, you can look

out for grizzly bears as they forage along the shoreline by the lodge. This afternoon, take your pick from a choice of activities such as a hike through the pristine cedar forests or an interpretive bear tracking tour to learn more about the behaviour and habitats of these magnificent creatures. **Breakfast, lunch and dinner PLUS selected drinks with dinner included**

Day 4: Vancouver, Overnight
After breakfast, there is the opportunity to join a final bear viewing boat excursion before we leave Knight Inlet. Return to Campbell River by floatplane, and from there board a plane back to Vancouver for an overnight stay. **Breakfast included**

Day 5: Depart Vancouver
Our morning is at leisure until we transfer to Vancouver Airport to begin our journey home, bringing to an end our amazing tour of the Canadian Rockies. **Breakfast and in-flight meals and drinks included on international flights**

Your Knight Inlet holiday extension includes:

One night's accommodation in Campbell River, two nights accommodation at Knight Inlet, one night's accommodation in Vancouver. All breakfasts, lunches and dinners whilst staying at Knight Inlet. All transfers to/from Vancouver and flights between Vancouver – Campbell River – Knight Inlet. Activities at Knight Inlet, as detailed above. All park, research & environmental fees and staff gratuities whilst at Knight Inlet Lodge.

Single occupancy supplement from £1,195

Canada Hotel Directory



Banff - Moose Hotel & Suites
Local rating: ★★★★★ Distant Journeys rating: ★★★★★

Moose Hotel & Suites extends a warm welcome, with a design blending rich natural materials and mountain elegance, just a few minutes' walk away from the heart of downtown Banff. This charismatic hotel features rooftop hot pools with captivating views of the Canadian Rocky Mountains; a spa with 10 treatment rooms and further indoor and outdoor pools. Guests will enjoy a relaxing stay with Italian dining available at Pacini Restaurant.

Banff - Banff Caribou Lodge
Local rating: ★★★★★ Distant Journeys rating: ★★★★★

Situated in Banff National Park, Banff Caribou Lodge offers an ideal mountain lodge retreat. Alongside spectacular mountain scenery, guests can enjoy some relaxation at the spa before retreating to their cosy, alpine-styled rooms, or take advantage of a great on-site steakhouse restaurant. The hotel is located on Banff Avenue — the main street in the town and within easy reach of the many restaurants, cafés and shopping.

Banff - The Rimrock Resort Hotel
Local rating: ★★★★★ Distant Journeys rating: ★★★★★

Contemporary yet influenced by its rich history and unique architecture, The Rimrock Resort Hotel is nestled into the side of Sulphur Mountain, offering incredible alpine views. Guest rooms are decorated in stylish earth tones and dark wood accents. The hotel has an array of bars and restaurants, with options including fine-dining, locally sourced fare and perfect on the go snacks.

Knight Inlet - Knight Inlet Lodge
Local rating: ★★★★★ Distant Journeys rating: ★★★★★

Accessible only by sea or air, Knight Inlet Lodge provides an amazing wilderness experience in remote Glendale Cove. Offering some of the best wild bear viewing opportunities anywhere in the world, this floating lodge provides a rustic, yet comfortable base for your adventures. Guest rooms, all with private facilities, look out over the inlet, or shoreline behind the lodge. There are two guest lounges, a bar and dining room, where guests dine on locally sourced produce.

Canada Hotel Directory



Lake Louise - Fairmont Chateau Lake Louise
Local rating: ★★★★★ Distant Journeys rating: ★★★★★
Surrounded by the Canadian Rocky Mountains and its glistening lake, Fairmont Chateau Lake Louise sits proudly upon its namesake's banks, capturing all the wonder of the Canadian Rockies and the Victoria Glacier. Charming guest rooms offer breathtaking views and are styled with elegant and contemporary décor. Expect superb restaurants with seasonally inspired cuisine; impeccable service and great facilities, including a spa and pool.



Jasper - Fairmont Jasper Park Lodge
Local rating: ★★★★★ Distant Journeys rating: ★★★★★
This 700 acre mountain resort is nestled in Jasper's National Park, wrapped around the shores of a pristine lake and one of Canada's premiere golf courses. Guests can discover this charming village of heritage log cabins with over 400 superb guest rooms, with a range of dining venues serving everything from sushi, fresh fish and prime chophouse cuts to casual salads and sandwiches. Enjoy seasonal menus matched with mountain views.



Vancouver - Coast Coal Harbour Vancouver Hotel by APA
Local rating: ★★★★★ Distant Journeys rating: ★★★★★
The Coast Coal Harbour Hotel is situated in downtown Vancouver, in close proximity to some of the city's greatest attractions. With floor-to-ceiling windows, guest rooms are light, comfortable and spacious. Take a dip in the heated outdoor pool or enjoy farm to table dishes at Prestons Restaurant & Lounge, with menus celebrating fresh, locally grown ingredients.



Vancouver - Delta Vancouver Downtown Suites
Local rating: ★★★★★ Distant Journeys rating: ★★★★★
With a superb location in downtown Vancouver, close to the city's many must-see attractions, the hotel offers guest suites with separate bedroom and living area, free WiFi and flat-screen TV. Hotel facilities include an on-site fitness centre and an all-day restaurant, Stock & Supply, serving local, sustainable produce and hearty Canadian favourites.



Victoria - Inn at Laurel Point
Local rating: ★★★★★ Distant Journeys rating: ★★★★★
The Inn at Laurel Point is perfectly positioned overlooking Victoria Harbour. This modern hotel presents guest rooms with a terrace style balcony to soak in your serene surroundings. Dine at the Aura Waterfront Restaurant & Patio which offers incredible views of the Inner Harbour, as chefs combine regional and international flavours for a dining experience that suits all. Choose from their curated wine list, or enjoy a craft beer or signature cocktail.



Victoria - Delta Hotels Victoria Ocean Pointe Resort
Local rating: ★★★★★ Distant Journeys rating: ★★★★★
Nestled on the edge of Victoria Harbour, this recently renovated hotel offers a prime position, with attractions such as Butchart Gardens and the Royal British Columbia Museum nearby. With waterfront views, modern decor, excellent facilities including an indoor pool and tennis courts, and dining at LURE Restaurant & Bar, you can expect a comfortable stay close to downtown Victoria.

Our Airline Partner

Fly with award-winning scheduled airlines

Distant Journeys appreciate how important it is to make sure your holiday starts and ends in the best possible way. Our award-winning airline partner, Air Canada, offers great quality and comfort in International Economy Class cabins, which are all the more important when travelling long haul.

Why not make your holiday even more memorable with a flight upgrade? With priority check-in, lounge access and spacious comfortable seats, it will take your flying experience to a new level of comfort and service.



International Economy

Air Canada International Economy service is packed with comfort and benefits. An adjustable, foldable headrest for a better sleeping position, a pre-packaged pillow & blanket and not to mention a whole world of entertainment awaits you with an on-demand service. Naturally, your experience includes complimentary drinks and a delicious assortment of meals.



Upgrade to Premium Economy, from £1,595 return

Upgrade to Premium Economy, and experience superior comfort in a dedicated cabin, with premium meal service, enhanced amenities and priority airport services.

- Up to 38" seat pitch in a dedicated cabin
- Menu crafted by renowned chef Jérôme Ferrer
- Ambient mood lighting and an individual reading light
- Priority boarding, check-in and baggage handling
- Complimentary earbud headset, yours to keep after the flight



Upgrade to Signature Class, from £3,795 return

Formerly known as International Business Class, Air Canada Signature Service is an end-to-end premium travel experience which ensures a seamless airport experience with dedicated check-in counters, expedited security clearance, lounge access, exclusive boarding lanes, priority baggage handling and more.

- Concierge Service
- Exclusive Lounge Access to The Air Canada Signature Suites
- All-inclusive food and beverages including Laurent-Perrier champagne
- Up to 6' 7" 180 degree lie flat executive pod
- Exclusive service and amenities on board

Important information: Prices shown are for return flights and are supplements to the individual tour price. Prices are subject to the availability of flights and may change. However, the correct price will always be confirmed before you book. Images shown are representative of the product and may vary depending on the aircraft type. Seat pitch and included services are dependent on the aircraft type. On domestic flights within Canada meals and drinks are not complimentary in Economy Class.

Important Information

We recommend that you read our Important Information, together with our Terms & Conditions before booking your holiday.

Entry requirements

The following information on entry requirements, passports and visas is for British Citizens only. Any visa information covers visa requirements for the duration our tour stays in any given country. If you intend to stay longer you should seek additional information before booking.

Holders of a British Subject passport, non-British citizens and holders of a passport endorsed in any way should check immigration requirements with the relevant embassy or consulate of the country to be visited, as should clients with dual nationality or renounced citizenship.

It is important to recognise that whilst the information below is correct at the time we go to print, all requirements may change and all clients must check the up to date position in good time before departure with the Embassy or consulate of the country(ies) you are travelling through and to.

We also suggest referring to the UK government's Foreign Travel Advice website, www.gov.uk/foreign-travel-advice for advice about travelling abroad, including the latest information on safety and security, entry requirements and travel warnings.

Passports

A valid ten-year British passport is required for all our holidays, valid for a minimum of six months after your return date to the UK. If you are not currently in possession of a valid passport please make sure you leave plenty of time before your holiday to apply for this document.

A full British passport presently takes approximately up to 10 weeks to obtain. If you are 16 or over and have not yet arranged a passport, you should apply for one at least six weeks before your departure from the UK. The UK Passport Service has to confirm an applicant's identity before issuing their first passport and will ask them to attend an interview in order to do this. Please note, if you need to apply for visas after you receive your new passport, you will need to factor in additional time for this.

For more information on passport and entry requirements please visit the Government Passport Office website, or see our website for more details.

Visas

This table provides a quick guide, for British Citizens, to which countries require a visa. If visas are required it is highly recommended you allow for a minimum of two blank pages per visa required. If a visa is being purchased locally, we recommend you have the. correct amount, as change is not always available.

Country	Visa required	Cost
Canada	Yes	CAD \$7.00 per person
United States (Alaska)	Yes	USD \$17.00 per person. Note a processing fee of \$4.00 will also be charged

Applying for your visa

The below information provides guidance on how to apply for your visa. Alternatively, if you would prefer to have assistance with your visa and have the application process managed by a visa company, we recommend The Visa Travel Company.

For more detailed information along with useful links to the Foreign Office, online applications and The Visa Travel Company please refer to the FAQ section of our website.

Canada

You are required to obtain an ETA (Electronic Travel Authorisation) before travelling to Canada. Once approved, your ETA is valid for five years or until your passport expires – whichever comes first. You can apply for your Canadian ETA on www.canada.ca/en/immigration-refugees-citizenship/services/visit-canada/eta/apply.html

USA / Alaska

As Alaska is within the United States, if you are travelling on our Grand Canadian Rockies and Alaskan Cruise tour, you will need to apply for an Electronic System for Travel Authorisation (ESTA) visa waiver. You can apply for your ESTA on <https://esta.cbp.dhs.gov/> Once approved an ESTA application is generally valid for two years.

Please note, visa requirements are subject to change. Distant Journeys will inform you of any changes.

Travel insurance

We highly recommend that you take out sufficient and appropriate travel insurance. We recommend you do this at the time of booking so that in the event of cancellation, providing it is covered by your policy, your deposit (less any applicable excess) is protected. Distant Journeys work alongside Staysure to offer you a range of comprehensive single trip and annual multi-trip insurance policies.

Staysure™

Distant Journeys customers will benefit from a 15% saving on the base premium of Annual-Multi Trip or Single Trip policies booked through our insurance partner Staysure. For a no obligation quotation, call Staysure on Freephone 0800 652 1125, and quote reference DJ15 to be eligible for the 15% saving. Alternatively, visit our website distantjourneys.co.uk/insurance/

Health & vaccinations

Health facilities, hygiene and disease risks vary worldwide and may change at any time. You should take health advice from your GP or local travel clinic about your specific needs as early as possible and ensure that vaccinations or preventative measures are taken early enough (which may be a month or more prior to departure) to be fully effective by the date of travel.

In addition to the UK government's own travel advice website, gov.uk/foreign-travel-advice at least 8 weeks before your trip, we recommend you check the latest health advice from the National Travel Health Network and Centre (NaTHNaC) on the TravelHealthPro website, travelhealthpro.org.uk/countries Guidance is also available from on the NHS Travel Vaccinations website, www.nhs.uk/conditions/travel-vaccinations and the NHS (Scotland) FitForTravel website, fitfortravel.nhs.uk/home

Medication and pre-existing conditions

If you have any pre-existing medical conditions or walking difficulties, you should inform us at the time of booking. It is your responsibility to ensure that any medication you are carrying is permitted to be taken into the countries you are visiting. We recommend you consult with your GP and relevant embassy before booking or travelling. Always carry medicines in their original, labelled packaging and in your hand-luggage along with a copy of your prescription. Whilst we recommend only carrying enough for the duration of your time away, a small spare supply can be useful. Check that the expiry dates of your medicines will be valid for the duration of your visit abroad.

Mobility on tour

Many of our itineraries include sightseeing tours which involve walking for medium to long periods of time and over uneven surfaces. Steps may also feature, either as part of a tour or within your accommodation. For your enjoyment we recommend a reasonable level of fitness and mobility is required for all tours.

Due to the limited accessibility to many of the sights and restrictions on included activities, our tours are generally not suitable for wheelchair bound customers or customers with restricted walking abilities. If you are in any doubt of the suitability of any of our tours, or have reduced mobility in any way, it is essential you discuss this with us before making a booking.

Travel documents

On payment of a deposit, your holiday is confirmed and we will send you your confirmation email. It is important you check this email as soon as you receive it. Check the tour name and departure date is correct, check names exactly match your passport and familiarise yourself with the times of your flights. If anything is incorrect, please call us immediately. Your full travel documents which include electronic tickets, a final itinerary, luggage labels and holiday information booklet will be sent to you approximately 2-3 weeks prior to your departure.

Note: If you are travelling on the Alaskan Inside Passage cruise with Holland America, you will need to check in on-line and print off your own luggage labels and boarding pass. We suggest you do this before departing from the UK.

Weather

Generally, all our tours travel when it is considered the best time to travel, however it is important to note that climates may vary between different regions so the weather may vary throughout your tour. As weather patterns around the world are becoming less predictable the information we provide should be used as a guide only and is no guarantee of the weather at the time you travel. We also recommend checking up-to-date weather forecasts before you travel.

Canada: Most tours to Canada operate in the summer months which generally means sunny days and pleasant temperatures. If travelling in May, there may still be some chilly mornings and evenings, but the snow has largely been replaced with blooming springtime flowers.

Alaska: If travelling on our Alaska Inside Passage cruise, daytime highs are mild - generally around 15°C, while night time lows are around 5°C. Although it is worth noting that the weather can change quickly in Alaska at any time of year. You should also be prepared for light mist and rain at any time.

Clothing

Dress for our tours is generally relaxed and informal during the day, dressing to suit the weather conditions and the activity you are undertaking. Evening dinners are also informal, with smart casual dress being the norm.

It's likely there will be occasions when exploring you'll be walking on uneven surfaces, so we recommend sturdy and comfortable walking shoes. Wearing layers of clothing means it's much easier to deal with potentially varied weather conditions – remember it will be cooler at higher altitudes – and it's always advisable to carry a waterproof, good insect repellent, a high factor sunscreen lotion and a hat for protection from the sun.

Alaskan Cruise: If travelling on Alaskan Cruise, evening attire is smart casual – for gentlemen, slacks and collared shirts or sweaters for men, while for ladies a skirt or trousers, sweater or blouse is suggested. However, there will be two formal evenings where guests can dress up accordingly – ladies wear a cocktail dress or gown and gentlemen don a suit and tie or tuxedo.

Currency, credit cards and currency cards

Country	Currency
Canada	Canadian Dollar
United States (Alaska Cruise)	US American Dollars

Alaska Cruise: Onboard purchases

Cash is not accepted for individual transactions, e.g. bars, the shops, spa, shore excursions. Cash is accepted in the onboard casino. All onboard purchases and services are charged to your account by using your stateroom keycard, which is activated when you provide a credit card(s) (Visa®, Mastercard® and American Express®) as part of your pre-cruise check-in process. A deposit of \$60 per person per cruise day will be taken on embarkation. At the end of your cruise, you will receive a final statement, and your card will be charged only for the actual cost of your purchases.

No matter which country you are travelling to please take note of the following general advice:

- ATMs are generally available in major cities, less so in rural areas
- Credit cards are generally widely accepted in the majority of hotels, cruises, larger international restaurants and shops, although be aware credit card payments may incur an additional fee
- If purchasing small items or purchasing from local shops, restaurants and markets, local currency is always recommended
- Outside of major cities, with the exception of hotels, local currency is always recommended
- If you are planning to use your debit or credit card whilst travelling, advise your bank of your travel plans in advance so you do not encounter potential problems when trying to withdraw cash or make a payment
- When you change money, ask for some small bills and keep these, along with coins separate from the larger ones, so that they're readily accessible. Carrying small notes and coins separately is also handy for tipping
- It is always worth carrying a small amount of UK Sterling or US Dollars as these can always be readily exchanged
- Keep your exchange receipts as these may be needed if you want to exchange any remaining currency you have at the end of your trip

Currency Cards

In addition to using Credit and Debit cards, a currency card is also a popular way of buying currency for your holiday. You can preload these before leaving the UK and many also offer advantageous exchange rates. If travelling to multiple countries, different currencies can be loaded and used for card payments or ATM cash withdrawals.

We recommend the Revolut card, which offers 150 currencies and enjoys favourable exchange rates, making it a perfect card to use for any card payments, such as hotels and restaurants. You can withdraw cash from ATMs whilst abroad, but there is a limit of £200 per month, before paying a 2% fee.

For further benefits on using currency cards, more information on Revolut please visit distantjourneys.co.uk/revolutcurrency-card

Tipping

Unlike the UK, tipping is very much common practice in Canada and whilst mostly discretionary, it is expected. For restaurants you should look to add 15%-20% to your bill. For taxis add 15% to the fare. Hotel porters would normally expect a tip of around. 5-10 CAD and if you wish to tip other hotel staff, similar amounts should be offered.

For your tour, suggested tipping amounts for your driver and guides are as follows
Tour Manager: \$5 - \$6 CAD per person per day
Driver: \$5 - \$6 CAD per person per day
Local Guides: \$3 CAD per person per day

When travelling on the Rocky Mountaineer, gratuities have been included for the train staff. Any porters or coach drivers are not included in this.

On the Alaskan Cruise, a gratuity of \$16 USD per person per day will be added to your onboard account, unless you have a pre-purchased package that includes gratuities. This is in order to recognize the many team members throughout the ship who contribute to the guest experience. An 18% service charge is automatically applied to all beverage purchases, bar retail items, specialty restaurant cover charges, all for-purchase a la carte menu items, and all Spa & Salon services.

If travelling on our Knight Inlet holiday extension, gratuities for your time at Knight Inlet have been included. Any other transfers and porters are not included.

Baggage allowance

You're entitled to carry one hand luggage up to 5kg (11lbs) with the total sum of its length, width and height not exceeding 115cm (45 inches) and one suitcase per person with the total sum of its length, width and height not exceeding 160cm (63 inches) and weight 20kg (44lbs). Please be aware that in most instances, this will be less than the airlines' permitted allowance. Luggage is restricted to accommodate for coach capacity, domestic flights and where applicable local health and safety laws. You must ensure that luggage meets the weight requirements as overweight or oversize items will not be carried.

Personal and valuable items such as cameras, medication, money/credit cards etc. should be carried in a travel bag or on your person

Knight Inlet: If travelling to Knight Inlet as access is by floatplane, you will be restricted to one piece of luggage weighing no more than 14kg. We suggest taking a small bag for this trip and arranging storage for your main luggage.

Airline seats

With many airlines you can pre-book your seats prior to check in to give you a wider choice of seat selection. Please note, many airlines now charge for this service. Pre-selected seating is not guaranteed and can be charged at the airlines discretion.

Domestic flights

All domestic flights within our tours are booked on a group basis. Your Tour Manager will fully assist with the check-in process for these flights.

Freedom Days

During your tour, you can book a range of additional optional excursions and activities. These are at an additional cost, subject to availability and seasonal operations, and may be subject to minimum/maximum numbers. Where possible we allow for these to be booked locally with your Tour Manager, however, in some instances pre-booking will be required. When booking locally, in some countries these excursions can only be paid for in cash.

Details on the Freedom Day experiences available for your tour, along with costs and information on how to book, may be found on our website alongside the itineraries of each individual tour.

Public holidays

On occasions some of our tours may be travelling during National or Public Holidays, some of which are religious. In some instances, this can mean a limitation of services, or reduced opening hours for shops and restaurants. Alternatively, it may mean that some attractions are much busier than normal. For more detailed information, please refer to the Distant Journeys website.

Seat rotation on coaches

On group tours we offer a fair system of seat rotation to allow all passengers to experience a variety of views. Exceptions cannot be made to this policy.

Smoking

Smoking, including electronic cigarettes, is not allowed at any time onboard our coaches or any flight. Within hotels, smoking and the use of electronic cigarettes may be restricted to designated areas. We'll endeavour to ensure there are frequent stops on any coach trip, however we can't guarantee smoking facilities will always be available. It is also worth noting some countries are beginning to ban the use of electronic cigarettes. We recommend you check for up-to-date information before you travel.

Tour Manager

An experienced English-speaking Tour Manager accompanies both of our Canadian tours. They are there to ensure your comfort, answer your questions and make your holiday relaxed and memorable.

Please note that if you are joining our Alaska cruise, you will be looked after by the onboard cruise staff.

Travel extras

Distant Journeys offer you a range of travel extras – from airport transfers, or airport parking and hotels, to security fast track and airport lounges. For more information and prices on the range of extras available to book, please visit the Distant Journeys website.

Further information

The information provided here is as a general guide only. For more detailed information please refer to our FAQ section on our website distantjourneys.co.uk

Package Travel and Linked Travel Arrangements 2018

Part 1: General

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018. Therefore you will benefit from all EU rights applying to the packages. We, Distant Journeys Limited, a company registered in England with company number 08994196 and registered office at 8 Hattersley Court, Ormskirik, Lancashire, L39 2AY, will be fully responsible for the proper performance of the package as a whole. Additionally, as required by law, we have protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that we become insolvent.

Part 2: Key rights under the Package Travel and Linked Travel Arrangements Regulations 2018

- Travellers will receive all essential information about the package before concluding the package travel contract.
- There is always at least one trader who is liable for the proper performance of all the travel services included in the contract.
- Travellers are given an emergency telephone number or details of a contact point where they can get in touch with the organiser or the travel agent.
- Travellers may transfer the package to another person, on reasonable notice and possibly subject to additional costs.
- The price of the package may only be increased if specific costs rise (for instance fuel prices), and if expressly provided for in the contract, and in any event not later than 20 days before the start of the package. If the price increase exceeds 8% of the price of the package, the traveller may terminate the contract. If the organiser reserves the right to a price increase, the traveller has a right to a price reduction if there is a decrease in the relevant costs.
- Travellers may terminate the contract without paying any termination fee and get a full refund of any payments if any of the essential elements of the package, other than the price, has changed significantly. If before the start of the package the trader responsible for the package cancels the package, travellers are entitled to a refund and compensation where appropriate.
- Travellers may terminate the contract without paying any termination fee before the start of the package in the event of exceptional circumstances, for instance if there are serious security problems at the destination which are likely to affect the package.
- Additionally, travellers may at any time before the start of the package terminate the contract in return for an appropriate and justifiable termination fee.
- If, after the start of the package, significant elements of the package cannot be provided as agreed, suitable alternative arrangements will have to be offered to the traveller at no extra cost. Travellers may terminate the contract without paying any termination fee, where services are not performed in accordance with the contract and this substantially affects the performance of the package and the organiser fails to remedy the problem.
- Travellers are also entitled to a price reduction or compensation for damages or both where the travel services are not performed or are improperly performed.
- The organiser has to provide assistance if the traveller is in difficulty.
- If the organiser becomes insolvent, payments will be refunded. If the organiser becomes insolvent after the start of the package and if transport is included in the package, repatriation of the travellers is secured. Distant Journeys Limited has taken out insolvency protection for flight-only booking and flight inclusive packages by way of our Air Travel Organiser's Licence number 10913, issued by the Civil Aviation Authority, Gatwick Airport South, West Sussex, RH6 0YR, UK, telephone 0333 103 6350, email: claims@caa.co.uk. For package holidays which don't include flights, Distant Journeys provides full financial protection by way of a bond held by The Association of Bonded Travel Organisers Trust Limited (ABTOT) (ABTOT membership number 5427) and in the event of their insolvency. You may contact ABTOT'S 24/7 helpline on 01702 811397 and advise you are a customer of an ABTOT protected travel company. Travellers may contact this entity if services are denied because of Distant Journeys Limited's insolvency. Please see our Booking Conditions for further information.

Part 3: The Package Travel and Linked Travel Arrangements Regulations 2018 can be found here:
legislation.gov.uk/uksi/2018/634/contents/made/as/amended
legislation.gov.uk/uksi/2018/1367/contents/made

Terms & Conditions

1. Important

The following Terms & Conditions together with our Privacy Policy, the general information contained in our tour brochure and any other written information we brought to your attention before we confirmed your booking form the basis of your contract with Distant Journeys Limited, a company registered in England with company number 08994196 and registered office at 8 Hattersley Court, Ormskirk, Lancashire, L39 2AY (“we”, “us”, “our”). Please read them carefully as they set out our respective rights and obligations. In these Terms & Conditions references to “you” and “your” include the first named person on the booking and all persons on whose behalf a booking is made or any other person to whom a booking is added or transferred.

Except where otherwise stated, these Terms & Conditions only apply to the tour arrangements shown in our brochure (including accommodation required both before and after your main holiday and activities and other services) which you book with us and pay for before departure from the UK and which we agree to make, provide or perform (as applicable) as part of our contract with you.

All references in these Terms & Conditions to “holiday”, “booking”, “tour” or “arrangements” mean such tour arrangements unless otherwise stated. All bookings are made pursuant to these Terms & Conditions. **Please be aware that your deposit is non-refundable, (unless stated otherwise in our Covid-19 Guarantee, see clause 11).**

By making a booking, the first named person on the booking agrees on behalf of all persons detailed on the booking that:

- he/she has read these Terms & Conditions and has the authority to and does agree to be bound by them;
- he/she consents to our use of information and personal data in accordance with our Privacy Policy and is authorised on behalf of all persons named on the booking to disclose their personal details to us, including where applicable special categories of data (such as information on health conditions or disabilities and dietary requirements);
- he/she is over 18 years of age and resident in the United Kingdom and where placing an order for services with age restrictions declares that he/she and all members of the party are of the appropriate age to purchase those services;
- he/she accepts financial responsibility for payment of the booking on behalf of all persons detailed on the booking.

2. In these Terms & Conditions

- Unless these Terms & Conditions state otherwise, any reference to European Union law and/or International Conventions in these Terms & Conditions, that is directly applicable or directly effective in the United Kingdom is a reference to how it applies in England and Wales. This includes where the law has been retained, amended, extended, re-enacted or given effect on or after 11pm on 31st January 2020 (including the transition period).
- “Force Majeure” means any event which we or the supplier of the service(s) in question could not, even with all due care, foresee or avoid. Such events are likely to include, but are not limited to (whether actual or threatened) war, terrorism, fire, chemical or biological disaster, significant risks to human health such as the outbreak of serious disease at the travel destination, epidemics, plagues or pandemics (including, but not limited to the ongoing effects of Covid-19 and/or any other strain of the coronavirus) or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely to the travel destination or remain at the travel destination, loss of power, industrial disputes, slow-downs or other strike activities, riots or civil disturbances, acts of government, government agencies or other authorities, inability to obtain any necessary licence or consent through no fault of ours and any other event or circumstances beyond the control of us or any supplier of any part of your tour.

Brexit implications; please note that certain travel arrangements may be affected as a result of the United Kingdom's decision to leave the European Union. This could include an unavailability of certain flight routes, access to certain ports and airports and changes to the visa requirements of British citizens travelling to, within or through the EU. Please rest assured that this is something we will continue to monitor and will advise our customers as soon as possible if we become aware of any confirmed bookings that will be affected. However, since this is something which is completely unprecedented and outside our control, we would treat any such changes as Force Majeure, and whilst we will endeavour to provide suitable alternative arrangements or refunds where possible, we will not be liable to pay you any compensation.

3. Fitness to travel, disabilities and medical problems

Many of our itineraries include sightseeing tours which may involve walking for medium to long periods of time and over uneven surfaces. Steps may also feature, either as part of a tour or within your accommodation. Different modes of transport, such as safari vehicles, rickshaws, trains and houseboats may also be used.

This is not an exhaustive list and it is therefore a condition of booking that you are fit and able to take care of yourself for the duration of the tour and recognise that if you do have any disabilities or walking difficulties you may find access to certain attractions restricted.

If you are in any doubt of your suitability for any of our tours, have reduced mobility in any way, have any medical condition, or any special requirements as a result of any medical condition or disability (including any which affect the booking process), it is essential you discuss this with us before making a booking so that we can assist you in considering the suitability of the arrangements and/or making the booking.

We regret that we cannot provide individual assistance to a passenger for walking, dining, pushing their wheelchair, getting on and off motor coaches or other transportation vehicles or other personal needs. Therefore, passengers who need such assistance, or passengers with disabilities or special needs must be accompanied by a companion capable of providing all assistance required.

We reserve the right to refuse to carry any person who we deem cannot fully care for themselves on tour without assistance or whenever we reasonably feel unable to accommodate the needs or restrictions of any particular passenger. You must also notify us of any changes or deterioration in the disability or medical condition or development of any disability or medical condition after booking.

We further reserve the right to cancel your booking and impose cancellation fees if we are not fully advised of any relevant disability or medical condition at the time the booking is made and/or promptly notified of any development, change or deterioration occurring after booking. On occasions, the decision to cancel can only be made at the time the person concerned joins the tour as it may only be apparent at this stage that their disability or medical condition cannot be accommodated.

Any passenger affected by a disability or medical condition must ensure they have notified this to their travel insurers and that their travel insurance will cover it. We may refuse to allow you on the tour or may have to terminate your participation in your tour if your mental or physical condition is such as to render you, in the reasonable opinion of any representative of ours or any carrier or other person in authority, incapable of caring for yourself or a hazard to yourself or other passengers.

We will not be liable for any expenses arising from your being precluded from joining or completing the tour for any such reason and no refunds or compensation will be paid.

Mobility aids

If you are planning to take a mobility scooter or other mobility aid please be aware each airline has their own restrictions in regards to what they will carry. This can include, but is not limited to, battery wattage, size and weight. It is your responsibility to ensure you have checked that you meet the airlines requirements. We cannot accept any liability if you are refused boarding or unable to take intended equipment.

Please Note: The above is not an exhaustive list and we would still strongly advise that you contact us to discuss any disability which you have so that we can ensure that your chosen tour is suitable for your needs

4. Minimum number of bookings

The operation of all tours is conditional on us securing the minimum number of bookings required to operate the tour. Unless notified otherwise, the minimum number which we aim for in respect of each tour is 15 travellers, or if travelling to Japan, the minimum number is 20 travellers. For Private Tours, Holiday Extensions and our African Rail Adventure, the minimum number is 2 travellers. For Solo Tours, the minimum number is 10 travellers. Where sufficient numbers cannot be achieved, we reserve the right to cancel or change a scheduled tour.

Please also see **clause 14**. We will endeavour to make any decision to cancel or significantly change a tour no less than 60 days prior to the scheduled departure date of the tour but in any event will notify you no less than 30 days prior to the departure date of the tour. Please also see clause 14. We will endeavour to make any decision to cancel or significantly change a tour no less than 60 days prior to the scheduled departure date of the tour but in any event will notify you no less than 30 days prior to the departure date of the tour.

5. Special requests

If you have any special requests (including dietary requirements) you must notify us at the time of booking. Whilst every effort will be made by us to try and arrange your reasonable special requests, we cannot guarantee that they will be fulfilled. Failure to meet any special request will not be a breach of contract by us unless the request has been specifically confirmed by us. Confirmation that a special request has been noted or passed on to the supplier of any service(s) or the inclusion of the special request on your confirmation invoice or any other documentation is not confirmation that the request will be met. Unless and until specifically confirmed by us in writing, all special requests are subject to availability. We cannot accept any conditional bookings, i.e. any booking which is specified to be conditional on the fulfilment of a particular request. All such bookings will be treated as “standard” bookings subject to the above provisions on special requests.

If you have any food allergies which may cause significant health issues, you must tell us before you confirm your booking. Whilst our partners will try to accommodate any such requests, it is your responsibility to ensure that you actively avoid any food you are allergic to and make all appropriate enquiries to establish the ingredients contained within any food. The supplier is not under any obligation to prepare or provide special meals.

6. Booking and making payment for your arrangements

To secure any booking, you must pay the applicable deposit or full payment if booking 90 days or less before the start of the tour. Unless otherwise notified to you in writing by us, with the exception of tours to India and Sri Lanka, the deposit for each booking is £1,000 per person if travelling in economy flight class, £1,950 if travelling premium economy flight class, or £3,750 per person if in business flight class. If booking a tour to India or Sri Lanka, the deposit for each booking is £500 per if travelling in economy flight class, £1,000 if travelling premium economy flight class, or £1,500 per person if in business flight class. Where fares are higher than our standard rates, an additional deposit may be required. We reserve the right to return your deposit and decline to issue a booking confirmation at our absolute discretion. The deposit or full payment, as applicable, must be received by us within 7 days of booking to ensure your place on the tour is held. Bookings will be automatically cancelled if the applicable deposit or full payment, as applicable, is not received by us within this 7-day period and we will have no further liability to you. We will not refund your deposit in such circumstances. Deposits are non transferable and non-refundable except as expressly set out in these Terms & Conditions. We therefore recommend that you have adequate insurance to cover this.

The balance of the tour price (after deduction of the applicable deposit) must be received by us no less than 90 days prior to the start of your tour. If we do not receive all payments due (including any surcharge where applicable) in full and on time, we are entitled to believe that you wish to cancel your booking. In this case, we will be entitled to keep all deposits paid or due at that date. If we do not cancel straight away because you have promised to make payment, you must pay the cancellation fees shown in clause 15 depending on the date we reasonably treat your booking as cancelled.

Please Note: If you are a single passenger, unless travelling on one of our Solo Tours, the applicable single supplement will be added to your invoice at the time of your booking. We will aim to accommodate single passengers in twin or double rooms, with single occupancy.

7. Your contract

Subject to availability we will confirm your booking by issuing our confirmation invoice. This invoice will be sent to the lead name on the booking (“Lead Name”). If your confirmed arrangements include a flight, we will also issue you with an ATOL Certificate. Upon receipt, if you believe that any details on the ATOL Certificate or confirmation invoice or any other document are wrong you must advise us immediately as changes cannot be made later and it may harm your rights if we are not notified of any inaccuracies in any document within ten days of our sending it out (five days for tickets).

A binding contract between you and us comes into existence when we dispatch our confirmation invoice for all bookings.

8. Law and jurisdiction

We both agree that English law (and no other) will apply to your contract and to any dispute, claim or other matter of any description which arises between us (“claim”) (except as set out below). We both also agree that any claim (and whether or not involving any personal injury) must be dealt with by the Courts of England and Wales only unless, in the case of court proceedings, you live in Scotland or Northern Ireland. In this case, proceedings must either be brought in the courts of your home country or those of England and Wales. If proceedings are brought in Scotland or Northern Ireland, you may choose to have your contract and any claim governed by the law of Scotland/Northern Ireland as applicable (but if you do not so choose, English law will apply).

9. Your obligations whilst on tour

- You must follow the Tour Manager's instructions at all times to ensure on tour safety. You acknowledge that failure to do so may result in restricted access to places of interest on tour or, if necessary for your own safety and/or that of other passengers, withdrawal from the tour. On Private Tours, your obligation is to the appropriate Distant Journeys representative, be that a local guide, or driver guide.
- All our customers are expected to conduct themselves in an orderly and acceptable manner and not to disrupt the enjoyment of others. If we, or our staff or suppliers, are of the view you are negatively affecting your own health, safety or environment or that of other passengers, we can oblige you to withdraw from the tour immediately and we will terminate your booking with us with immediate effect. We will have no further obligations to you and/or your party and we will not be liable to you for any loss, cost or damage resulting from your withdrawal. If you are withdrawn from the tour, you must make your own return travel arrangements at your own expense.
- All additional expenses incurred at hotels and onboard train and cruise journeys must be settled in full at check out, or before disembarking.

No refunds for lost accommodation or any other arrangements will be made. You and/or your party may also be required to pay for loss and/or damage caused by your actions and we will hold you and each member of your party jointly and individually liable for any damage or losses caused by you or any member of your party. Full payment for any such damage or losses must be paid directly to the hotel manager or other supplier prior to departure. If you fail to make payment, you will be responsible for meeting any claims (including legal costs) subsequently made against us as a result of your actions together with all costs we incur in pursuing any claim against you.

10. Tour price

Prices shown in our brochures and on the website are believed correct at the time of publication. We reserve the right to alter our advertised (brochure or website) tour prices, introduce supplements or correct pricing errors at any time before your booking is confirmed. We also reserve the right to correct any errors in any tour price and not be legally bound in the case of incorrect pricing and acknowledgement of such an error does not mean acceptance of it. We will advise you of any error of which we are aware and of the revised applicable price at the time of booking. Once the tour price has been confirmed at the time of booking, clause 11 below will apply.

11. Price Promise and Covid Guarantee

Early booking offers: Whilst we may offer promotional discounts and/or additional inclusions on some tours, these offers reduce in value closer to the departure date meaning the earlier you book the better offer you will receive. Last minute discounts: It is our policy never to sell any holiday cheaper than originally advertised. In the unlikely event we reduce the price of your holiday to below what you have already paid (after any discounts have been applied), we will contact you to refund the difference. **No surcharges*:** We guarantee that no surcharge will be added to the basic price of your holiday once your booking has been confirmed, irrespective of any fluctuation in currency exchange rates, increases in international included economy air fares, or increases in other costs associated with your holiday other than the circumstances set out in the paragraph below which are expressly excluded from the price promise. In return for this guarantee and its risk to us, we shall not be able to make any refunds in the event of favourable exchange rate variations or other decreases in costs which would otherwise result in the reduction of the selling price except for the circumstances identified in the paragraph below.

Price match: Price match applies to an identical holiday operated by another tour operator (excluding travel agents and arrangements made independently) at the same or a lower price within 7 days of booking with us. By ‘identical holiday’, we mean one which: (i) departs on the same day from the same airport, with the same flight number and carrier, (ii) visits the same destination(s) for the same duration and offers the same number of included excursions/meals, (iii) features the same accommodation and board basis, and (iv) utilises the same services of a Tour Manager. If this happens we will refund the difference between the cost of the holiday you have booked with us and the price of the identical holiday offered by the competitor. Plus, we will give you £200 per person towards a future booking. Our Price Promise applies once a booking is confirmed and a contract exists between us. It applies to tour prices only and does not include ad hoc or optional services such as airline upgrades, holiday additions, extended stays or regional connecting flights. Additionally, this price promise does not apply to optional services including, but not limited to: visa charges, excursions and amendment fees.

***Exclusion:** The price promise excludes surcharges which are a direct consequence of changes in the level of taxes, fuel surcharges or fees chargeable for services applicable to the holiday imposed by third parties not directly involved in the performance of the holiday, including, but not limited to, tourist taxes, landing taxes, embarkation or disembarkation fees at ports and airports or airline fuel surcharges. Where such circumstances apply, you will be charged for the amount of any increase in accordance with this clause. However, if this means that you have to pay an increase of more than 8% of the price of your confirmed holiday (excluding any insurance premiums, amendment charges and/or additional services or travel arrangements), you will have the option of accepting a change to another holiday if we are able to offer one (if this is of lower quality you will be refunded the difference in price), or cancelling and receiving a full refund of all monies paid to us, except for any insurance premiums and any amendment charges and/or additional services or travel arrangements. Should you decide to cancel for this reason, you must exercise your right to do so within 7 days from the issue date printed on your final invoice. We will consider an appropriate refund of insurance premiums paid if you can show that you are unable to transfer or reuse your policy. Should the price of your holiday go down due to the changes mentioned above, then any refund due will be paid to you less an administrative fee of £25. There will be no change made to the price of your confirmed holiday within 20 days of your departure nor will refunds be paid during this period.

Covid Guarantee: If Distant Journeys is unable to operate your tour as planned due to Covid-19 (a Force Majeure event), we will notify you as soon as possible. If there is time to do so before your departure date, and if available, Distant Journeys will offer you the following options:

- (for significant changes to your tour) accepting a change to your tour (including, but not limited to, changes to certain arrangements that make up your tour, a change to another tour or deferring your tour to a later departure date); or
- purchasing alternative arrangements from Distant Journeys, of a similar standard to those booked if available, with you paying a supplement if the alternative arrangements are more expensive than those originally booked (you will receive a refund if you select an alternative which is of lower value); or

- cancelling or accepting the cancellation of your tour and receiving a full refund of all monies you have paid to Distant Journeys, in accordance with these Terms & Conditions. The above options will not be available where any change made to your tour as a result of Covid-19 is considered a minor change (please see clause 14).

Please note that before you travel you should ensure that you and each member of your party have obtained adequate travel insurance (see clause 18). Where you and/or a member of your party are forced to cancel your tour due to contracting Covid-19, we will be unable to refund any monies paid (outside the scope of our Terms & Conditions) and will direct you to your travel insurer.

12. Tour features

The features of the tour are set out in the tour brochure. We make no representations about the features of any tour other than those expressly set out in the tour brochure and these terms and conditions.

13. Brochure validity

The tour brochure and these Terms & Conditions are valid for the departure dates as stated in the tour brochure, or additional departure dates we may introduce, unless otherwise expressly advised by us.

14. Variation or cancellation by us

As we plan your holiday arrangements many months in advance we may occasionally have to make changes or cancel your booking and we reserve the right to do so at any time. We reserve the right to alter or change the accommodation, carriers, vehicles, vessels or any other service(s) which form part of any tour at any time for any reason and cancel or alter the itinerary and/or tour at any time without notice as we consider necessary for any reason whatsoever including road, weather or traffic conditions, non-performance of suppliers, industrial action, operational conditions and requirements, water level problems, excessive winds or Force Majeure. Errors in the details of advertised and/or confirmed tours and/or other details occasionally occur and we reserve the right to correct these whenever they occur.

- In the event of industrial action affecting air, rail, cruise or other tour related transportation we will make every effort to contact the lead name and advise of alternative arrangements (if any).
- Most changes made to a confirmed tour are minor. If we make a minor change to your holiday, we will make reasonable efforts to inform you as soon as reasonably possible if there is time before your departure but we will have no liability to you. Examples of minor changes include alteration of your outward/return flights and/or coach journeys by less than 12 hours, changes to aircraft type, change of accommodation to another of the same or higher standard, changes of carriers. Please note that carriers such as airlines used in the brochure may be subject to change.
- Occasionally, we have to make a significant change to or cancel a confirmed tour and we reserve the right to do so. A significant change is a change made before departure which, taking account of the information you give us at the time of booking or which we can reasonably be expected to know as a tour operator, we can reasonably expect to have a significant effect on your tour. Examples of ‘significant changes’ include the following, when made before departure:
 - A change of accommodation area for the whole or a significant part of your time away.
 - A change of accommodation to that of a lower standard or classification for the whole or a significant part of your time away.
 - A change of outward departure time or overall length of your arrangements by more than 12 hours.
 - A change of UK departure airport except between:
 - The London airports: Gatwick, Heathrow, Luton, Stansted, London City and Southend
 - The South Coast airports: Southampton, Bournemouth and Exeter
 - The South Western airports: Cardiff and Bristol
 - The Midlands airports: Birmingham, East Midlands and Doncaster Sheffield
 - The Northern airports: Liverpool, Manchester and Leeds Bradford
 - The North Eastern airports: Newcastle and Teesside
 - The Scottish airports: Edinburgh, Glasgow, Prestwick and Aberdeen
 - A significant change to your itinerary, missing out one or more destination entirely.

We will not cancel your travel arrangements less than 90 days before your departure date, except for reasons of Force Majeure, failure by you to pay the final balance or where the minimum number of clients required for a particular tour is not reached.

- If we have to make a significant change or cancel, we will tell you as soon as possible. If there is time to do so before departure, you will be offered the following options:

- (for significant changes) accepting the changed arrangements; or
- purchasing alternative arrangements from us, of a similar standard to those booked if available, with you paying a supplement if the alternative arrangements are more expensive than those originally booked (you will receive a refund if you select an alternative which is of lower value); or

- cancelling or accepting the cancellation and receiving a full refund of all monies you have paid to us. You must notify us of your choice within 7 days of our offer. If we do not hear from you within 7 days, we will contact you again to request notification of your choice.

If you fail to respond again, we will assume that you have chosen to accept the change or alternative booking arrangements. Please note, the above options are not available where any change made is a minor one.

- If we have to make a significant change to or cancel a confirmed tour, we will in addition to the options set out above pay you reasonable compensation in the following circumstances:
 - If, where we make a significant change, you do not accept the changed arrangements and cancel your booking; or
 - If we cancel your booking and no alternative arrangements are available and/or we do not offer one.

The compensation that we offer does not exclude you from claiming more if you are entitled to do so.

Period before departure within which notice of Cancellation or major change is notified to you	Compensation payable per person booking
91 days or more	Nil
75 - 90 days prior to departure	£10
60 - 74 days prior to departure	£20
30 - 59 days prior to departure	£30
Less than 30 days prior to departure	£40

IMPORTANT NOTE: We will not pay you compensation in the following circumstances:

- where we make a minor change;
- where we make a significant change or cancel your arrangements more than 90 days before departure;
- where we make a significant change and you accept those changed arrangements or you accept an offer of alternative travel arrangements;
- where we have to cancel your arrangements as a result of your failure to make full payment on time;
- where the change or cancellation by us arises out of alterations to the confirmed booking requested by you;
- where we cancel due to insufficient bookings;
- where we are forced to cancel or change your arrangements due to Force Majeure.

Very rarely, we may become unable to provide a significant proportion of the arrangements that you have booked with us after you have departed. If that occurs we will, if possible, make alternative arrangements for you at no extra charge and where those alternative arrangements are of a lower standard, provide you with an appropriate price reduction.

15. Amendment or cancellation by you

If you wish to make any amendments to your confirmed booking you must notify us in writing as soon as possible. Whilst we will do our best to assist, it may not always be possible to make such amendments. Where we can, an amendment fee of £75 per person will be payable together with any costs incurred by ourselves and any costs or charges incurred or imposed by any of our suppliers in making this change. You should be aware that these costs could increase the closer to the departure date that changes are made and you should contact us as soon as possible. A change of tour dates will normally be treated as a cancellation of the original booking and rebooking in which case cancellation fees will apply. Changes may result in the recalculation of the tour price where, for example, the basis on which the price of the original tour was calculated has changed. Where we are unable to assist you and you do not wish to proceed with the original booking we will treat this as a cancellation by you. A cancellation fee may be payable in accordance with these Terms & Conditions.

Transfer of booking:

If you or any member of your party is prevented from travelling, that person(s) may transfer their place to someone else, subject to the following conditions:

- that person is introduced by you and satisfies all the conditions applicable to the holiday;
- we are notified not less than 7 days before departure;
- you pay any outstanding balance payment, an amendment fee of £75 per person transferring, as well as any additional fees, charges or other costs arising from the transfer; and
- the transferee agrees to these Terms & Conditions and all other terms of the contract between us.

You and the transferee remain jointly and severally liable for payment of all sums. If you are unable to find a replacement, cancellation fees as set out below will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

Important Note: Certain arrangements may not be amended or transferred after they have been confirmed and any alteration could incur a cancellation charge of up to 100% of that part of the arrangements. Air Passenger Duty will always be non-refundable.

You may cancel your booking by notice to us in writing, this may be by letter or email, and payment of the applicable cancellation fee as shown below. Cancellation notifications are not effective until received by us in writing (if received by us on a weekend day or public holiday the notification will be treated as having been received by us on the next working day). Should one or more member of a party cancel, it may increase the per person holiday price of those still travelling and you will be liable to pay this increase.

The following cancellation fees apply to each individual person who cancels and where shown as a percentage are based on the total cost of the arrangements which are being cancelled excluding any insurance premiums, amendment fee or previously incurred cancellation fees which are all non-refundable in the event of your cancellation:

Cancellation fees

Period before your tour commences within which written notification of cancellation is received by us:

Tour cancellation period	Fee per person
More than 90 days prior to departure	Loss of Deposit
90 days to 75 days prior to departure	50% of holiday price
74 days to 60 days prior to departure	60% of holiday price
59 days to 30 days prior to departure	75% of holiday price
30 days prior to departure or less	100% of holiday price

NB Transferring to another departure date is highly likely to be treated as a cancellation by our suppliers and the cancellation fees above will apply. Depending on the reason for cancellation, you may be able to reclaim these cancellation charges (less any applicable excess) under the terms of your insurance policy. Claims must be made directly to the insurance company concerned.

Important Note: Certain arrangements may not be amended or transferred after they have been confirmed and any alteration could incur a cancellation charge of up to 100% of that part of the arrangements. Air Passenger Duty will always be non-refundable.

Cancellation by you due to unavoidable & extraordinary circumstances:

You have the right to cancel your confirmed holiday before departure without paying a cancellation charge in the event of “unavoidable and extraordinary circumstances” occurring at your holiday destination or its immediate vicinity and significantly affecting the performance of the holiday or significantly affecting the transport arrangements to the destination. In these circumstances, we shall provide you with a full refund of the monies you have paid but we will not be liable to pay you any additional compensation. Please note that your right to cancel in these circumstances will only apply where the Foreign, Commonwealth and Development Office advises against travel to your destination or its immediate vicinity. For the purposes of this clause, “unavoidable and extraordinary circumstances” means warfare, acts of terrorism, significant risks to human health such as the outbreak of serious disease at the travel destination or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely to the travel destination.

This clause 15 outlines the rights you have if you wish to cancel your booking. Please note that there is no automatic statutory right of cancellation under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

16. Our liability

- (1) We will accept responsibility for the arrangements we agree to provide or arrange for you as an “organiser” under the Package Travel and Linked Travel Arrangements Regulations 2018 (as amended), as set out below and as such, we are responsible for the proper provision of all travel services included in your package, as set out in your confirmation invoice. Subject to these Terms & Conditions, if we or our suppliers negligently perform or arrange those services and we don't remedy or resolve your complaint within a reasonable period of time, and this has affected the enjoyment of your package holiday you may be entitled to an appropriate price reduction or compensation or both. You must inform us without undue delay of any failure to perform or improper performance of the travel services included in this package. The level of any such price reduction or compensation will be calculated taking into consideration all relevant factors such as but not limited to: following the complaints procedure as described in these Terms & Conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us.
- (2) We will not be responsible or pay you compensation for any injury, illness, death, loss, damage, expense, cost or other claim of any description if it results from:
 - a) the acts and/or omissions of the person affected; or
 - b) the acts and/or omissions of a third party unconnected with the provision of the services contracted for and which were unforeseeable or unavoidable; or
 - c) Force Majeure.
- (3) We limit the amount of compensation we may have to pay you if we are found liable under this clause:
 - a) loss of and/or damage to any luggage or mobility aids or personal possessions and money: the maximum amount we will have to pay you in respect of these claims is an amount equivalent to the excess on your insurance policy which applies to this type of loss per person in total because you are required to have adequate insurance in place to cover any losses of this kind.
 - b) Claims not falling under (a) above and which don't involve injury, illness or death: the maximum amount we will have to pay you in respect of these claims is up to three times the price paid by or on behalf of the person(s) affected in total. This maximum amount will only be payable where everything has gone wrong and you or your party has not received any benefit at all from your booking.
 - c) Claims in respect of international travel by air, sea and rail, or any stay in a hotel:

- I. Where applicable, the extent of our liability will in all cases be limited as if we were carriers under the appropriate Conventions, which include The Warsaw/Montreal Convention (international travel by air); The Athens Convention (with respect to sea travel); The Berne/Cotif Convention (with respect to rail travel) and The Paris Convention (with respect to hotel arrangements). You can ask for copies of these Conventions from our offices. Please contact us. In addition, you agree that the operating carrier or transport company's own 'Conditions of Carriage' will apply to you on that journey. When arranging transportation for you, we rely on the terms and conditions contained within these international conventions and those 'Conditions of Carriage'. You acknowledge that all of the terms and conditions contained in those 'Conditions of Carriage' form part of your contract with us, as well as with the transport company and that those 'Conditions of Carriage' shall be deemed to be included by reference into this contract.
- II. Where applicable, in any circumstances in which a carrier is liable to you by virtue of EC 261/2004 (denied boarding and flight disruption), any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier.
- III. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question.

- (4) It is a condition of our acceptance of liability under this clause that you notify any claim to us and our supplier(s) strictly in accordance with the complaints procedure set out in these conditions.
- (5) Where any payment is made, the person(s) receiving it (and their parent or guardian if under 18 years) must also assign to us or our insurers any rights they may have to pursue any third party and must provide ourselves and our insurers with all assistance we may reasonably require.
- (6) Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description:
 - a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you;
 - b) relate to any business;
 - c) indirect or consequential loss of any kind.
- (7) We will not accept responsibility for services or facilities which do not form part of our agreement or where they are not advertised in our brochure. For example any excursion you book whilst away, or any service or facility which your hotel or any other supplier agrees to provide for you.
- (8) Where it is impossible for you to return to your departure point as per the agreed return date of your package, due to “unavoidable and extraordinary circumstances”, we shall provide you with any necessary accommodation (where possible, of a comparable standard) for a period not exceeding three nights per person. Please note that the 3 night cap does not apply to persons with reduced mobility, pregnant women or unaccompanied minors, nor to persons needing specific medical assistance, provided we have been notified of these particular needs at least 48 hours before the start of your holiday. For the purposes of this clause, “unavoidable and extraordinary circumstances” mean warfare, acts of terrorism, significant risks to human health such as the outbreak of serious disease at the travel destination or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely back to your departure point.

17. Carriers

The applicable conditions of sale / carriage in use by the carriers will apply to you. These may limit or exclude the carriers' liability to you, usually in accordance with international conventions. Copies of these are available on request.

18. Risk and travel insurance

You acknowledge and accept that there are inherent risks associated with our tours, for example events of Force Majeure, hazards of travelling in undeveloped areas, travel by boat, train, automobile, aircraft or other means of transportation particularly in undeveloped countries or more remote locations, forces of nature, political unrest and accident, illness, epidemics or pandemics in regions without means of rapid evacuation or medical facilities. We cannot accept any liability regarding the provision of medical care or the adequacy of any care that may be rendered where it is provided by third parties.

It is a condition of your booking and your responsibility to ensure that you have sufficient and valid travel insurance to cover your booking with us. We reserve the right to decline your booking if adequate proof of such current and valid travel insurance is not provided to us if requested. Please note that we do not check individual policies for suitability. We insist you take out appropriate travel insurance to cover as a minimum: pre-existing medical conditions, medical expenses, repatriation in the event of accident or illness, cancellation by you for any reason, cancellation charges, loss of luggage, early return following death of a relative as defined in the respective proposal forms or emergency repatriation, for example in the event of accident or illness. It is your responsibility to ensure that the insurance fully covers all your personal requirements and the specific risks outlined above. Please read your policy details carefully and take them with you on your tour. It is your responsibility to ensure that the insurance cover you purchase is suitable and adequate for your particular needs.

If you choose to travel without adequate insurance cover, we will not be liable for any losses no matter how arising, in respect of which insurance cover would otherwise have been available. If you have any questions, these should be raised with your travel insurance provider.

19. Itinerary changes and travel advice

During local or national holidays, certain facilities such as museums and restaurants, sightseeing tours and shopping may be limited or not available. Alternatives will be offered if possible.

Your safety is our first consideration and if the Foreign, Commonwealth & Development Office (FCDO) advises against travel to a certain country, we act on this advice. The FCDO issues regular advice and updates on its website www.gov.uk/foreign-travel-advice which you are recommended to consult before booking and in good time before departure. You are responsible for making yourself aware of FCDO advice in regard to the safety of the countries and areas in which you will be travelling and to make your decisions accordingly.

20. Baggage allowance

You are entitled to carry one suitcase per person with the total sum of its length, width and height not exceeding 160cm (63 inches) and weight 20kg (44 lbs). Hand luggage must have a total sum of its length, width and height not exceeding 115cm (45 inches) and weight 5kg (11lbs). Personal and valuable items such as make-up, cameras, medication, passport, money/credit cards etc should be carried in a travel bag or on your person. You must ensure that luggage meets the weight requirements as overweight or oversize items will not be carried. Some carriers may impose a small surcharge per day for a second suitcase per person. Excess baggage is always at your cost.

Knight Inlet: If travelling to Knight Inlet as access is by floatplane, you will be restricted to one piece of luggage weighing no more than 14kg. We suggest taking a small bag for this trip and arranging storage for your main luggage.

21. Young travellers

Travellers who are less than 16 years old on the departure date must be accompanied by and share a room with an adult aged 16 or over. Children under 8 years cannot be accepted on our tours, unless travelling on a private tour.

22. Complaints

If a problem occurs during your tour, you must advise our representative immediately so that steps can be taken to resolve the matter and you can continue to enjoy the remainder of your tour. You must also advise the supplier concerned. If your complaint is not resolved locally, please contact us by email at info@distantjourneys.co.uk or call 01695 577 961.

If you remain dissatisfied, any complaint must ideally be made in writing to us giving full details within 30 days of the end of the tour. If you fail to follow this procedure, your right to claim compensation you may otherwise have been entitled to may be affected or even lost as a result.

23. Tour price and duration

All prices in our brochure(s) are quoted in English pounds (Sterling). All prices in our brochure(s) are believed to be correct to the best of our knowledge at the time of printing but errors may occur and prices are subject to change. You must therefore ensure you check all details of your chosen tour (including the price) with us at the time of booking. The number of days duration stated in each itinerary includes day of departure and day of return. Tour durations may vary should you choose to have a stopover, and airline flight schedules and the itineraries in our brochure(s) should be used as a guide only.

24. Included in your fare

All airfares from the UK in economy class (unless specified at the time of booking), coach travel and overseas transfers* whilst travelling as part of the group or on one of our organised stopover programmes, service of a Tour Manager* or Coach Captain* (if applicable), portage whilst on tour, airport transfers, meals as specified, accommodation as specified (please note, the third bed in a triple room may be a rollaway bed), sightseeing and admissions and other services as expressly indicated in the itinerary. * Should you be travelling outside of the main group travel dates from or to the UK transfers are not included on any outbound or return stopovers. These are available to purchase at an additional cost. ^On Private Tours, you will receive the services of a driver(s) and local guides, or a driver guide, as appropriate.

NOT included in your fare

Meals not specified in the itinerary, drinks unless specified in the itinerary, laundry, passport and visa fees, expenses of a personal nature and any other items which are not expressly included in the cost of your tour. Changes to flight schedules may require additional overnight accommodation at either commencement or completion of tour which is at your own expense.

25. Airfare conditions

Your Distant Journeys travel expert will book the most appropriate fare for your tour based on the information you provide to us. Full details and conditions may be obtained from your travel expert. Changes to original tickets will incur amendment or cancellation fees, are subject to availability and surcharges may apply. Please see clause 15 above. Please note: all airfares are subject to routing restrictions. Airfares and applicable taxes are subject to increase without notice due to fare and tax changes, surcharges dependent on class available at time of booking and other factors outside our control, subject to the provisions of clause 11 (Price Promise) above.

Please contact your travel consultant for the applicable rules and regulations. At the time of booking please ensure you supply your first name and surname as they appear in your passport, as these must be stated on your flight ticket. In some instances, the airline will also request your middle name. You may not be able to travel if the name on your passport and documents do not match. Any costs for ticket changes due to an incorrect name on paperwork which has been sent to you, will result in a cost which we will pass on to you.

26. Flights

For flight inclusive tours, the flight timings given on booking are for general guidance only and are subject to change. The latest timings will be shown on your confirmation documents. As flights only become available to book around 11 months in advance, we are only able to confirm upgrade prices at time of booking your flights. However, the actual flight times will be those shown on your tickets which will be dispatched to you approximately two weeks before departure. You must accordingly check your tickets very carefully immediately on receipt to ensure you have the correct flight times. It is possible that flight times may be changed even after tickets have been dispatched - we will contact you as soon as possible if this occurs. Distant Journeys has no control over the allocation of seats by the airline, and even if you have requested or made payment directly with the airline to pre-book seats, no guarantees can be made. The provision of such seats does not constitute a term of your contract with Distant Journeys.

Where applicable and in accordance with EU Directive (EC) No 2111/2005, we are required to bring to your attention the existence of a “Community List” which contains details of air carriers that are subject to an operating ban within the European Union. The Community list is available for inspection at https://ec.europa.eu/transport/modes/air/safety/air-ban_en. We are also required to advise you of the carrier(s) (or, if the carrier(s) is not known, the likely carrier(s)) that will operate your flight(s) at the time of booking. Where we are only able to inform you of the likely carrier(s) at the time of booking, we shall inform you of the identity of the actual carrier(s) as soon as we become aware of this. Any change to the operating carrier(s) after your booking has been confirmed will be notified to you as soon as possible. Any change in the identity of the carrier, flight timings, and/ or aircraft type (where advised) will not entitle you to cancel or change to other arrangements without paying our normal charges except where specified in these Terms & Conditions. If the carrier with whom you have a confirmed reservation becomes subject to an operating ban as above as a result of which we/ the carrier are unable to offer you a suitable alternative the provisions of clause 12 will apply.

If you suffer a delay in your outbound travel arrangements, we will do our best to ensure you make the start of your tour or, if this cannot be achieved, join it as soon as possible. Any costs we incur in making any alternative arrangements in this situation where the delay was due to your own actions will be your responsibility. In the event of a flight delay, the airline concerned may provide refreshments and/or other assistance depending on factors such as the length of the delay, time of day and number of passengers affected. We cannot accept liability for any delay which is due to any of the reasons set out in the definition of “Force Majeure” (which includes the behaviour of any passenger(s) on the flight who, for example, fails to check in or board on time). If your flight is cancelled or delayed, your flight ticket is downgraded or boarding is denied by your airline, depending on the circumstances, the airline may be required to pay you compensation, refund the cost of your flight and/or provide you with accommodation and/or refreshments under the Denied Boarding Regulations 2004. Where applicable, you must pursue the airline for the compensation or other payment due to you. All sums you receive or are entitled to receive from the airline concerned by virtue of these Regulations represent the full amount of your entitlement to compensation or any other payment arising from such cancellation, delay, downgrading or denied boarding. This includes any disappointment, distress, inconvenience or effect on any other arrangements. The fact a delay may entitle you to cancel your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight. We have no liability to make any payment to you in relation to the Denied Boarding Regulations or in respect of any flight cancellation or delay, downgrading of any flight ticket or denial of any boarding as the full amount of your entitlement to any compensation or other payment (as dealt with above) is covered by the airline's obligations under the Denied Boarding Regulations. If for any reason, we make any payment to you or a third party which the airline is responsible for in accordance with the Denied Boarding Regulations, you must, when requested, assign to us the rights you have or had to claim the payment in question from the airline. If the airline does not comply with these rules, you should refer to the Civil Aviation Authority at www.caa.co.uk/Passengers/Resolving-travel-problems/

A number of Governments are introducing new requirements for air carriers to provide personal information about all travellers on their aircraft to the Authorities before the aircraft leaves the UK. The data will be collected either at the airport when you check in or in some circumstances when, or after you make your booking. Accordingly, you are advised to allow extra time to check in for your flight. Where we collect this data, we will treat it in accordance with our Privacy Policy.

27. Passports and visas

You must have a valid passport with at least 6 months validity following your return date. It is your responsibility to ensure any visas required for countries to be visited on the tour have been obtained prior to the tour departure date. Failure to obtain correct documentation, visas and/or any other requirements for travel will mean that you may be unable to participate in particular excursions and may be denied boarding and/ or entry into certain countries. Passport and visa entry requirements and costs are your sole responsibility. We can only provide general information about this. You must check requirements for your own specific circumstances with the relevant Embassies and/or Consulates as applicable. Requirements do change and you must check the up to date position in good time before departure. We cannot accept any liability if you are refused entry onto any transport or into any country due to failure on your part to carry correct documentation. If failure to have any necessary travel or other documents results in fines, surcharges or other financial penalty being imposed on us, you will be responsible for reimbursing us accordingly.

Please note: The impacts of Brexit may change your visa, ticket and health requirements. Third country nationals may require an airport transit visa when passing through EU Member States. You should check any impacts of Brexit on your travel, in advance of your departure, to ensure that you fulfil the requirements post-Brexit, including any passport validity requirements. The UK Government travel advice can be found at www.gov.uk/foreign-travel-advice

28. Insolvency protection

We provide financial security for flight-inclusive packages and ATOL protected flights by way of our Air Travel Organiser's Licence number 10913, issued by the Civil Aviation Authority, Gatwick Airport South, West Sussex, RH6 0YR, UK, telephone 0333 103 6350, email: claims@caa.co.uk.

When you buy an ATOL protected product from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. For further information, visit the Civil Aviation Authority website at www.caa.co.uk/atol-protection/. The price of our flight inclusive arrangements includes the amount of £2.50 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. Not all holiday or travel services offered and sold by us will be protected by the ATOL Scheme. ATOL protection extends primarily to customers who book and pay in the United Kingdom and European Economic Area (EEA).

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL Scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

We provide full financial protection for our package holidays which don't include flights, by way of a bond held by The Association of Bonded Travel Organisers Trust Limited.

The Association of Bonded Travel Organisers Trust Limited (ABTOT) provides financial protection under The Package Travel and Linked Travel Arrangements Regulations 2018 (as amended) for Distant Journeys (ABTOT membership number 5427) and in the event of their insolvency, protection is provided for:

1. non-flight packages

ABTOT cover provides for a refund in the event you have not yet travelled or repatriation if transportation was included in your package. Please note that bookings made outside the EEA are only protected by ABTOT when purchased directly with Distant Journeys.

In the unlikely event that you require assistance whilst abroad due to our financial failure, please call our 24/7 helpline on 01702 811397 and advise you are a customer of an ABTOT protected travel company.

You can access The Package Travel and Linked Travel Arrangements Regulations 2018 here: <https://www.legislation.gov.uk/uksi/2018/634/contents/made>

29. Coaches

On our group tours, to ensure all passengers have the opportunity to enjoy front and window seats, a daily seat rotation system is employed on all of our coaches and you must follow the seat rotation system.

If you suffer from travel sickness, you should arrange medication or other alternatives to treat symptoms as we cannot make allowances in the seat rotation policy for this, in fairness to other guests.

30. Optional activities and dining

Optional activities and dining are subject to availability, seasonal / operational factors and minimum / maximum numbers. More details on optional tours may be found on our website. On occasion, it may not be possible to arrange an included activity. Suitable alternatives will be arranged. Inclusions may also be subject to change.

31. Vaccines, medication and medical services

Health facilities, hygiene and disease risks vary worldwide. It is your responsibility to ensure you are aware of all recommended vaccinations and health precautions for the countries you are visiting and ensure that vaccinations or preventative measures are taken early enough to be fully effective by the date of travel. You should take health advice about your specific needs as early as possible and recognise that advice may change, prior to your departure. Please see the Foreign, Commonwealth & Development Office (FCDO) website www.gov.uk/foreign-travel-advice, and the National Travel Health Network and Centre (NaTHNaC) on the TravelHealthPro website, <https://travelhealthpro.org.uk/countries> for up-to-date information. Additional information may also be found on NHS Travel Vaccinations on <https://www.nhs.uk/conditions/travelvaccinations> and the NHS (Scotland) FitForTravel website, <https://www.fitfortravel.nhs.uk/home>

It is your responsibility to ensure that any medication you need to carry is permitted to be taken into the countries you are visiting. We recommend you consult with your GP and relevant embassy before booking and review in good time before your departure as advice may change. Any medical services and costs required on tour are at your expense. We strongly recommend suitable and adequate travel insurance.

32. Images, photographs, maps and information

The photographs in the brochure and information provided represent typical scenes and descriptive detail for each tour, but it is possible that the subject matter may not be seen or experienced whilst on the tour itself. Some pictures may have been digitally enhanced.

Maps or tour depictions contained in this brochure or any other brochures issued by Distant Journeys, are intended as an indication only and should not be relied upon as the actual route taken during the tour. Distant Journeys are not liable to you for any variation to the tour.

33. Prompt assistance

If, whilst you are on holiday, you find yourself in difficulty for any reason, we will offer you such prompt assistance as is appropriate in the circumstances. In particular, we will provide you with appropriate information on health services, local authorities and consular assistance, and assistance with distance communications and finding alternative travel arrangements. Where you require assistance which is not owing to any failure by us, our employees or sub-contractors we will not be liable for the costs of any alternative travel arrangements or other such assistance you require. Any supplier, airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them. Subject to the other terms of these Terms & Conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements. Furthermore, we reserve the right to charge you a fee for our assistance in the event that the difficulty is caused intentionally by you or a member of your party, or otherwise through your or your party's negligence.

34. Conditions of suppliers

Many of the services which make up your holiday are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions which will form part of your contract with us. Some of these terms and conditions may limit or exclude the supplier's liability to you, usually in accordance with applicable International Conventions. Copies of the relevant parts of these terms and conditions are available on request from us or the supplier concerned.

35. Amendments to these Terms & Conditions

These Terms & Conditions may be subject to amendment from time to time. Amendments will be posted on the Distant Journeys website www.distantjourneys.co.uk



Other Destinations

Australia

New Zealand

South Africa

India

Sri Lanka

Japan

Vietnam

Cambodia



To book, call our travel experts FREE on

0800 141 3766

Monday - Friday 9.00am - 5.30pm **Saturday** 9.00am - 5.00pm **Sunday** Open in peak season. See website for details.

Email enquiries@distantjourneys.co.uk **Visit** distantjourneys.co.uk

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